Constellation

The why, what and how

Jeroen Geerdink, Marco Duizer

Slido

German | English

And you?

Marco Duizer

Mr. Modular Reuse

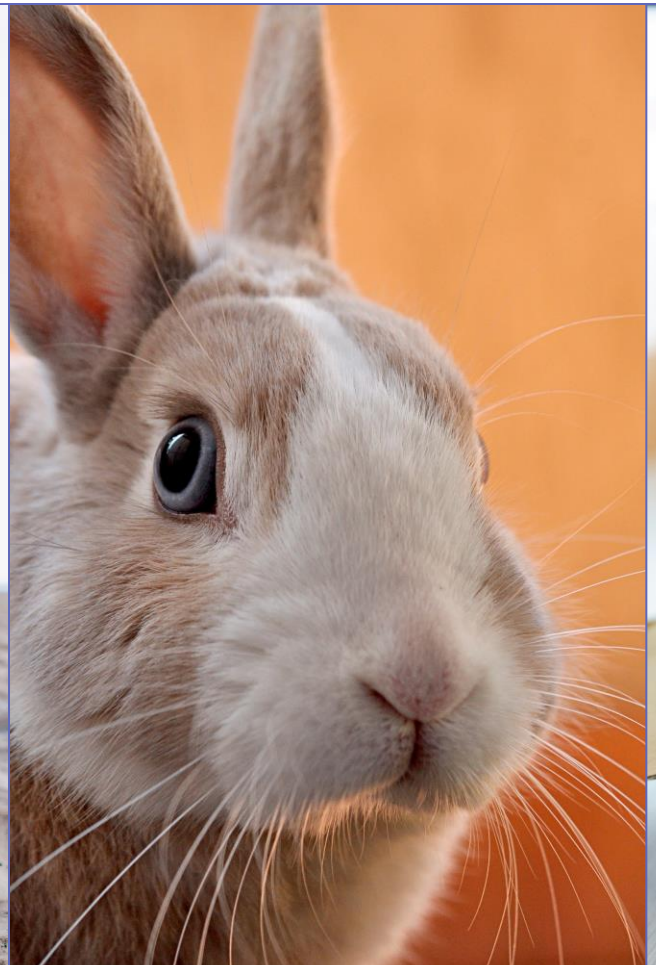
&

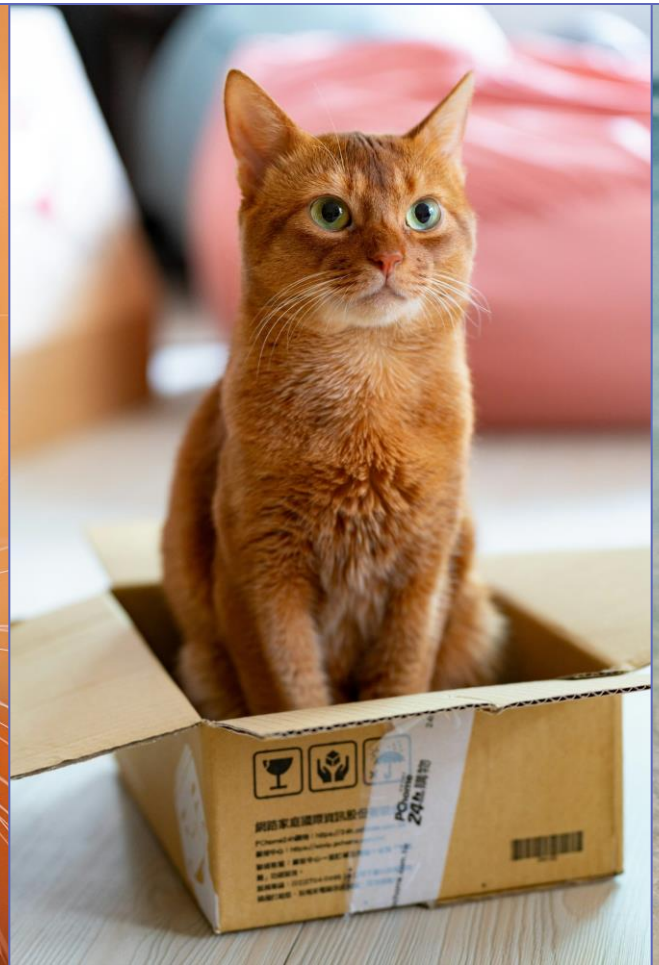
Jeroen Geerdink

Architect, Father and 18+ years Pega

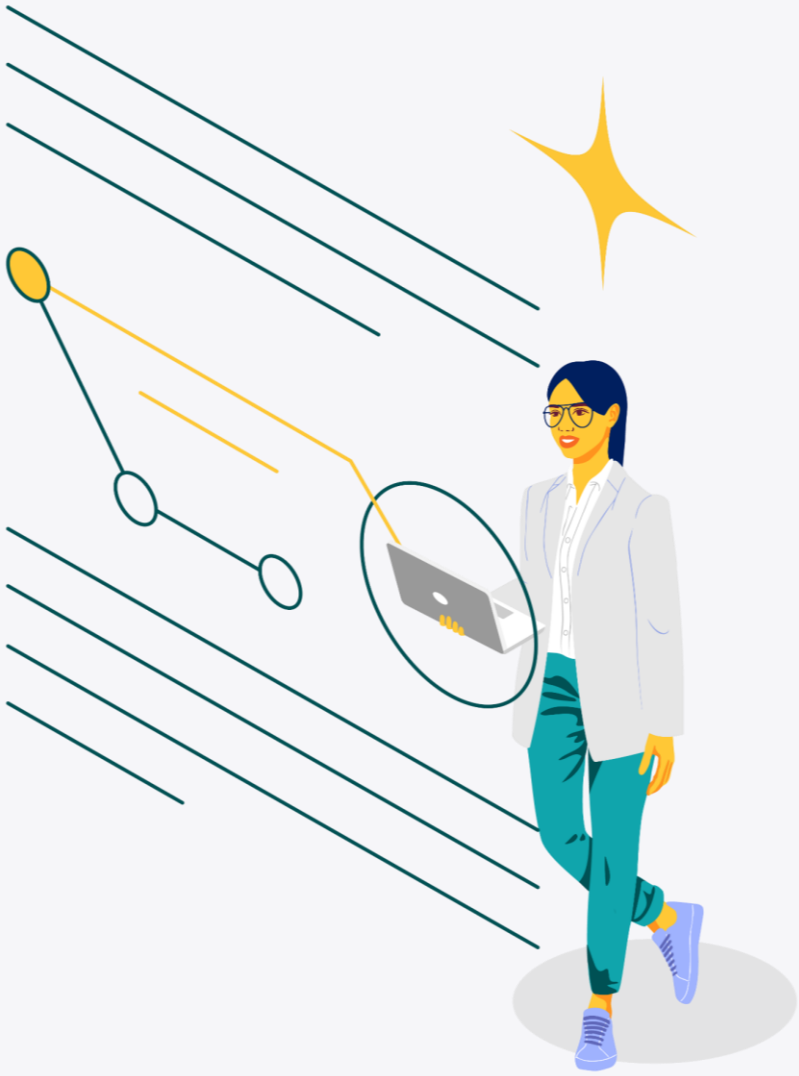
Which of these represents Constellation the best?*

Slido



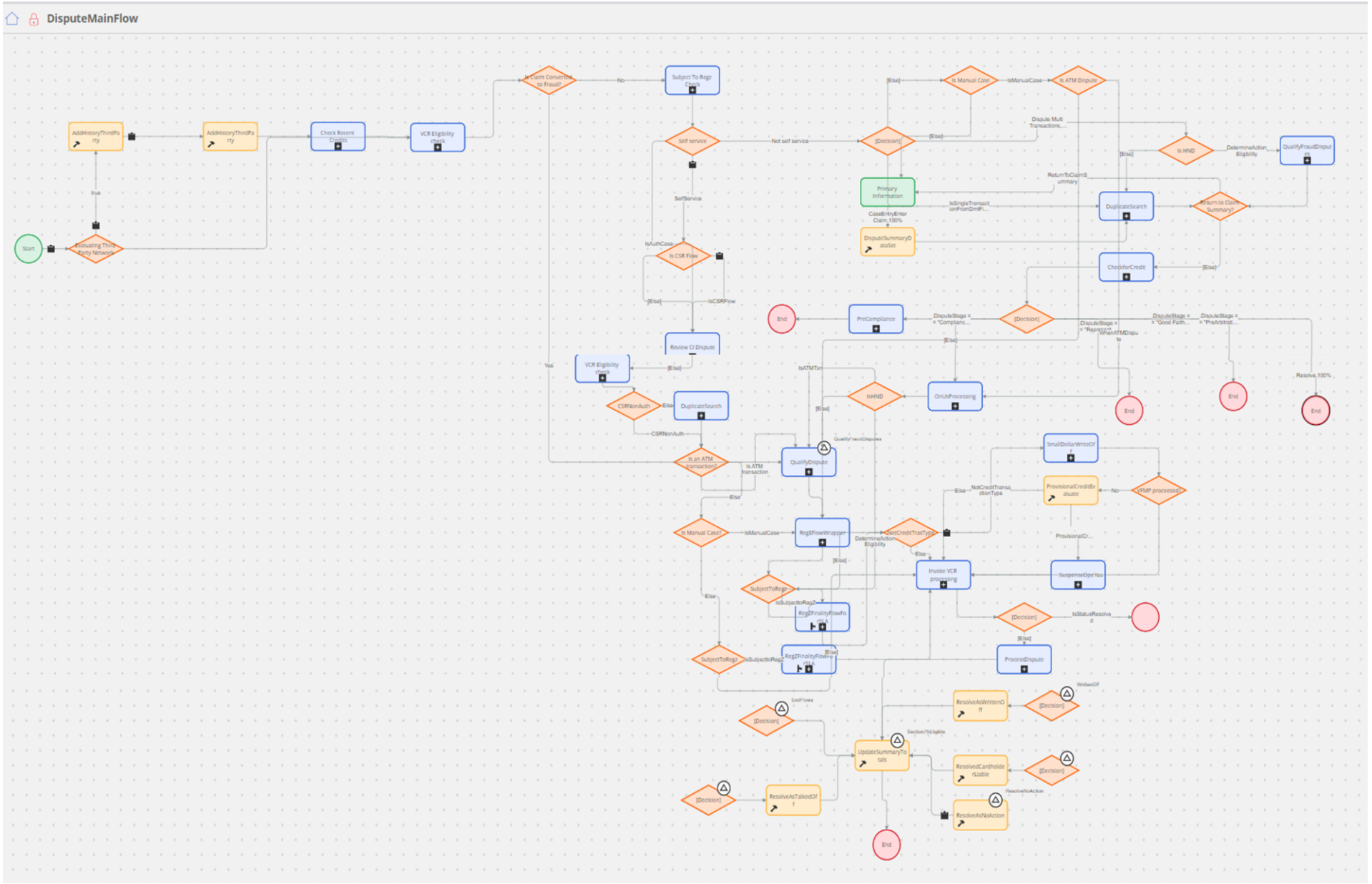


Why?

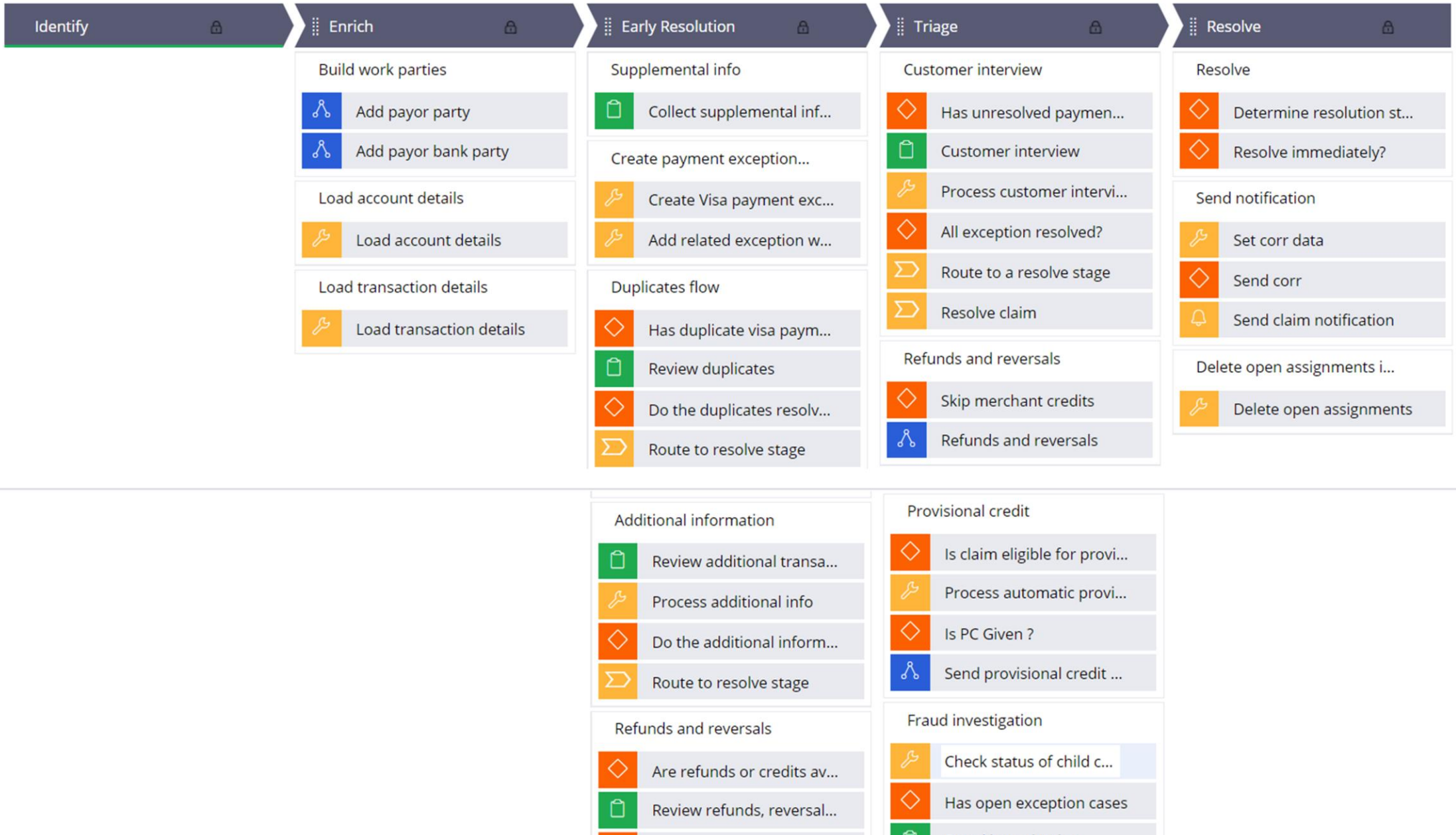


Outcomes; fast and easy

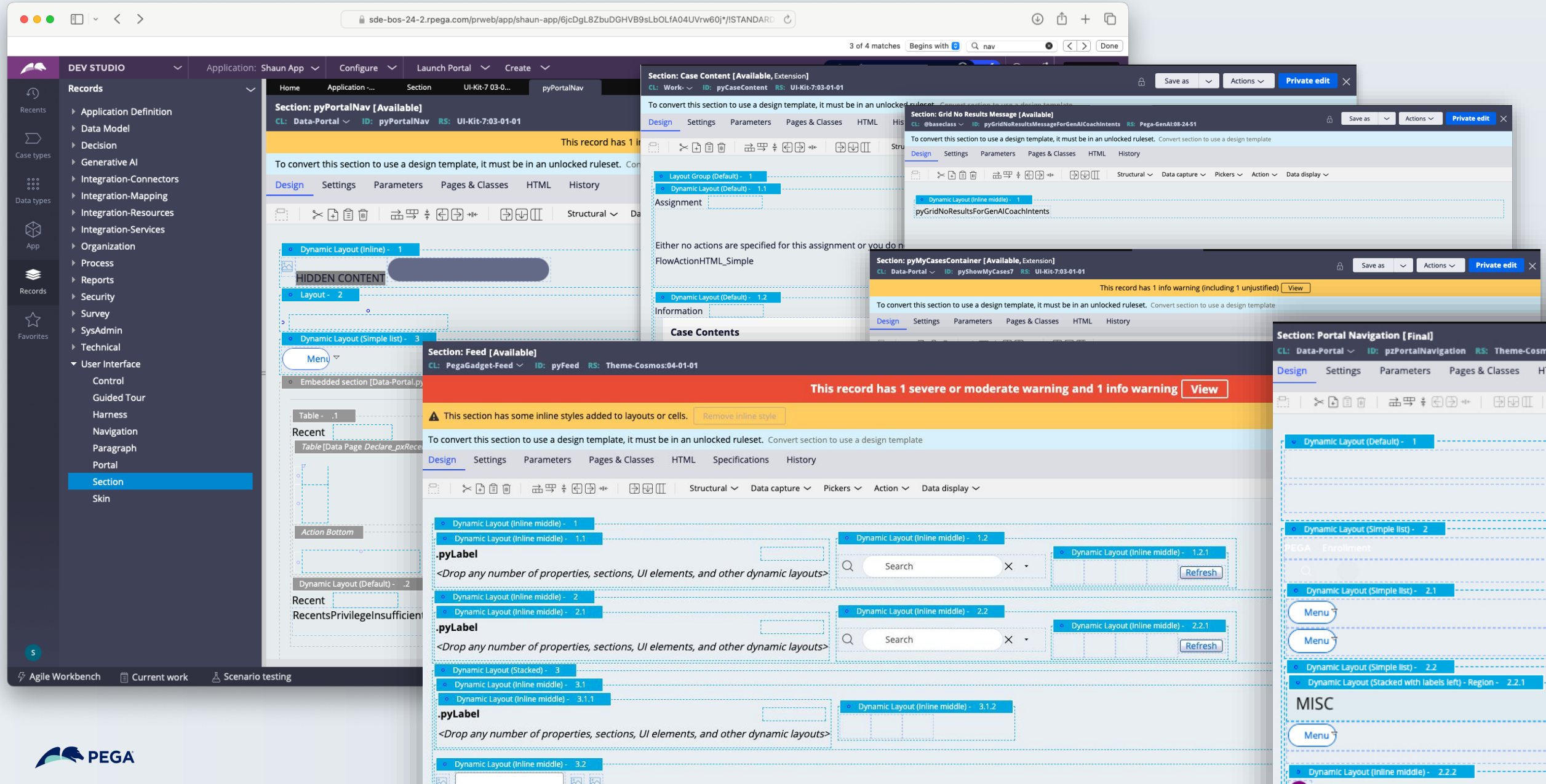
Complex Nested Flows



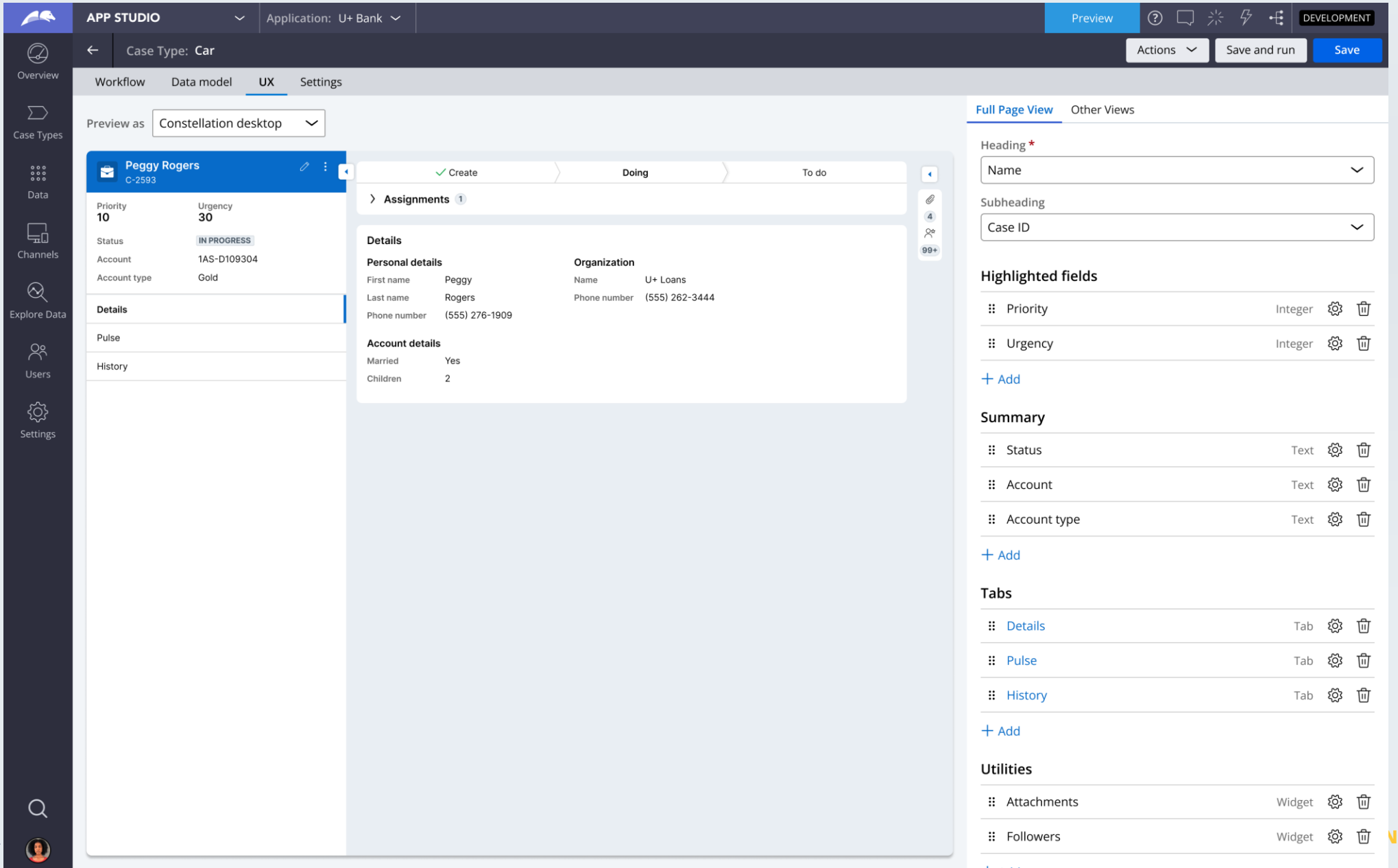
Case Designer



Complex Nested Sections



Constellation Structure



Paradigm shift to development

> ***I can design and build any UI I want with sections and harnesses.***

Paradigm shift to development

SECTION/HARNESS RULE MENTALITY:

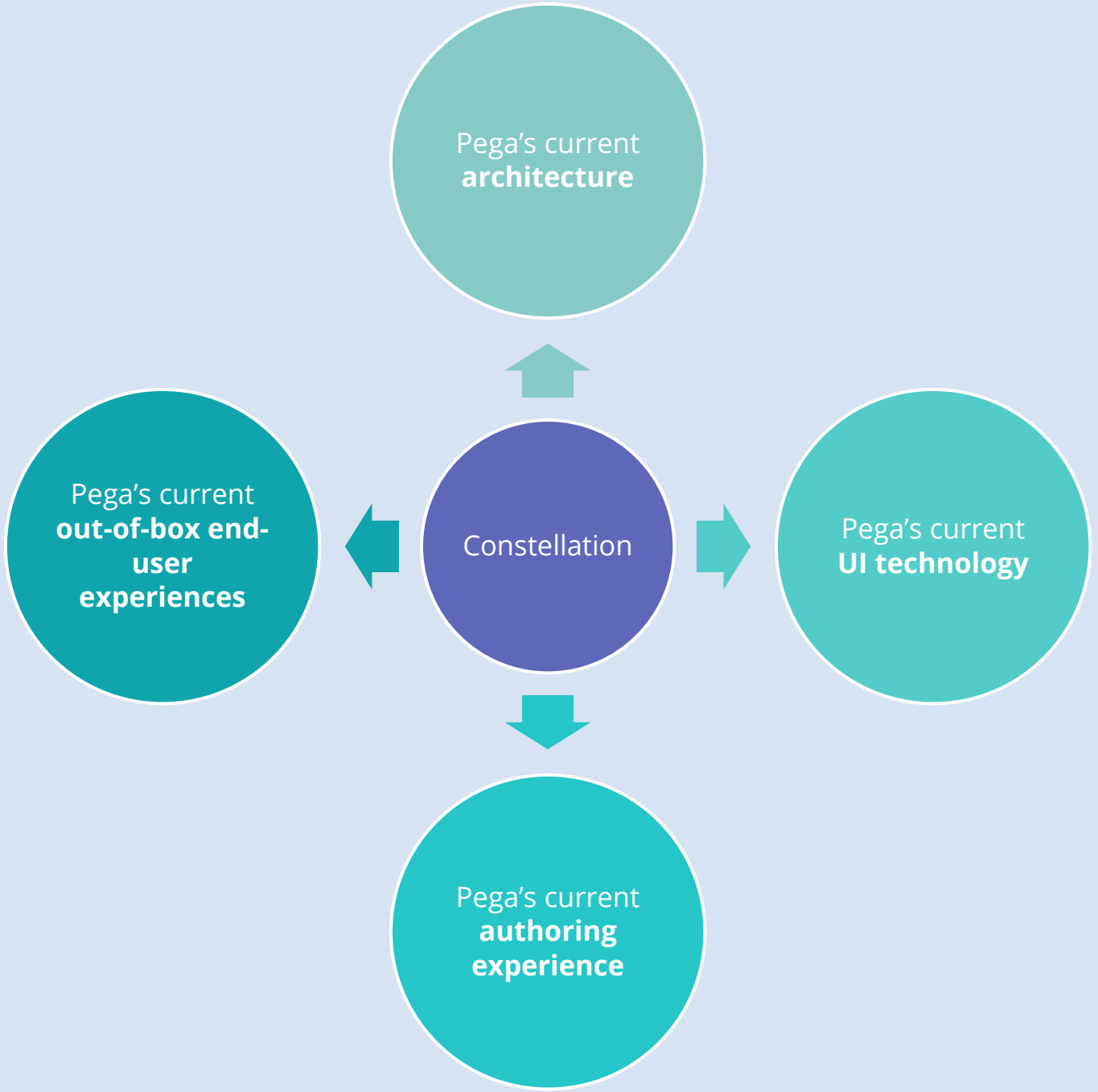
I can design and build any UI I want with sections and harnesses.

CONSTELLATION MENTALITY:

I can swiftly build for ANY business outcomes desired, and let Constellation create the UX.

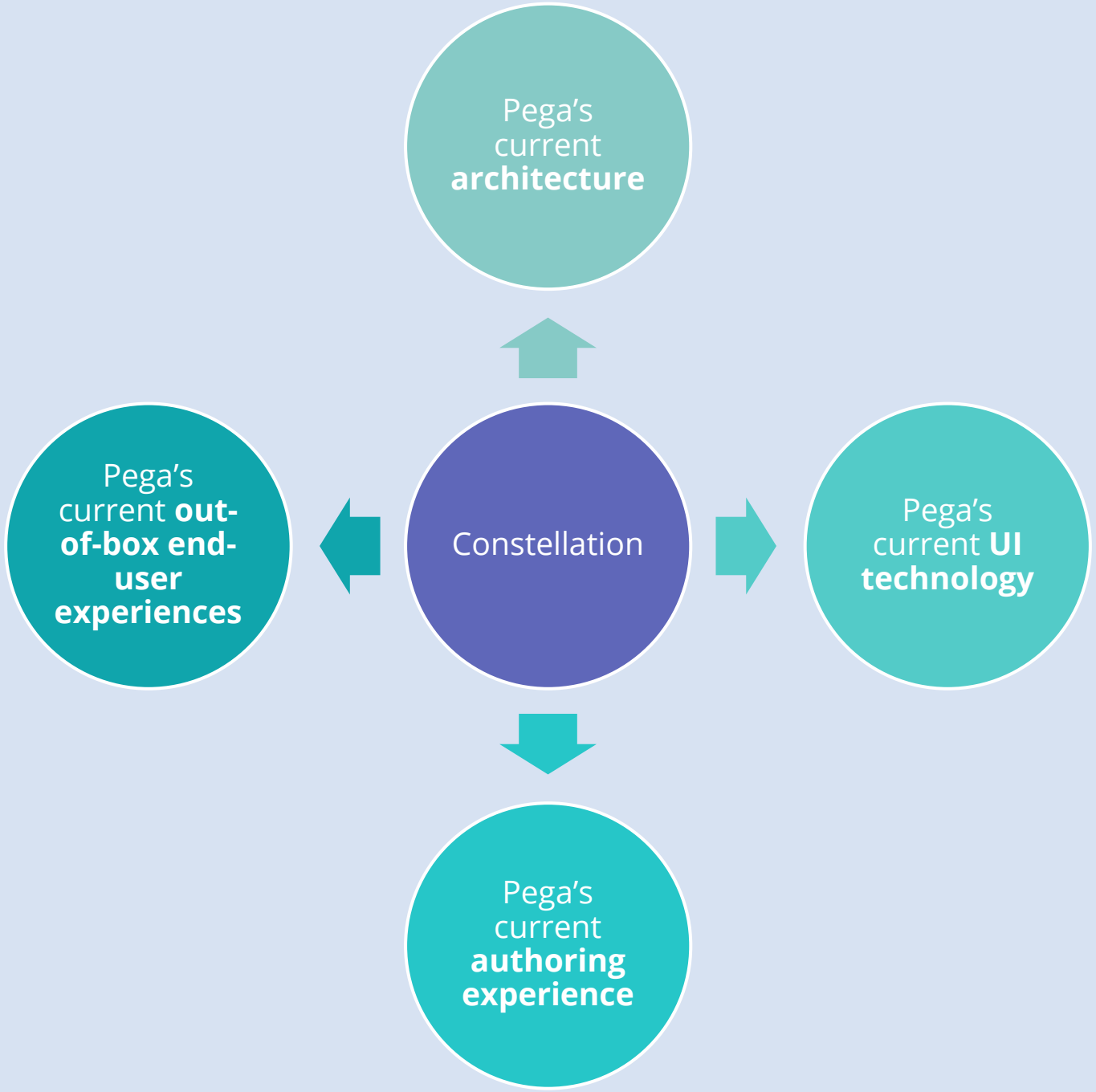
PEGA

What?


Pega's current **architecture**
Pega's current **out-of-box end-user experiences**
Constellation
Pega's current **UI technology**
Pega's current **authoring experience**

“Constellation 8”

1. **Productivity**
2. **Developer experience/best practices**
3. **Performance**
4. **Extensibility**
5. **Maintainability**
6. **Accessibility**
7. **Security**
8. **Localization**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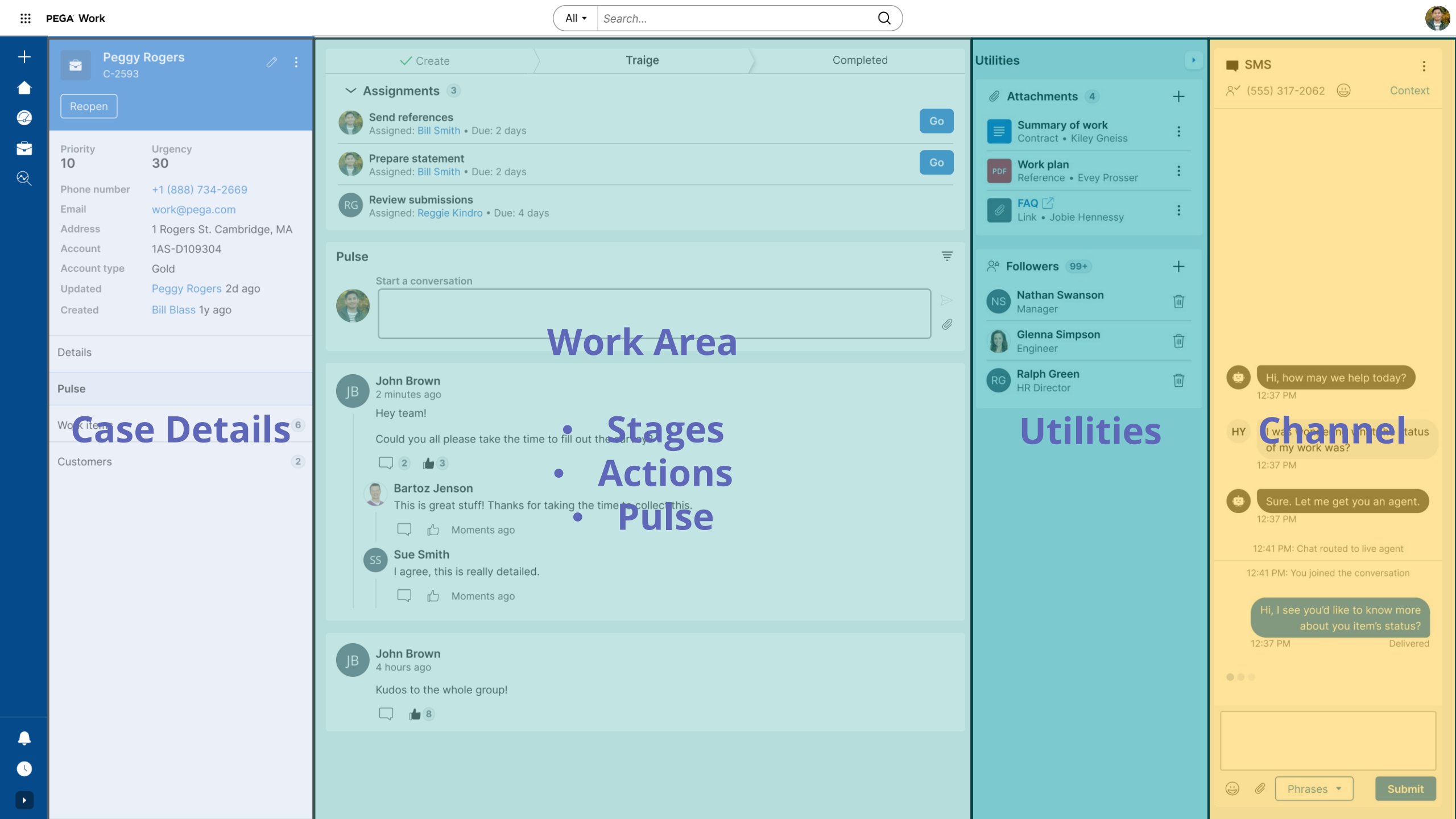
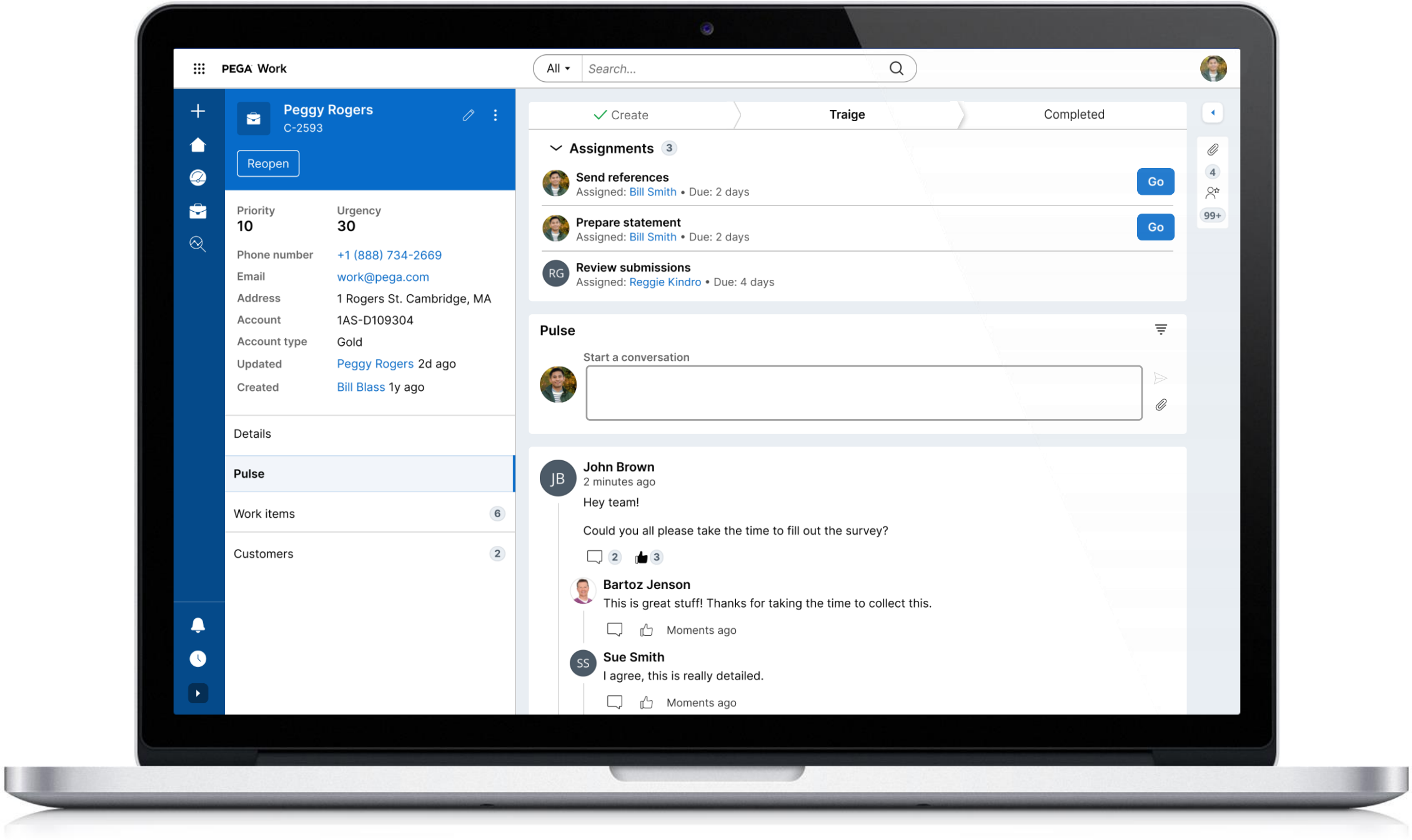
Pega's current **out-of-box end-user experiences**


PEGA Work
All
Search...
Peggy Rogers
C-2593
Reopen
Priority
10
Urgency
30
Phone number
+1 (888) 734-2669
Email
work@pega.com
Address
1 Rogers St. Cambridge, MA
Account
1AS-D109304
Account type
Gold
Updated
Peggy Rogers 2d ago
Created
Bill Blass 1y ago
Details
Pulse
Work items 6
Customers 2
Case Details
Create
Traige
Completed
Assignments 3
Send references
Assigned: Bill Smith • Due: 2 days
Go
Prepare statement
Assigned: Bill Smith • Due: 2 days
Go
Review submissions
Assigned: Reggie Kindro • Due: 4 days
Pulse
Start a conversation
Work Area
John Brown
2 minutes ago
Hey team!
Could you all please take the time to fill out the survey?
2
3
Bartoz Jenson
This is great stuff! Thanks for taking the time to collect this.
Moments ago
Sue Smith
I agree, this is really detailed.
Moments ago
John Brown
4 hours ago
Kudos to the whole group!
8
• Stages
• Actions
• Pulse
Utilities
Attachments 4
Summary of work
Contract • Kiley Gneiss
Work plan
Reference • Evey Prosser
FAQ
Link • Jobie Hennessy
Followers 99+
Nathan Swanson
Manager
Glenna Simpson
Engineer
Ralph Green
HR Director
Utilities
SMS
(555) 317-2062
Context
Hi, how may we help today?
12:37 PM
HY
of my work was?
12:37 PM
Sure. Let me get you an agent.
12:37 PM
12:41 PM: Chat routed to live agent
12:41 PM: You joined the conversation
Hi, I see you'd like to know more about you item's status?
12:37 PM
Delivered
Phrases
Submit
Channel


PEGA Work
All
Search...
Peggy Rogers
C-2593
Reopen
Priority
10
Urgency
30
Phone number
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Email
work@pega.com
Address
1 Rogers St. Cambridge, MA
Account
1AS-D109304
Account type
Gold
Updated
Peggy Rogers 2d ago
Created
Bill Blass 1y ago
Details
Pulse
Work items
6
Customers
2
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Assigned: Bill Smith • Due: 2 days
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Moments ago
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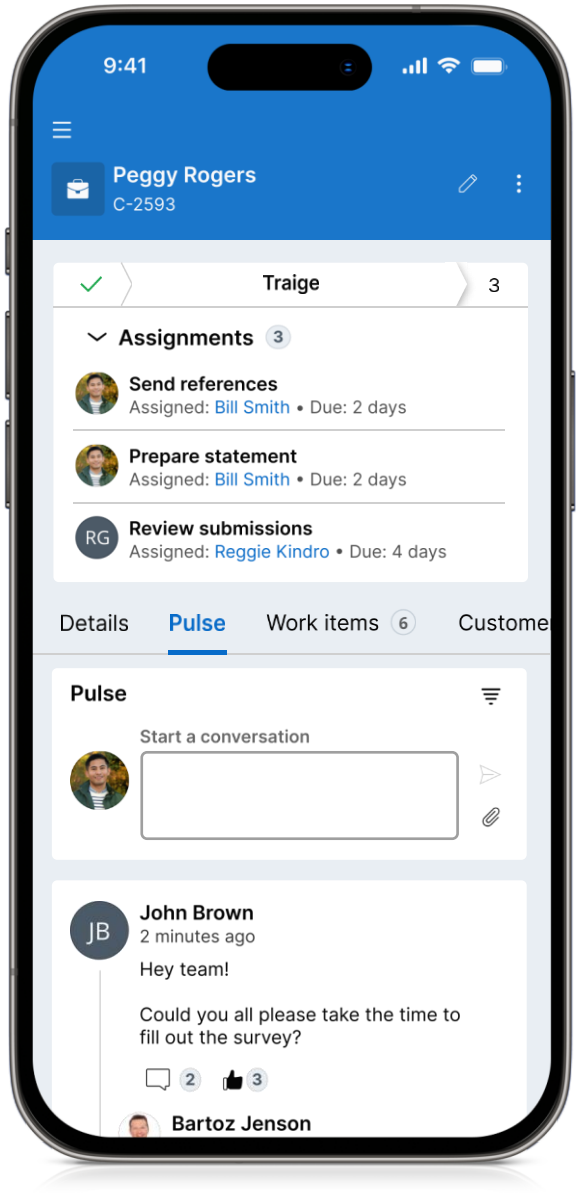
Moments ago
4
99+


9:41
Peggy Rogers
C-2593
Traige
3
Assignments
3
Send references
Assigned: Bill Smith • Due: 2 days
Prepare statement
Assigned: Bill Smith • Due: 2 days
RG
Review submissions
Assigned: Reggie Kindro • Due: 4 days
Details
Pulse
Work items
6
Custome
Pulse
Start a conversation
JB
John Brown
2 minutes ago
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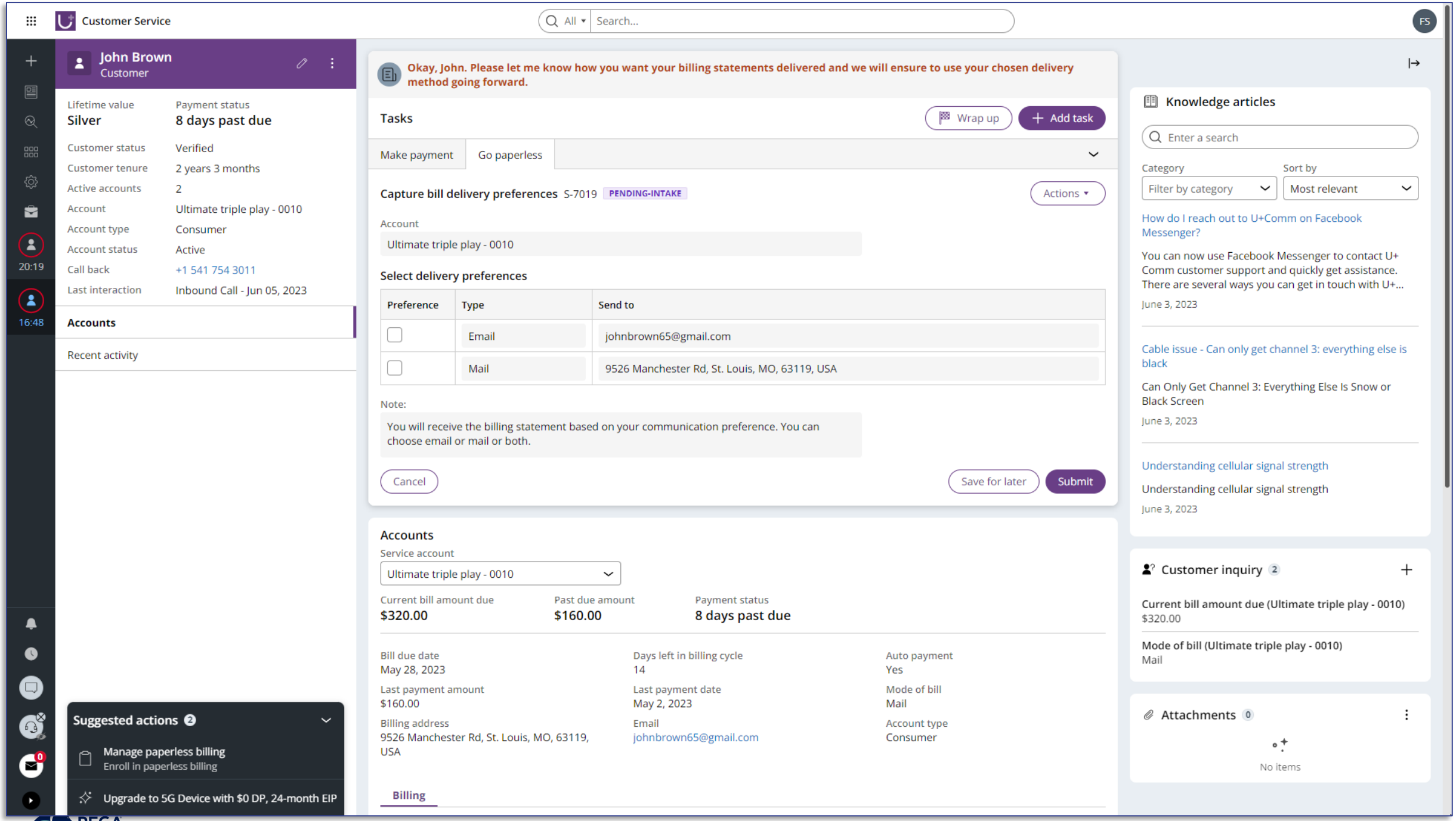
3
Bartoz Jenson


Customer Service
All
Search...
FS
John Brown
Customer
Lifetime value
Silver
Payment status
8 days past due
Customer status
Verified
Customer tenure
2 years 3 months
Active accounts
2
Account
Ultimate triple play - 0010
Account type
Consumer
Account status
Active
Call back
+1 541 754 3011
Last interaction
Inbound Call - Jun 05, 2023
Accounts
Recent activity
20:19
16:48
Suggested actions
Manage paperless billing
Enroll in paperless billing
Upgrade to 5G Device with $0 DP, 24-month EIP
Okay, John. Please let me know how you want your billing statements delivered and we will ensure to use your chosen delivery method going forward.
Tasks
Wrap up
Add task
Make payment
Go paperless
Capture bill delivery preferences S-7019
PENDING-INTAKE
Actions
Account
Ultimate triple play - 0010
Select delivery preferences
Preference
Type
Send to
Email
johnbrown65@gmail.com
Mail
9526 Manchester Rd, St. Louis, MO, 63119, USA
Note:
You will receive the billing statement based on your communication preference. You can choose email or mail or both.
Cancel
Save for later
Submit
Accounts
Service account
Ultimate triple play - 0010
Current bill amount due
$320.00
Past due amount
$160.00
Payment status
8 days past due
Bill due date
May 28, 2023
Days left in billing cycle
14
Auto payment
Yes
Last payment amount
$160.00
Last payment date
May 2, 2023
Mode of bill
Mail
Billing address
9526 Manchester Rd, St. Louis, MO, 63119, USA
Email
johnbrown65@gmail.com
Account type
Consumer
Billing
Knowledge articles
Enter a search
Category
Filter by category
Sort by
Most relevant
How do I reach out to U+Comm on Facebook Messenger?
You can now use Facebook Messenger to contact U+ Comm customer support and quickly get assistance. There are several ways you can get in touch with U+...
June 3, 2023
Cable issue - Can only get channel 3: everything else is black
Can Only Get Channel 3: Everything Else Is Snow or Black Screen
June 3, 2023
Understanding cellular signal strength
Understanding cellular signal strength
June 3, 2023
Customer inquiry 2
Current bill amount due (Ultimate triple play - 0010)
$320.00
Mode of bill (Ultimate triple play - 0010)
Mail
Attachments 0
No items
PEGA

PEGA Car Auction

Search...

Lamborghini Espada
C-2593

Price
$120,232

Condition
Excellent

Status
IN PROGRESS

Customer
Sarah Smith

Sale date
Jun 11, 2010

Seller
1AS-D109304

Updated
Peggy Rogers 2d ago

Details

Pulse

Bids 23

Directions

Theme colors

Brand

App background

App header background

Nav background

Interactive items

Links

Start > Finalize sale > Factory order > Delivery > Finish sale

Tasks

Check mechanical at arrival
Task in M-1233 • Due in 2d • Urgency 95
Go

Prepare for delivery
Due in 2d • Urgency 45

Finalize auction
Due in 1d

Show more

Details

Top bid
$120,000

Time remaining
3h 53min 46s

Mileage
64,239

Transmission
Manual

Description

A sound and original Lamborghini Espada Series 3. The Espada is a special rare car with a total production run of only

Prediction

Will meet reserve.

Price estimate $120,000

Attachments 4

Mechanical summary
Review • Kiley Gneiss

Insurance plan
Reference • Evey Prosser

FAQ
Link • Jobie Hennessy

View all

Followers 12

NS Nathan Swanson
Manager

GS Glenn Simpson
Engineer

RG Ralph Green
HR Director

View all

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C-2593

Price	$120,232
Condition	Excellent
Status	IN PROGRESS
Customer	Sarah Smith
Sale date	Jun 11, 2010
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Updated	Peggy Rogers 2d ago

- **Details**
- Pulse
- Bids 23
- Directions

Start › Finalize sale › **Factory order** › Delivery › Finish sale

Tasks

- **Check mechanical at arrival** — Task in M-1233 • Due in 2d • Urgency 95 — Go
- **Prepare for delivery** — Due in 2d • Urgency 45
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Show more

Details

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View all

Followers 12

- Nathan Swanson — Manager
- Glenn Simpson — Engineer
- Ralph Green — HR Director

View all

Theme colors

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C-2593

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Sale date
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Pulse

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View all

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Brand
App background
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Nav background
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Links

Accessibility first

www.pega.com/insights/resources/voluntary-product-accessi

Voluntary Product Accessibility Template for Pega Customer Service '23 - Constellat

Pega Sites

PEGA Platform Solutions Customers Learn Services & Partners Events About

DATA SHEET

Voluntary Product Accessibility Template for Pega Customer Service '23 - Constellation UI v2.3

PDF | 13 Pages | 659 KB

Download Now

This Voluntary Product Accessibility Template, or VPAT™, report represents the Pega Customer Service ’23 – Constellation UI v23.1 conformance to WCAG 2.1 AA guidelines published by the World Wide Web Consortium (W3C). This report details the criteria evaluated, the conformance level, and explanations for the rating provided.

Pega Customer Service ’23-Constellation fully supports the majority of criteria and is partially conformant with a few. Partial conformance means that some functionality of the product does not meet the criterion outlined. These areas are detailed in the explanation column and are planned in our upcoming roadmap.

TAGS

Product Area: Customer Service | Topic: Compliance | Topic: UX and Design

Related Resources

VIDEO

Intro to Pega Customer Service: Service, Simplified >

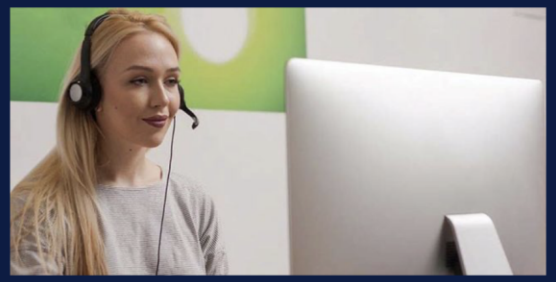
www.pega.com/insights/articles/building-accessible-applic

Pega Sites

Hello Attendee

PEGA Platform Solutions Customers Learn Services & Partners Events About Try Pega

Pega Blog | 1:1 Customer Engagement | Proactive Customer Service | Intelligent Automation | Pega Culture



Building accessible applications for the enterprise

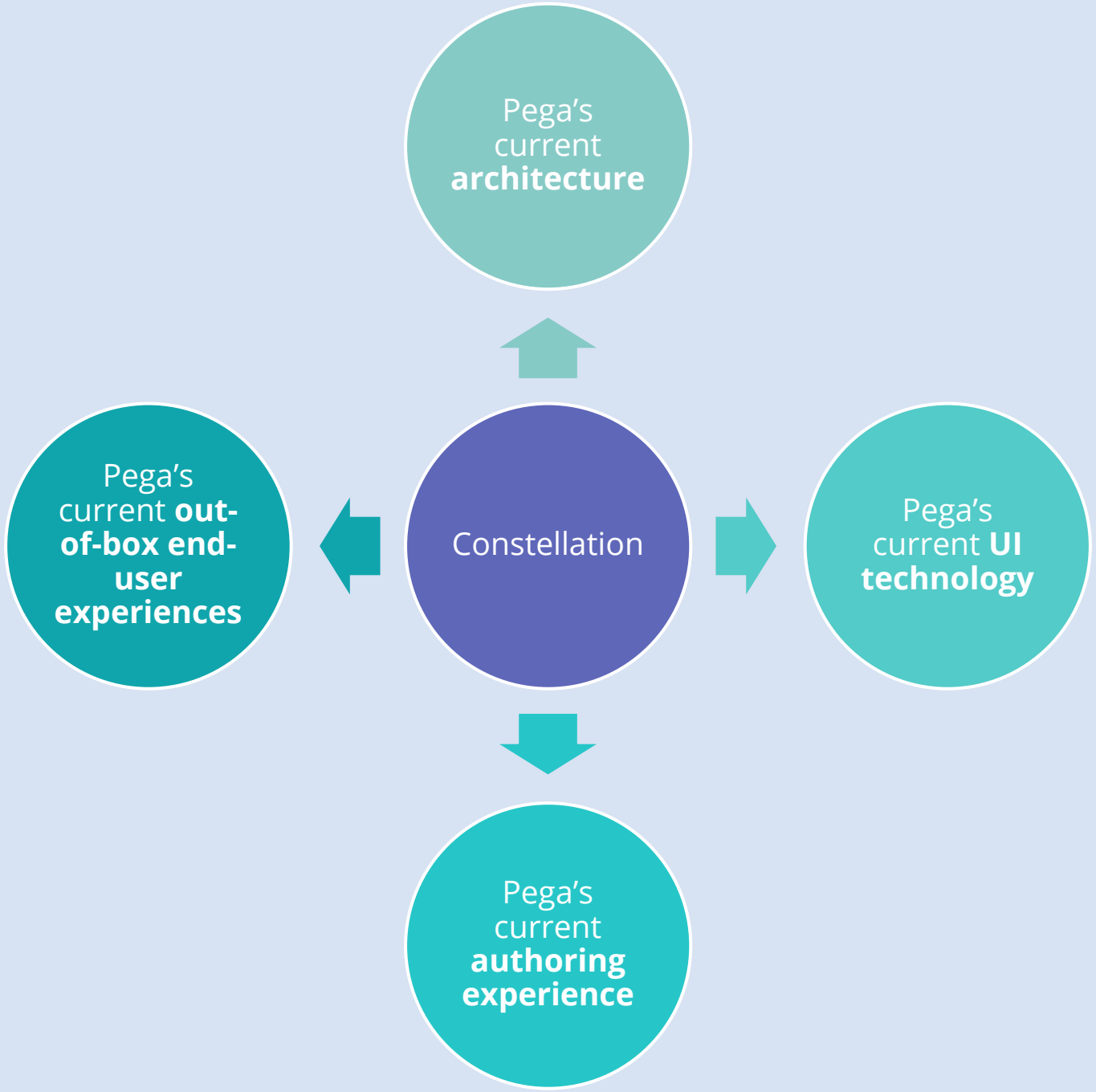
Jill Power, Sep 25, 2023 | Share | Log in to subscribe to the Blog

If there is one thing that organizations have learned over the last few years, it is that our workforce is resilient and adaptable. With the onset of COVID, organizations scrambled to put processes and technologies in place to support remote workers across most industries. Companies were able to move quickly to a digitally dependent operations model. However, this new digital world also exposed a gap globally, i.e., the lack of adequate access for people with disabilities. Activities that once could be managed in person were now only available online, and unfortunately many applications did not meet the needs of people with disabilities. This lack of support not only impacts an organization’s customers but also their workforce. All internal processes had to be handled online due to the now remote teams. So, the question must be asked, are we creating an equitable and digitally inclusive environment for all our team members to be efficient in their job?

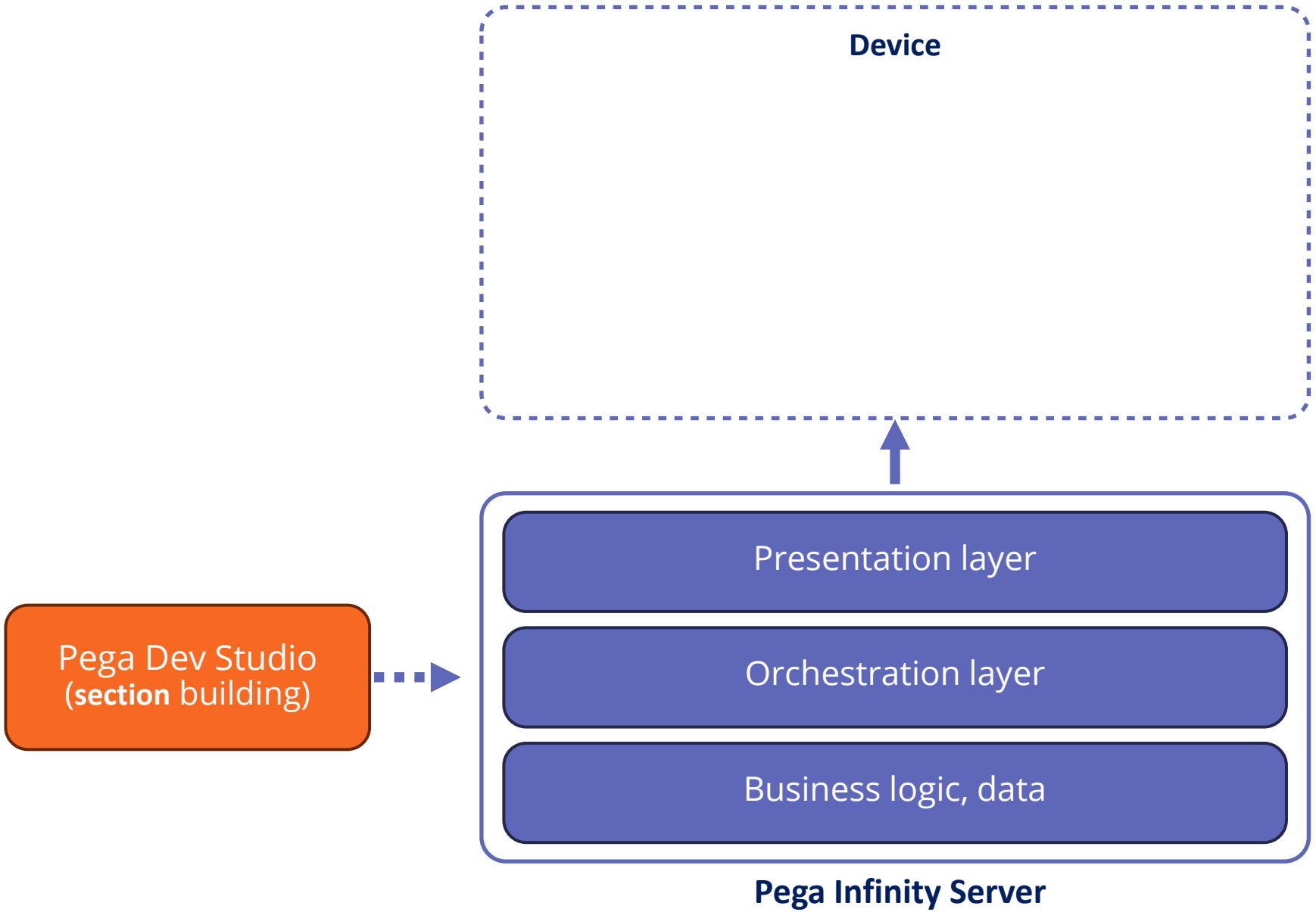
At Pega, our product team and engineers have spent countless hours discussing and developing prototypes to address this critical question. In creating our new Constellation Design System, Pega made it a goal to develop features with accessibility in mind. We wanted to ensure that any applications built on this platform could be used by everyone.

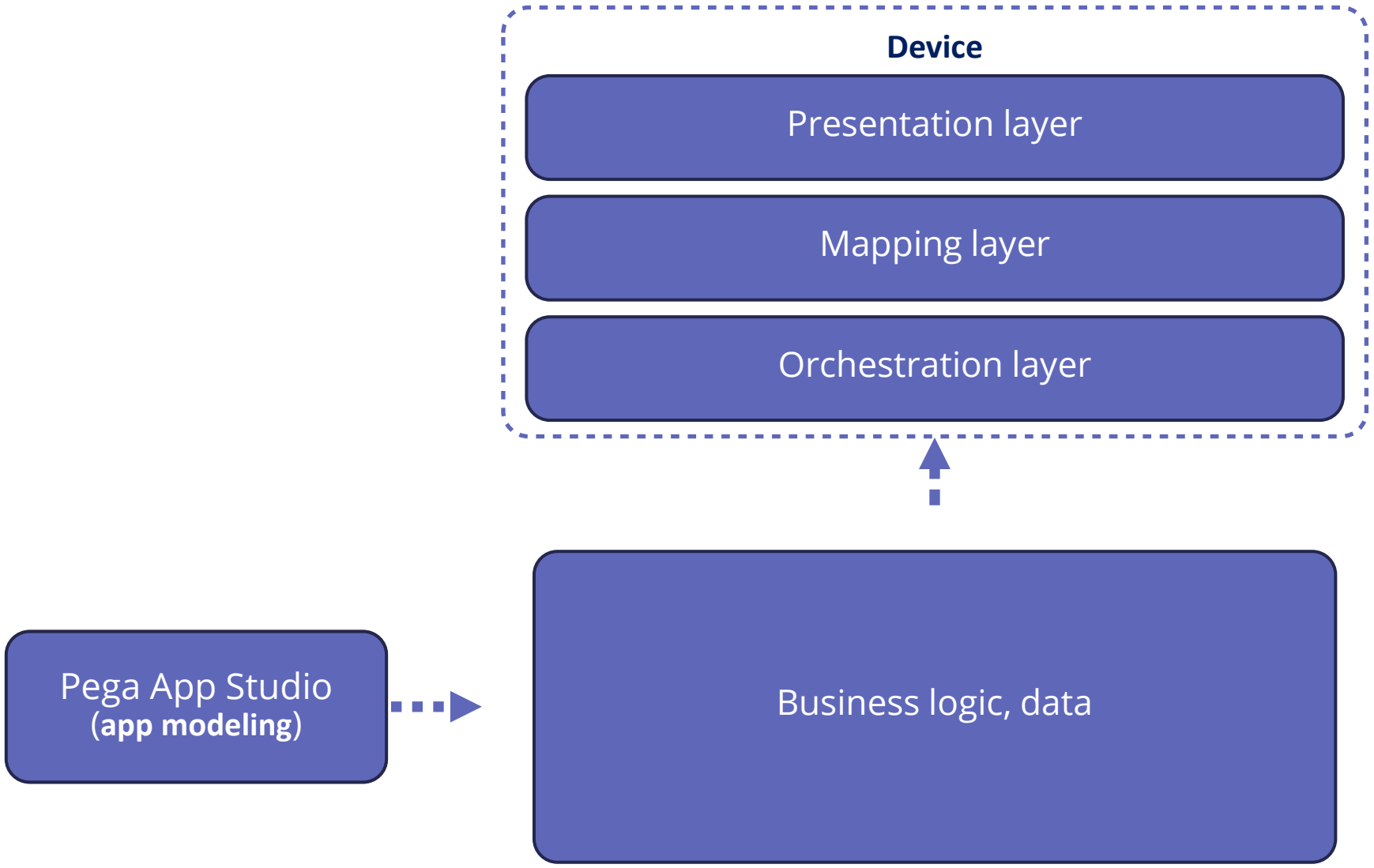
"To accomplish this, we partnered with digital accessibility solution provider, Level Access. The CEO and Founder of Level Access, Tim Springer shares, “It was clear to us from the beginning that Pega is committed to delivering exceptional experiences for all users, and ultimately to creating more equitable workplaces for people of all abilities. By embedding accessibility into its Constellation design system, Pega is ensuring that new features incorporate accessibility standards by default and is setting a consistent standard for inclusive

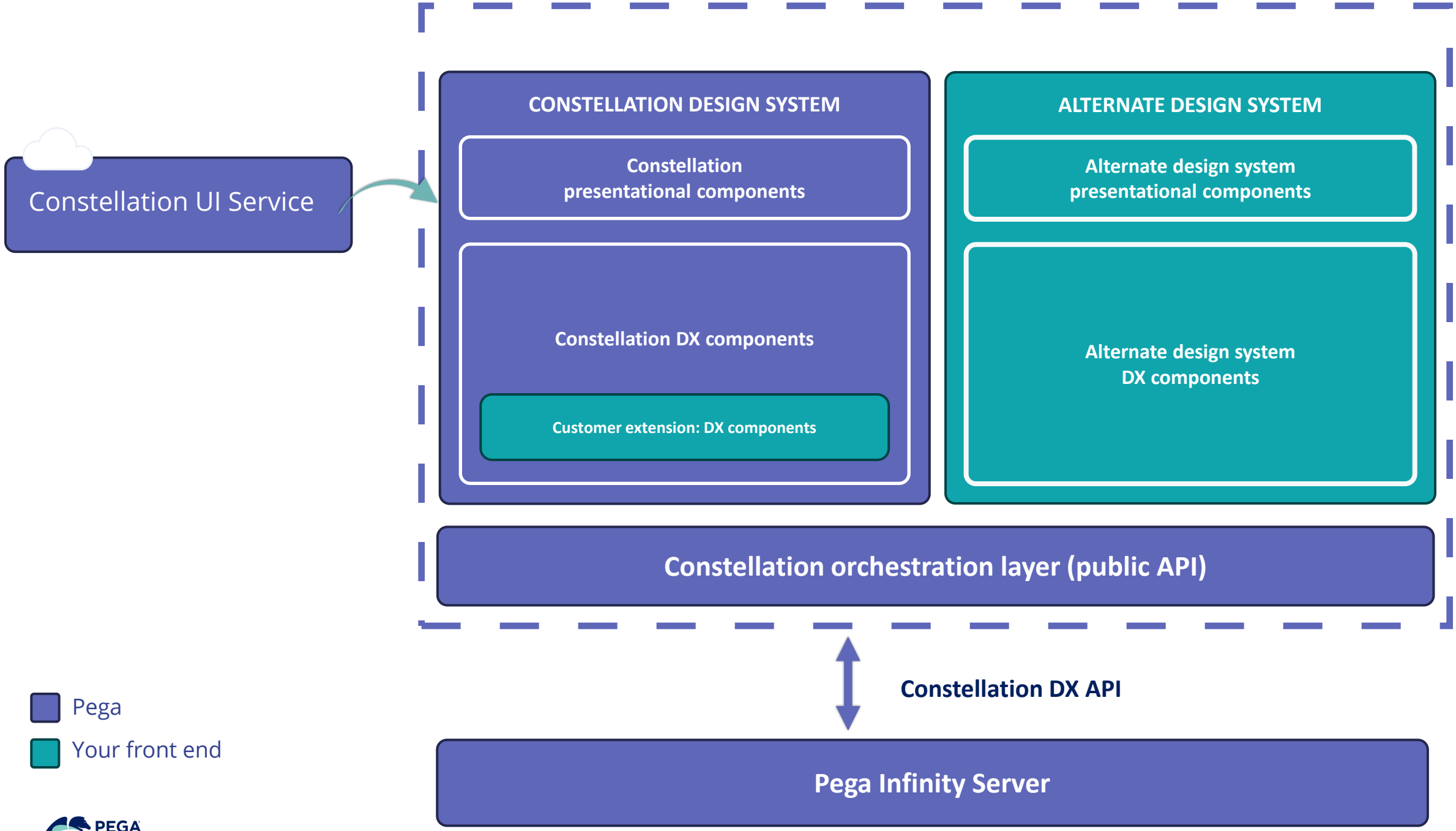
Pega's current **out-of-box end-user experiences**


Pega's current **architecture**
Pega's current **out-of-box end-user experiences**
Constellation
Pega's current **UI technology**
Pega's current **authoring experience**

Pega's current **architecture**


Device
Presentation layer
Orchestration layer
Business logic, data
Pega Dev Studio
(**section** building)
Pega Infinity Server


Device
Presentation layer
Mapping layer
Orchestration layer
Pega App Studio
(app modeling)
Business logic, data
Pega Infinity Server


Constellation UI Service
CONSTELLATION DESIGN SYSTEM
Constellation
presentational components
Constellation DX components
Customer extension: DX components
ALTERNATE DESIGN SYSTEM
Alternate design system
presentational components
Alternate design system
DX components
Constellation orchestration layer (public API)
Constellation DX API
Pega Infinity Server
Pega
Your front end
PEGA

Work from the center out

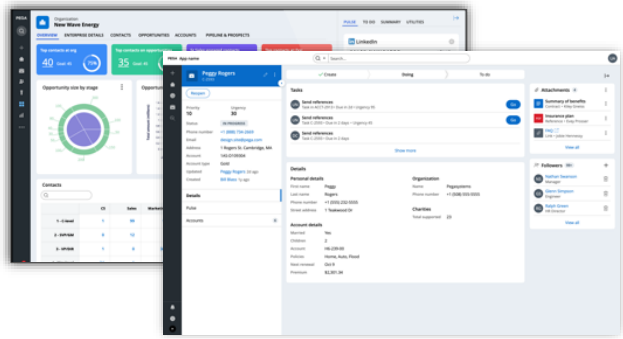
A modular architecture that separates business logic from UI

Single low-code application definition in App Studio

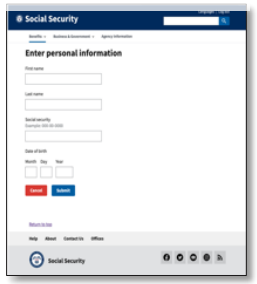
DX API

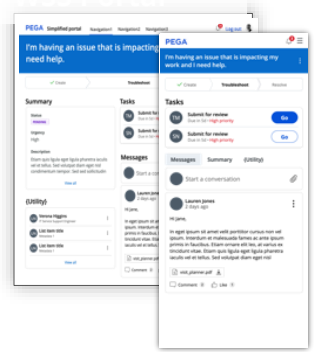
Runtime Orchestration via Constellation Core JS

Backoffice Work Portals



Customer Self-Service





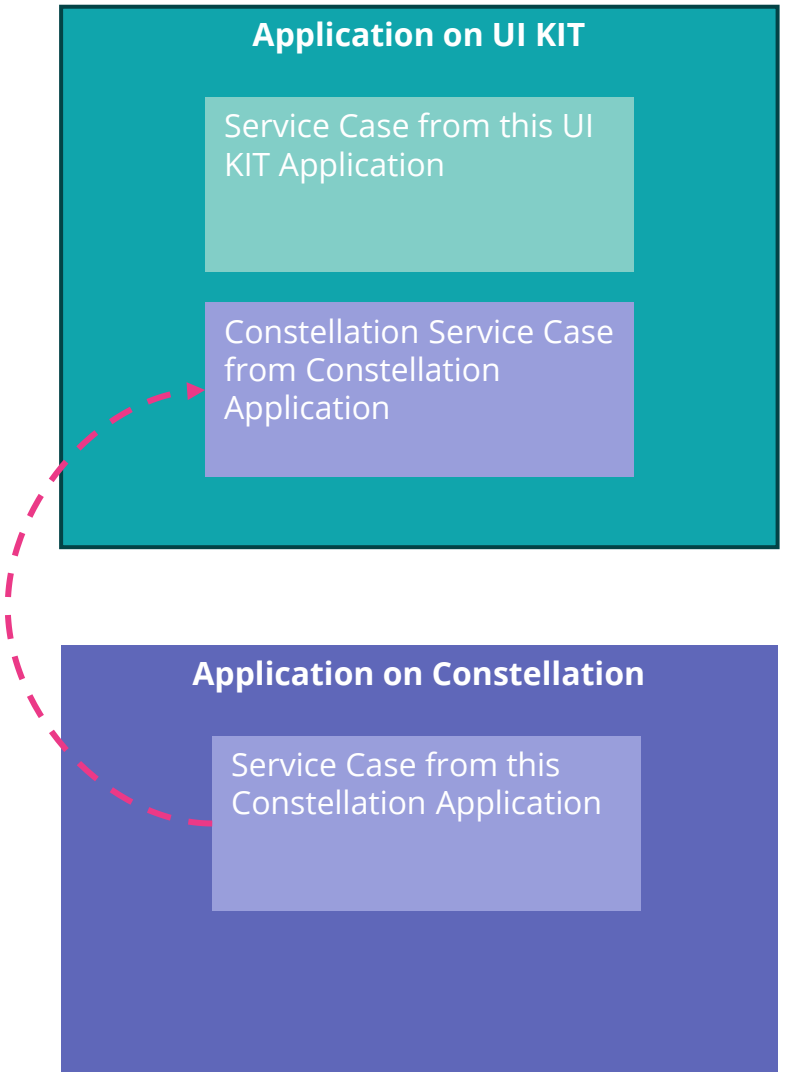
Non-Pega UI

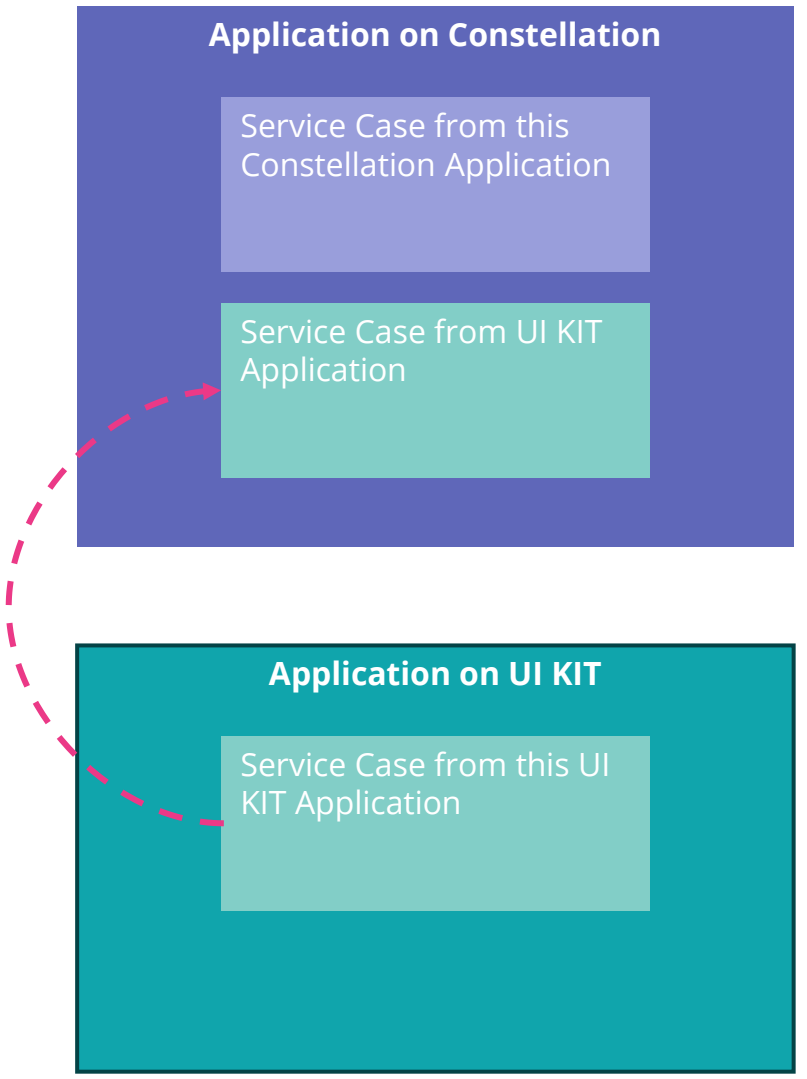
Constellation SDKs

Constellation architecture

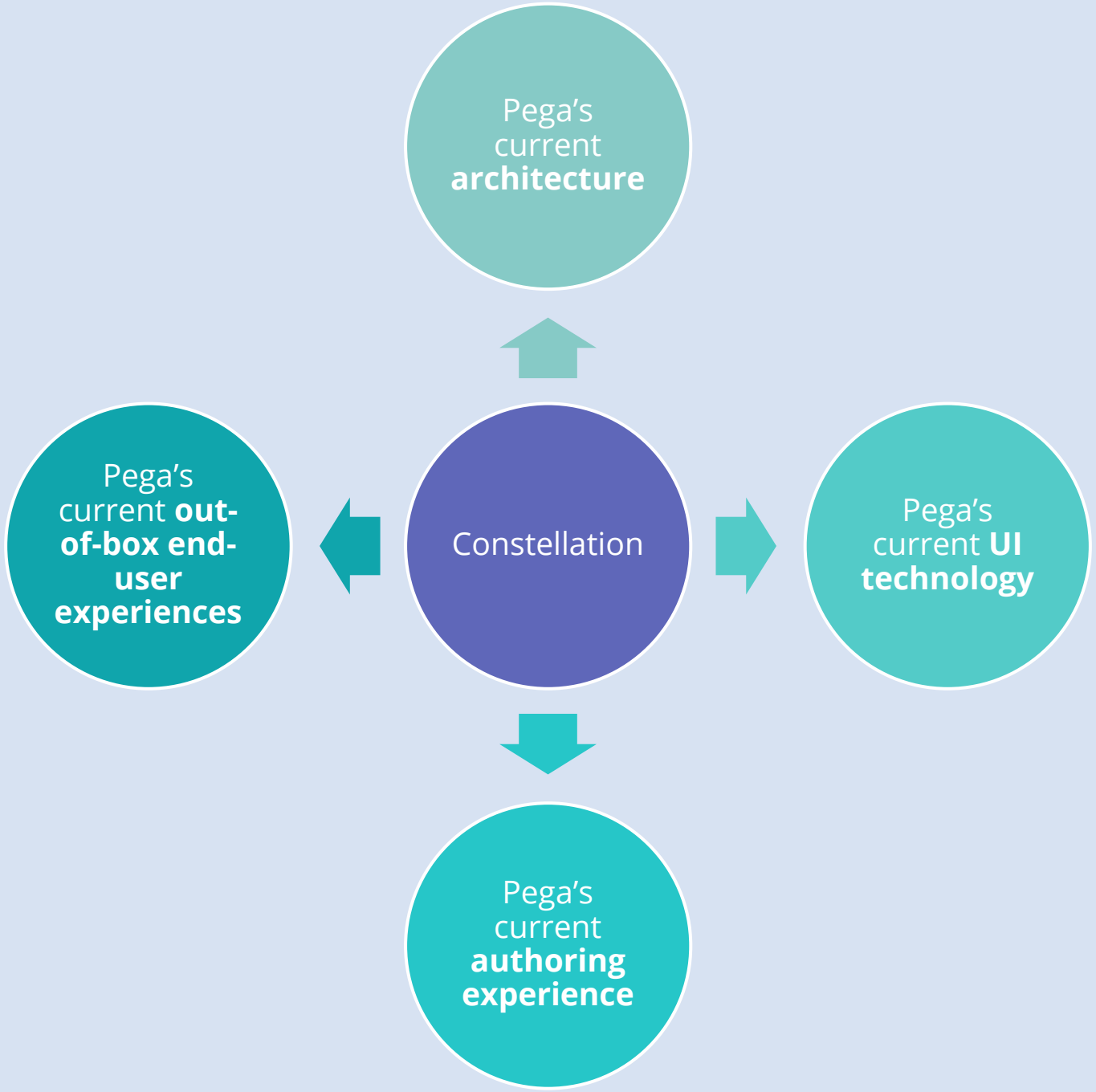
Employee Facing	Website	Sales Force	Website	Website	Website
Constellation	Web Embed (Constellation)	Pega Lightning Connector	SDK Customization Constellation SDK	Own Development	Own Development
Constellation DX API					
View definitions in Applications					API
Application					
Pega Platform					

UI-Blending


Application on UI KIT
Service Case from this UI KIT Application
Constellation Service Case from Constellation Application
Application on Constellation
Service Case from this Constellation Application


Application on Constellation
Service Case from this Constellation Application
Service Case from UI KIT Application
Application on UI KIT
Service Case from this UI KIT Application

Pega's current **architecture**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Constellation
Pega's current **UI technology**
Pega's current **authoring experience**

Pega's current **UI technology**

Demo App | Pega GovUS | Pega GovUK | Pega GovFR

pw16agenda-dt1.pegacloud.io/prweb/app/carinsurance

Incognito

Pega | Home | Collaborati... | U+Insurance | Citi Dmo | Live Data Blog | Government Desig... | EBC

Demo App

Search...

DU

Demo App

Announcements

We've launched a brand new experience to accelerate your workflow. Check out the guides to help you get the most of Cosmos.

- New React based UI rendering
- Support for followers and recents
- New authoring experience

See what's new

My Worklist 3

Personal details
Task in Car Insurance quote (C-156009) • PENDING-FULFILLMENT • Urgency 10 — Go

Enter personal info
Task in Request a benefit verification letter (B-42069) • NEW • Urgency 10 — Go

Personal details
Task in Car Insurance quote (C-156005) • PENDING-FULFILLMENT • Urgency 10 — Go

My followed items

Case ID	Label	Status	Priority
No records found.			

Pulse

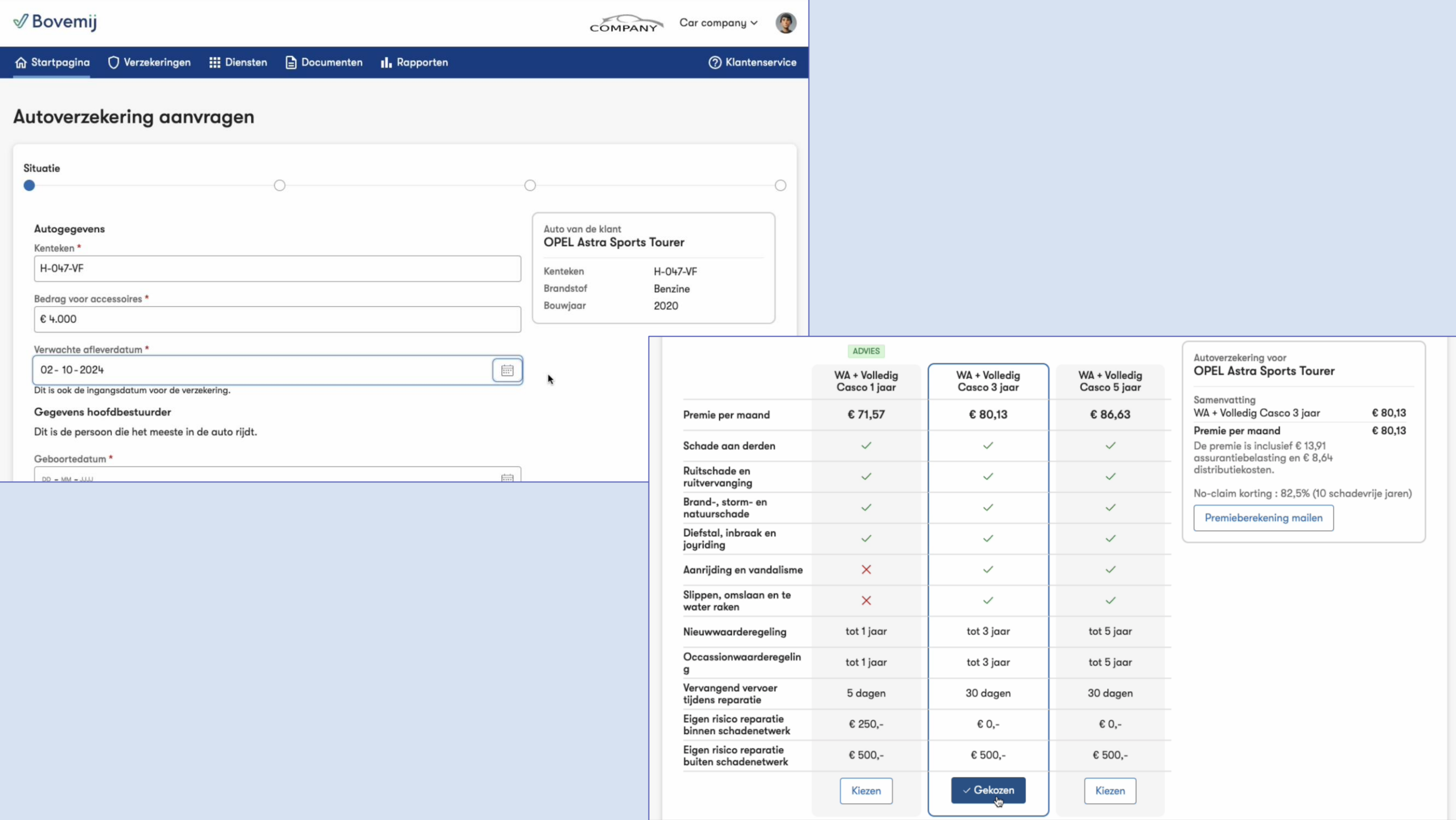
DU Start a conversation

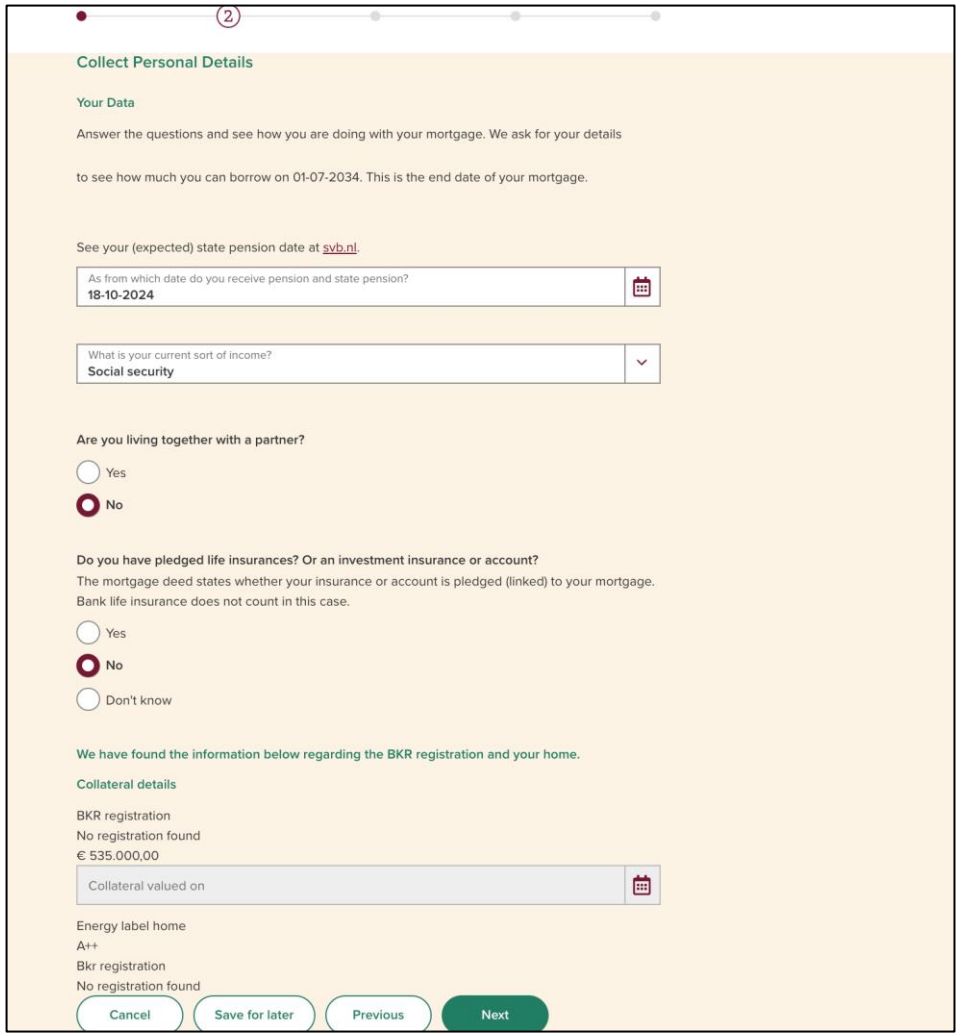
RM **richard marsot 2** 2 months ago
richard marsot main test
Comment Like

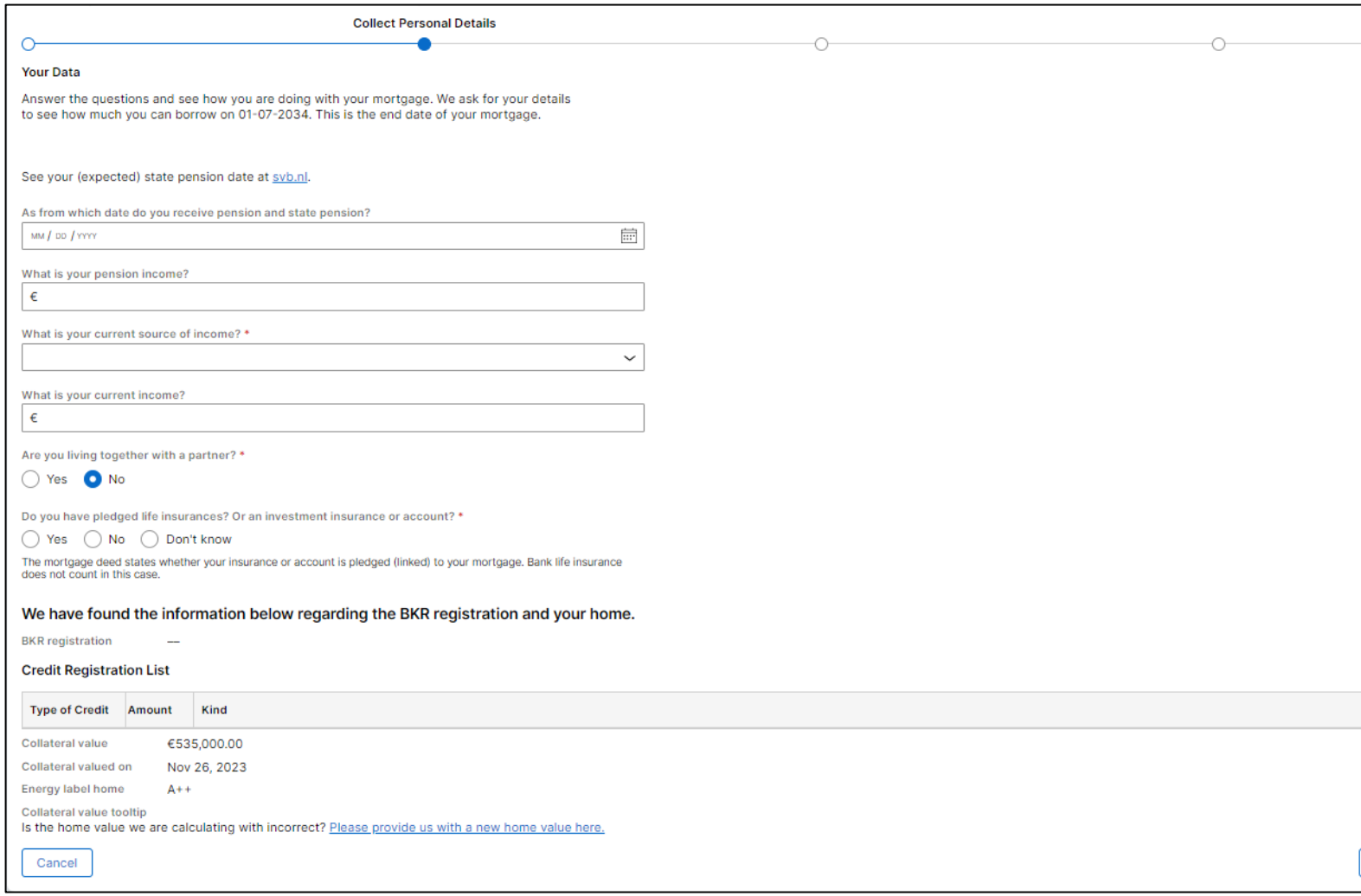
RM **richard marsot 2** 2 months ago
richard marsot 7 joe smith 5 test
Comment 1 Like

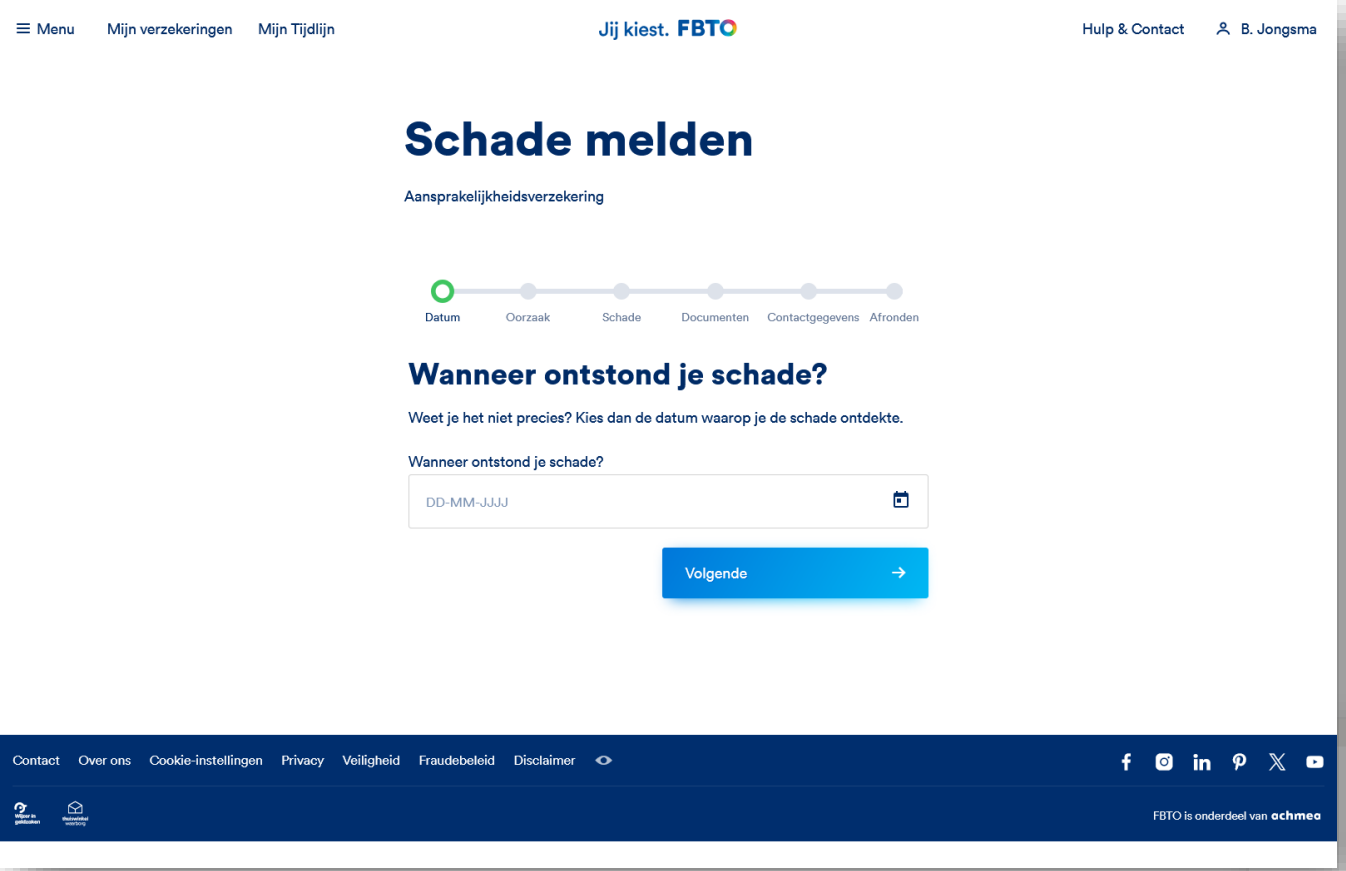
RM **richard marsot 2**
richard marsot 2 test
2 months ago

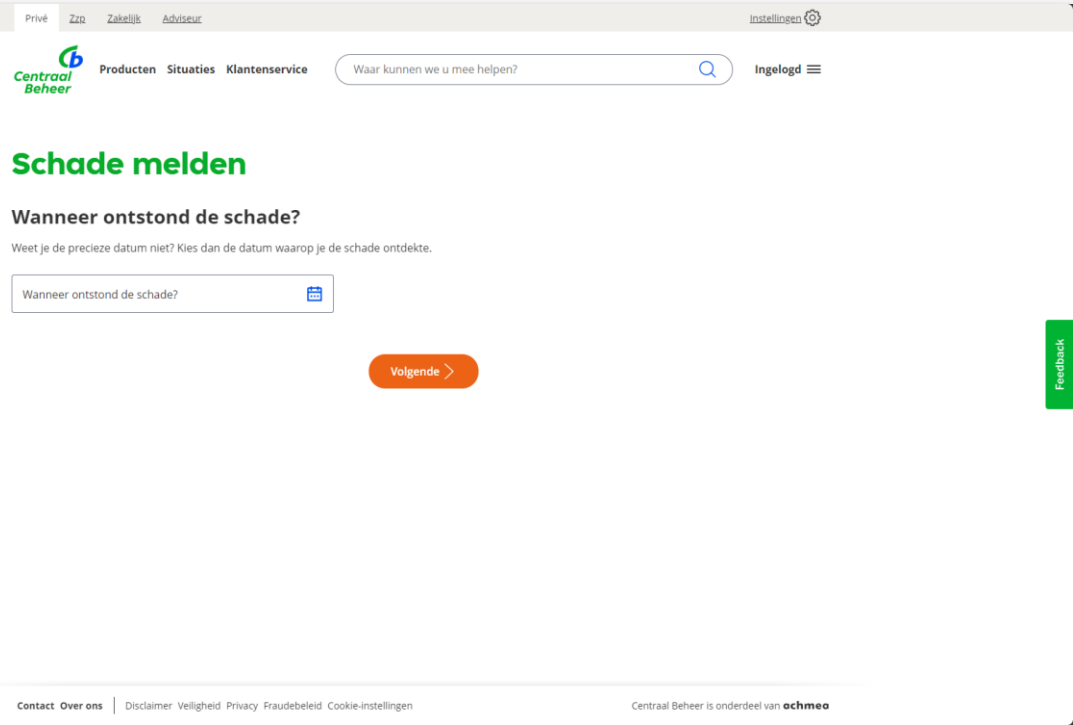
PEGA **richard marsot main** 2 months ago
richard marsot 2 test
Comment Like


Bovemij
COMPANY
Car company
Startpagina
Verzekeringen
Diensten
Documenten
Rapporten
Klantenservice
Autoverzekering aanvragen
Situatie
Autogegevens
Kenteken *
H-047-VF
Bedrag voor accessoires *
€ 4.000
Verwachte afleverdatum *
02 - 10 - 2024
Dit is ook de ingangsdatum voor de verzekering.
Gegevens hoofdbestuurder
Dit is de persoon die het meeste in de auto rijdt.
Geboortedatum *
DD - MM - JJJJ
Auto van de klant
OPEL Astra Sports Tourer
Kenteken H-047-VF
Brandstof Benzine
Bouwjaar 2020
ADVIES
WA + Volledig Casco 1 jaar
WA + Volledig Casco 3 jaar
WA + Volledig Casco 5 jaar
Premie per maand € 71,57 € 80,13 € 86,63
Schade aan derden
Ruitschade en ruitvervanging
Brand-, storm- en natuurschade
Diefstal, inbraak en joyriding
Aanrijding en vandalisme
Slippen, omslaan en te water raken
Nieuwwaarderegeling tot 1 jaar tot 3 jaar tot 5 jaar
Occassionwaarderegeling tot 1 jaar tot 3 jaar tot 5 jaar
Vervangend vervoer tijdens reparatie 5 dagen 30 dagen 30 dagen
Eigen risico reparatie binnen schadenetwerk € 250,- € 0,- € 0,-
Eigen risico reparatie buiten schadenetwerk € 500,- € 500,- € 500,-
Kiezen
✓ Gekozen
Kiezen
Autoverzekering voor
OPEL Astra Sports Tourer
Samenvatting
WA + Volledig Casco 3 jaar € 80,13
Premie per maand € 80,13
De premie is inclusief € 13,91 assurantiebelasting en € 8,64 distributiekosten.
No-claim korting : 82,5% (10 schadevrije jaren)
Premieberekening mailen

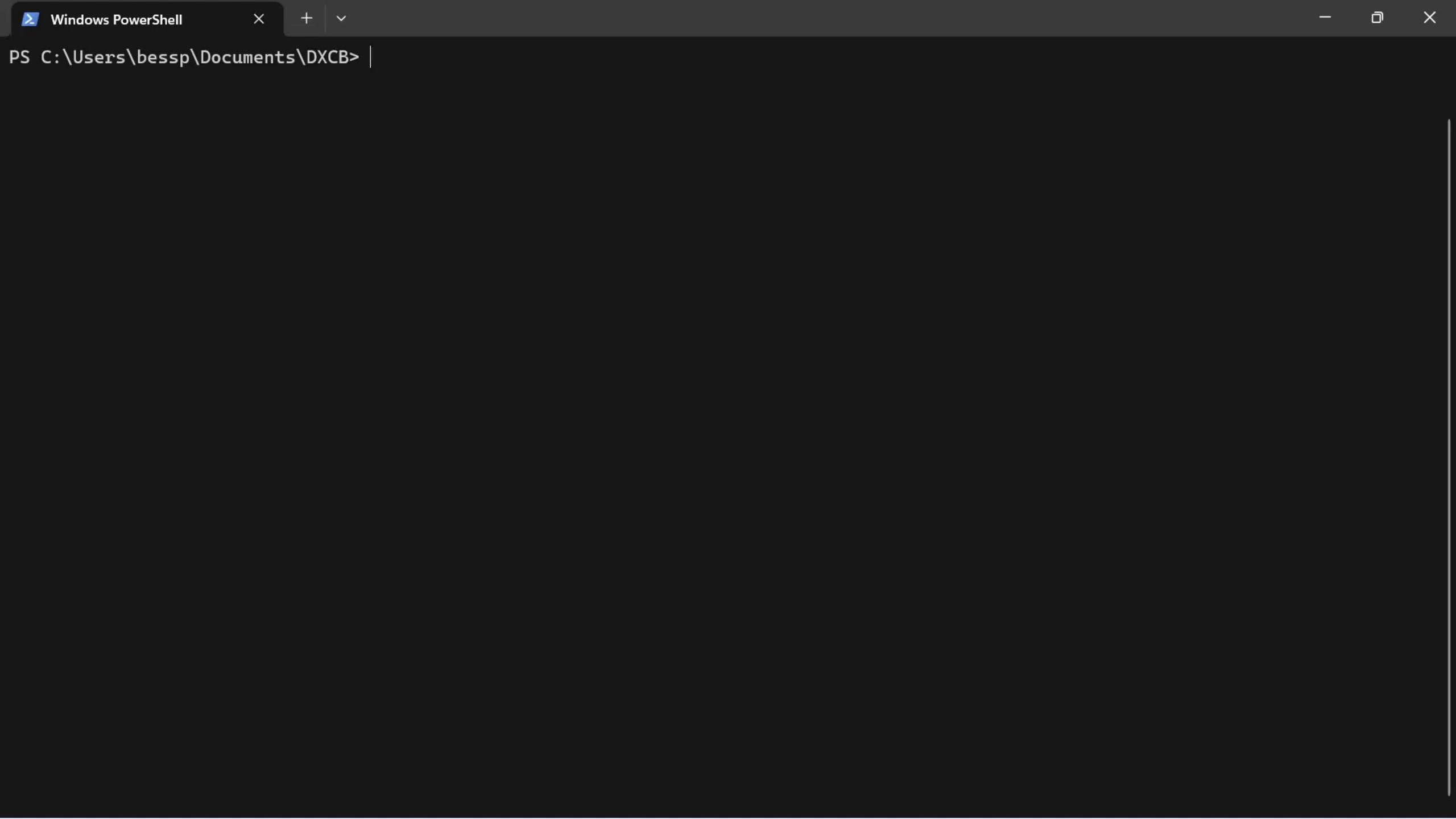

2
Collect Personal Details
Your Data
Answer the questions and see how you are doing with your mortgage. We ask for your details
to see how much you can borrow on 01-07-2034. This is the end date of your mortgage.
See your (expected) state pension date at svb.nl.
As from which date do you receive pension and state pension?
18-10-2024
What is your current sort of income?
Social security
Are you living together with a partner?
Yes
No
Do you have pledged life insurances? Or an investment insurance or account?
The mortgage deed states whether your insurance or account is pledged (linked) to your mortgage.
Bank life insurance does not count in this case.
Yes
No
Don't know
We have found the information below regarding the BKR registration and your home.
Collateral details
BKR registration
No registration found
€ 535.000,00
Collateral valued on
Energy label home
A++
Bkr registration
No registration found
Cancel
Save for later
Previous
Next


Collect Personal Details
Your Data
Answer the questions and see how you are doing with your mortgage. We ask for your details
to see how much you can borrow on 01-07-2034. This is the end date of your mortgage.
See your (expected) state pension date at svb.nl.
As from which date do you receive pension and state pension?
MM / DD / YYYY
What is your pension income?
€
What is your current source of income? *
What is your current income?
€
Are you living together with a partner? *
Yes
No
Do you have pledged life insurances? Or an investment insurance or account? *
Yes
No
Don't know
The mortgage deed states whether your insurance or account is pledged (linked) to your mortgage. Bank life insurance does not count in this case.
We have found the information below regarding the BKR registration and your home.
BKR registration
—
Credit Registration List
Type of Credit
Amount
Kind
Collateral value
€535,000.00
Collateral valued on
Nov 26, 2023
Energy label home
A++
Collateral value tooltip
Is the home value we are calculating with incorrect? Please provide us with a new home value here.
Cancel

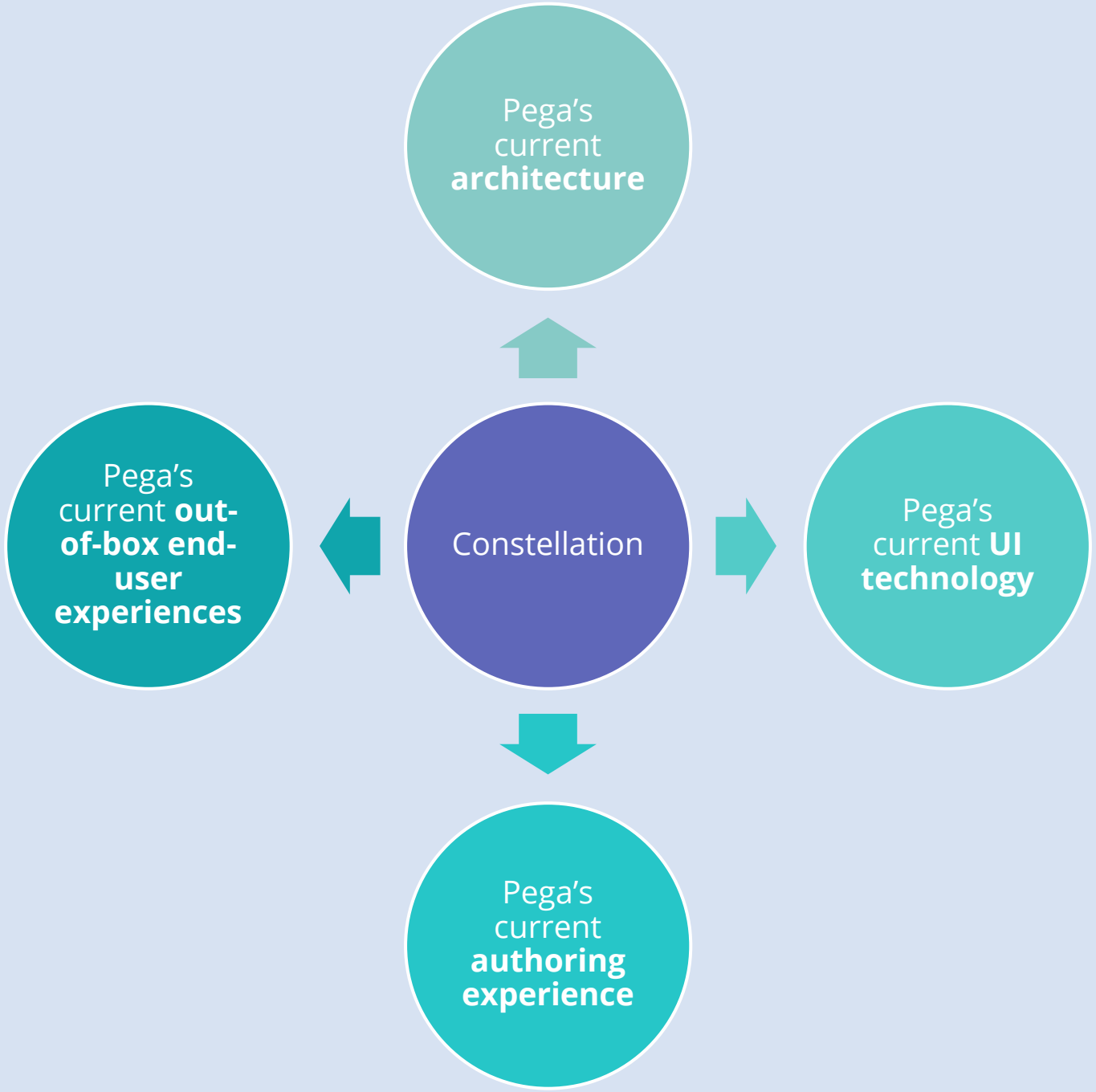

Menu
Mijn verzekeringen
Mijn Tijdlijn
Jij kiest. FBTO
Hulp & Contact
B. Jongsma
Schade melden
Aansprakelijkheidsverzekering
Datum
Oorzaak
Schade
Documenten
Contactgegevens
Afronden
Wanneer ontstond je schade?
Weet je het niet precies? Kies dan de datum waarop je de schade ontdekte.
Wanneer ontstond je schade?
DD-MM-JJJJ
Volgende
Contact
Over ons
Cookie-instellingen
Privacy
Veiligheid
Fraudebeleid
Disclaimer
FBTO is onderdeel van achmea


Privé
Zzp
Zakelijk
Adviseur
Instellingen
Centraal Beheer
Producten
Situaties
Klantenservice
Waar kunnen we u mee helpen?
Ingelogd
Schade melden
Wanneer ontstond de schade?
Weet je de precieze datum niet? Kies dan de datum waarop je de schade ontdekte.
Wanneer ontstond de schade?
Volgende
Feedback
Contact
Over ons
Disclaimer
Veiligheid
Privacy
Fraudebeleid
Cookie-instellingen
Centraal Beheer is onderdeel van achmea

PEGA


Windows PowerShell
PS C:\Users\bessp\Documents\DXCB>

Pega's current **UI technology**


Pega's current **architecture**
Pega's current **out-of-box end-user experiences**
Constellation
Pega's current **UI technology**
Pega's current **authoring experience**

Pega's current **authoring experience**

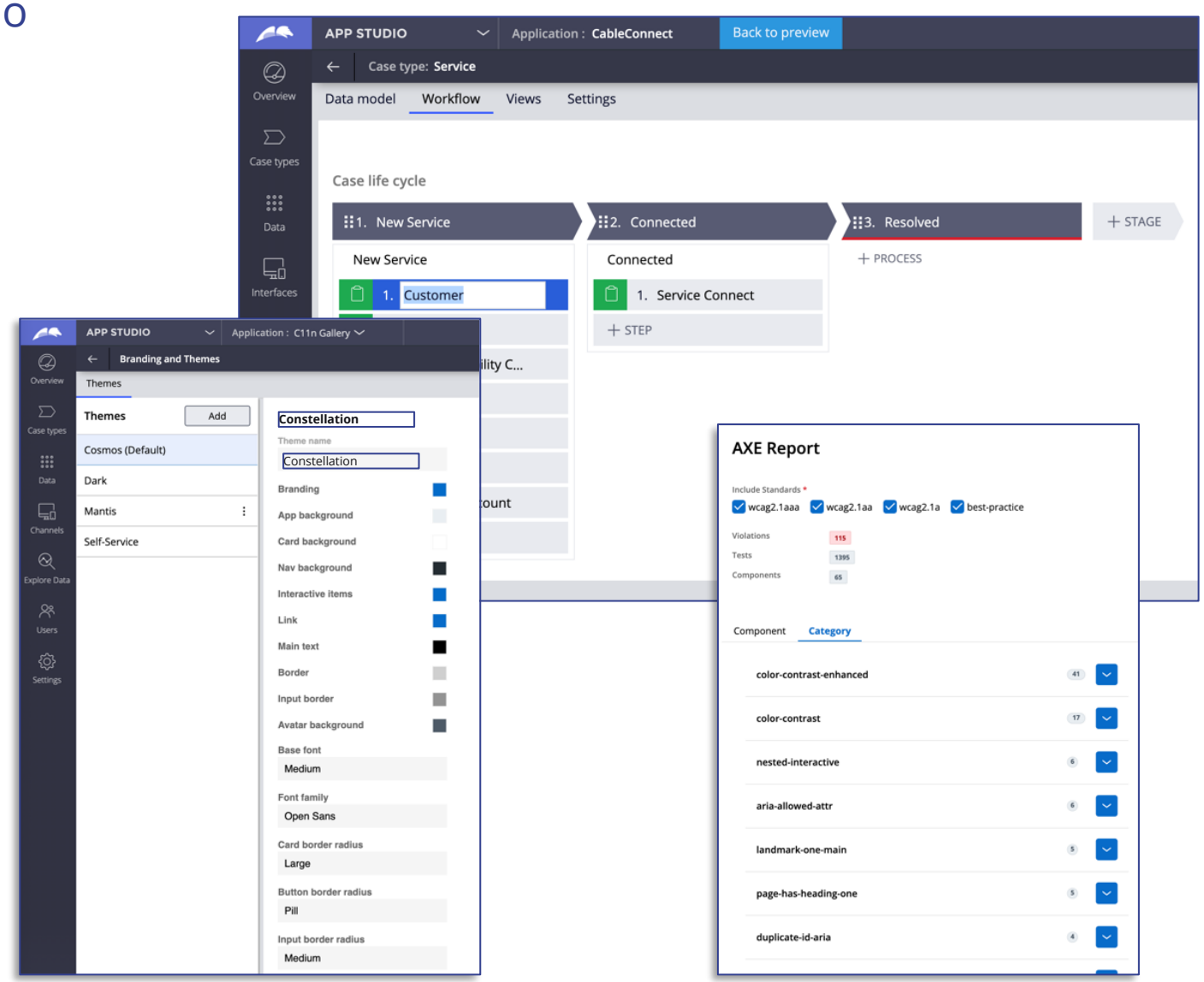
Build fast and maintain with ease

Form-based UI configuration in App Studio

50%

Faster to develop compared to traditional drag and drop UI builders

Based on early adopter feedback



PEGA

How?

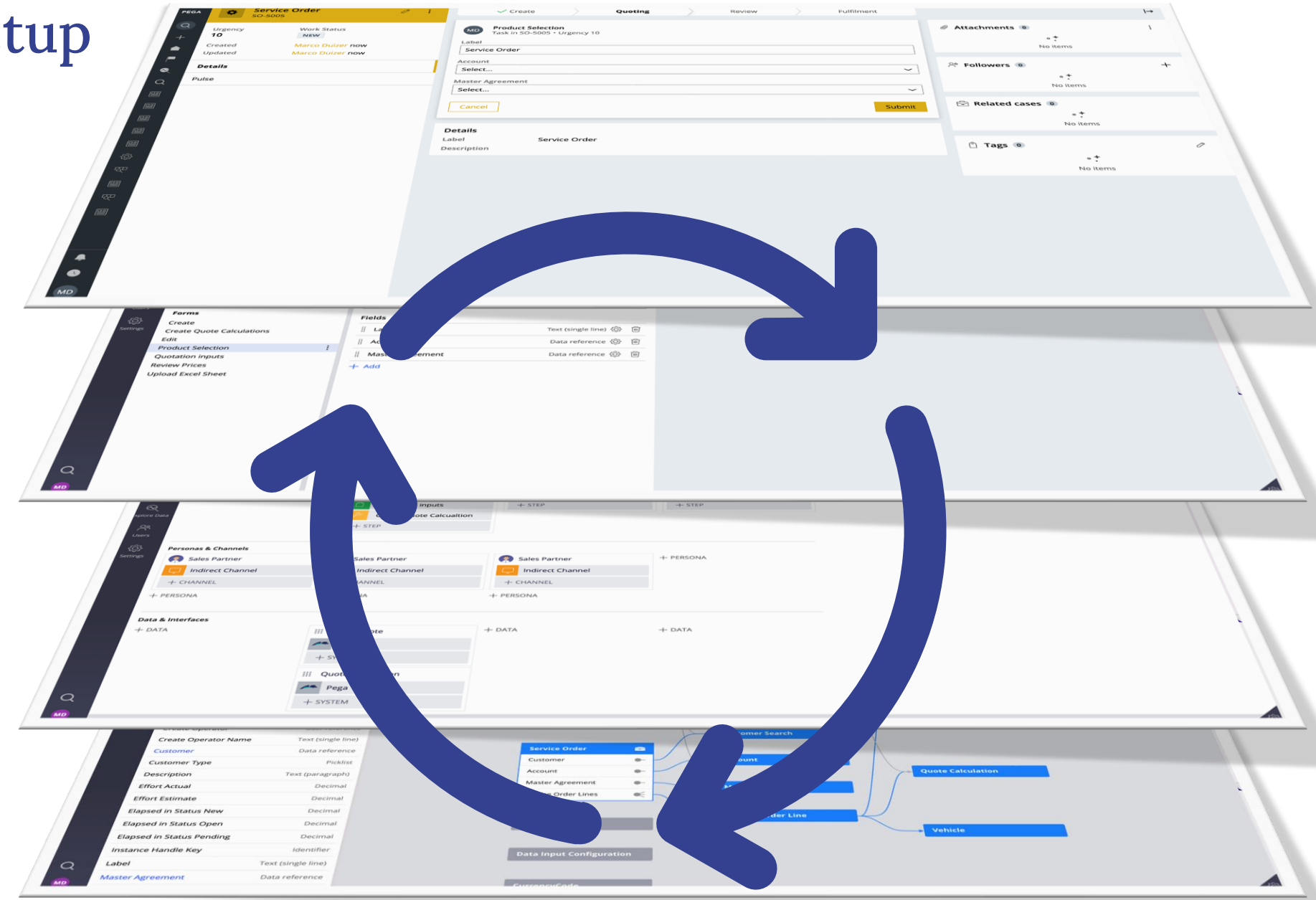
Constellation setup

Result

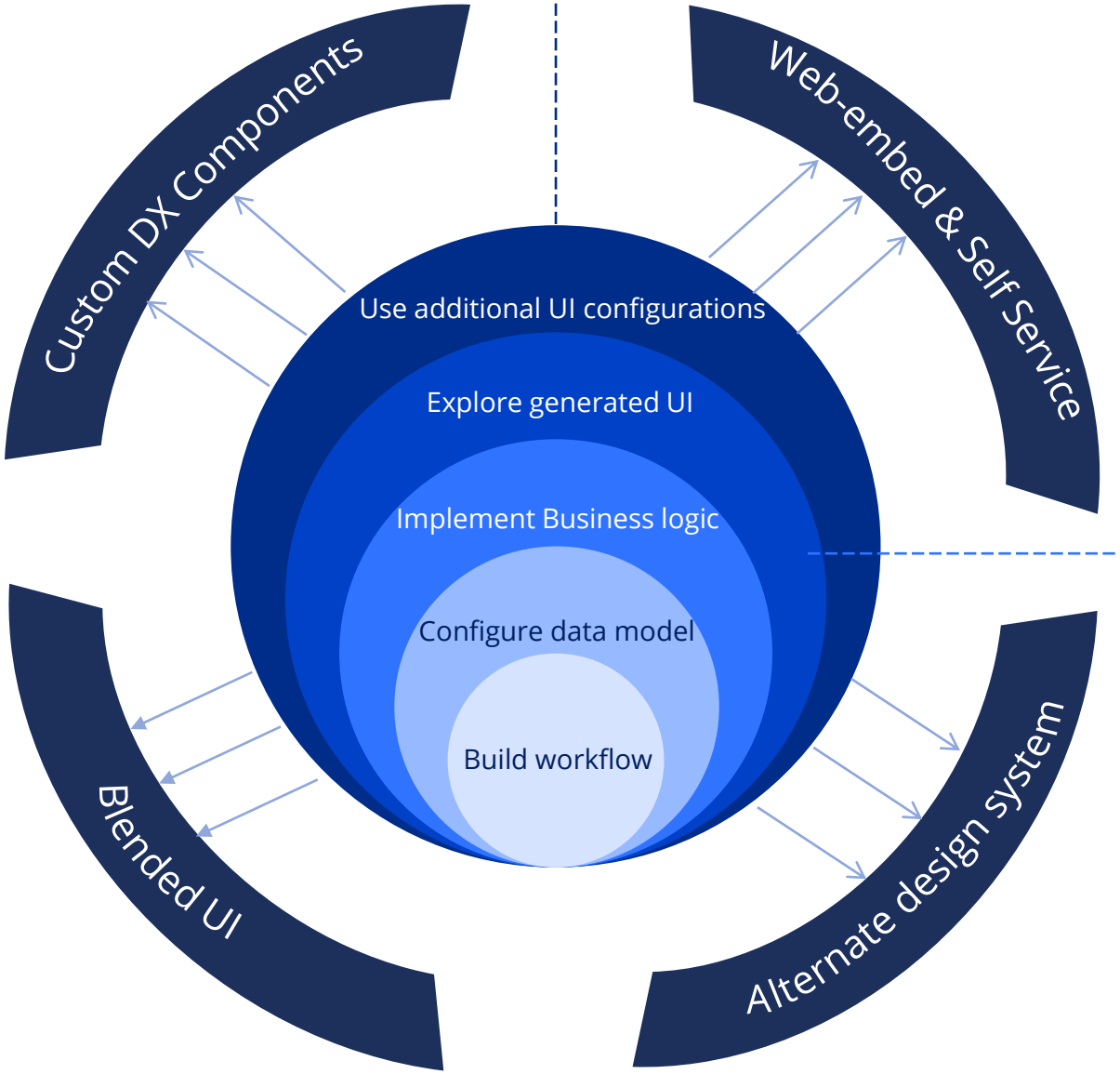
Form Views

Customer/Micro Journey

Data Model



PEGA

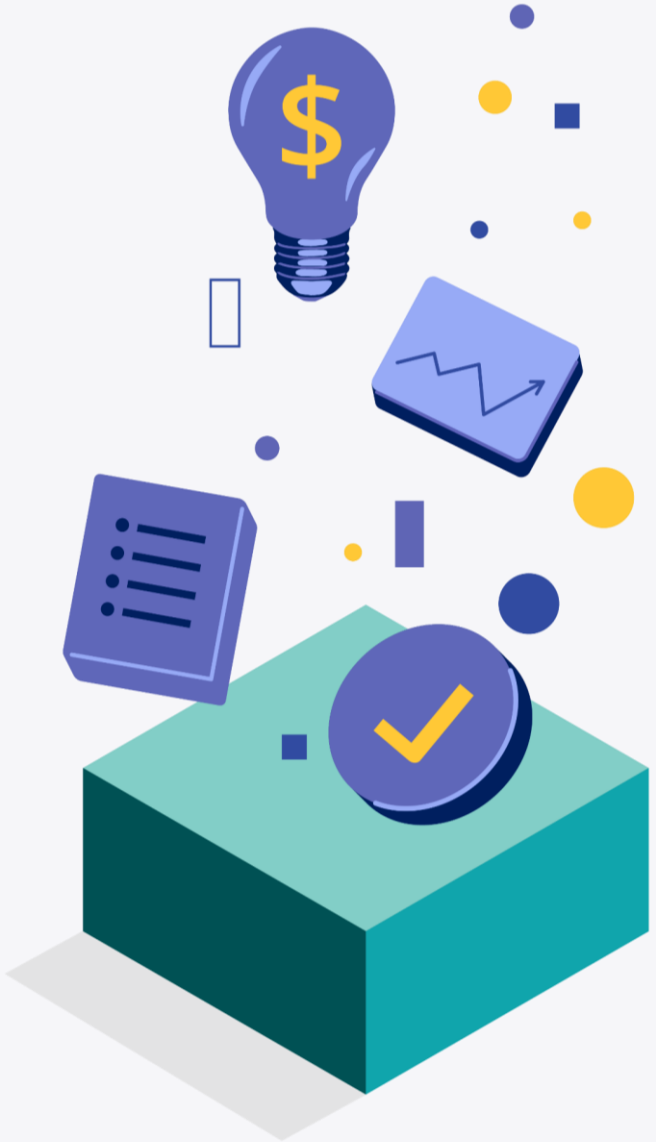


Field level configurations
Field formats
Layout templates
Dashboards
OOTB Patterns
- Search & select
- Promoted filters
- Hierarchical form
- Dynamic tabs

Full case page view
Utility Widgets
Explore data
Insights
Form views
Partial views
List views
Primary fields – views
Portals

Common UI patterns

Save time by using patterns

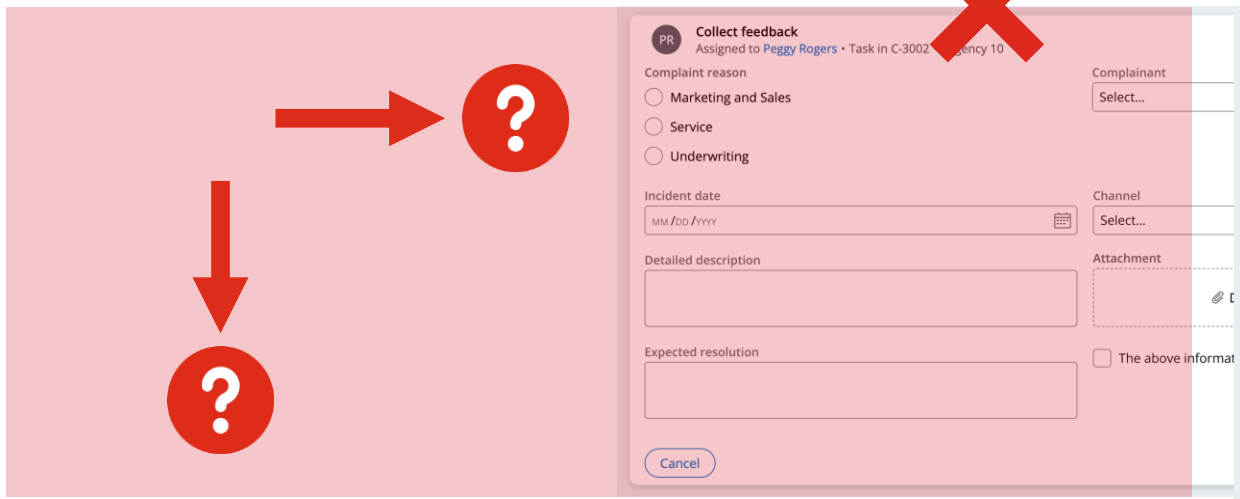


Using UI Paterns

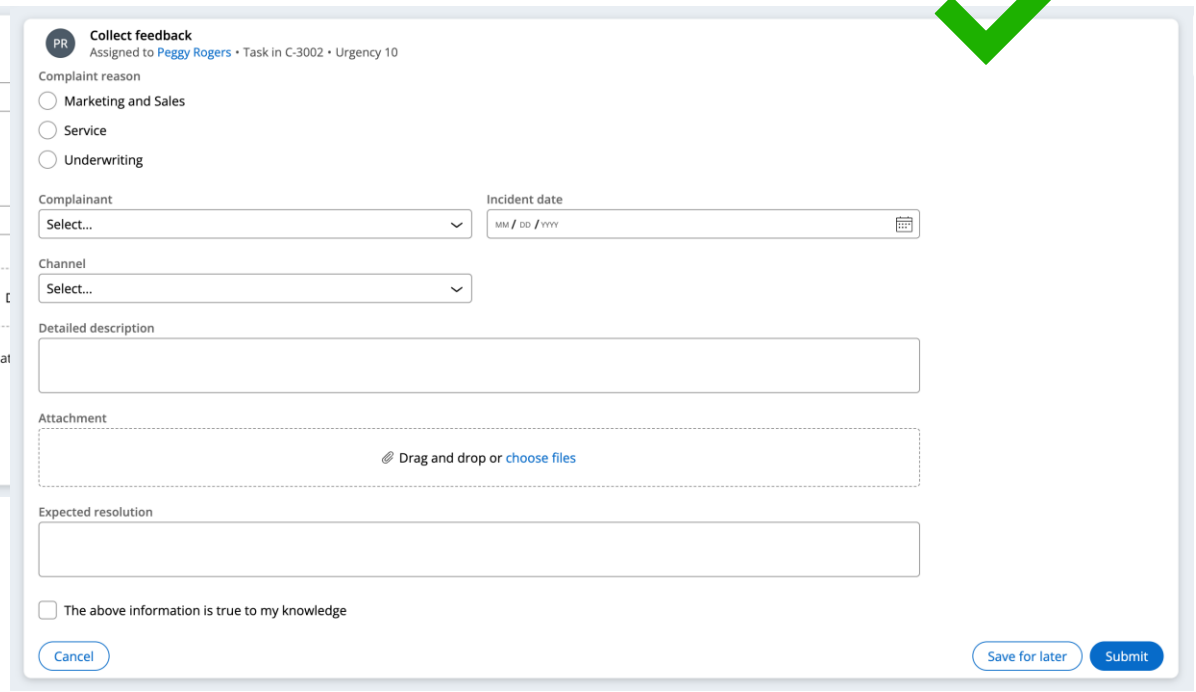
Form authoring with Usability in mind

There is a reason it's not in two columns on row 1

Unclear grouping



Easy to understand



Create forms with default templates

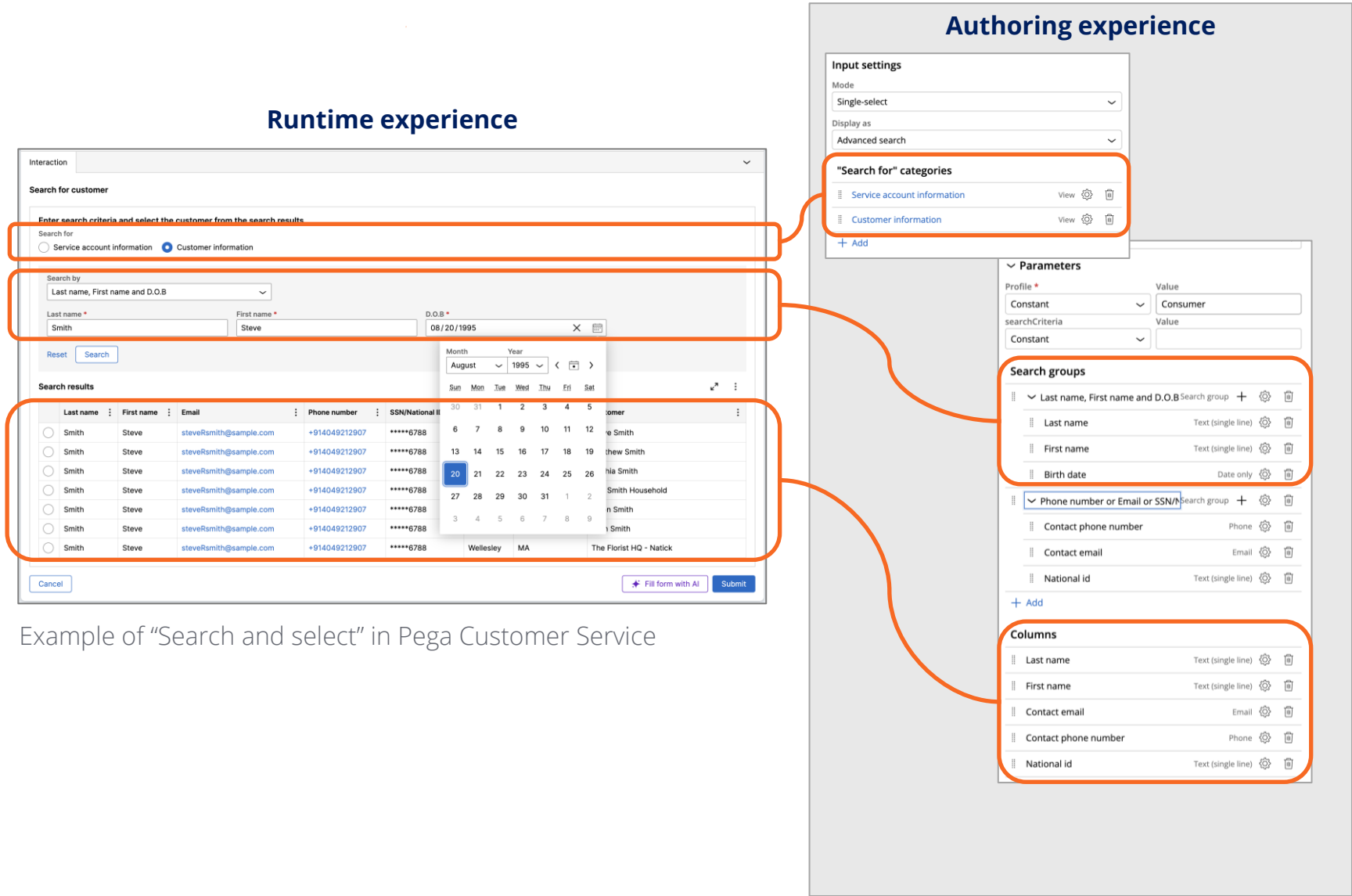
Intuitive form design built into authoring

PEGA

"Search and Select" UX for list data

Boost efficiency in searching for and locating records within list data.

- Use App Studio to configure:
  - "Search categories"
  - "Search Group" and their related search fields.
  - Default values and cascading effects between search fields
- "Search group" fields now support all scalar field types and will render the appropriate form input.



Example of "Search and select" in Pega Customer Service

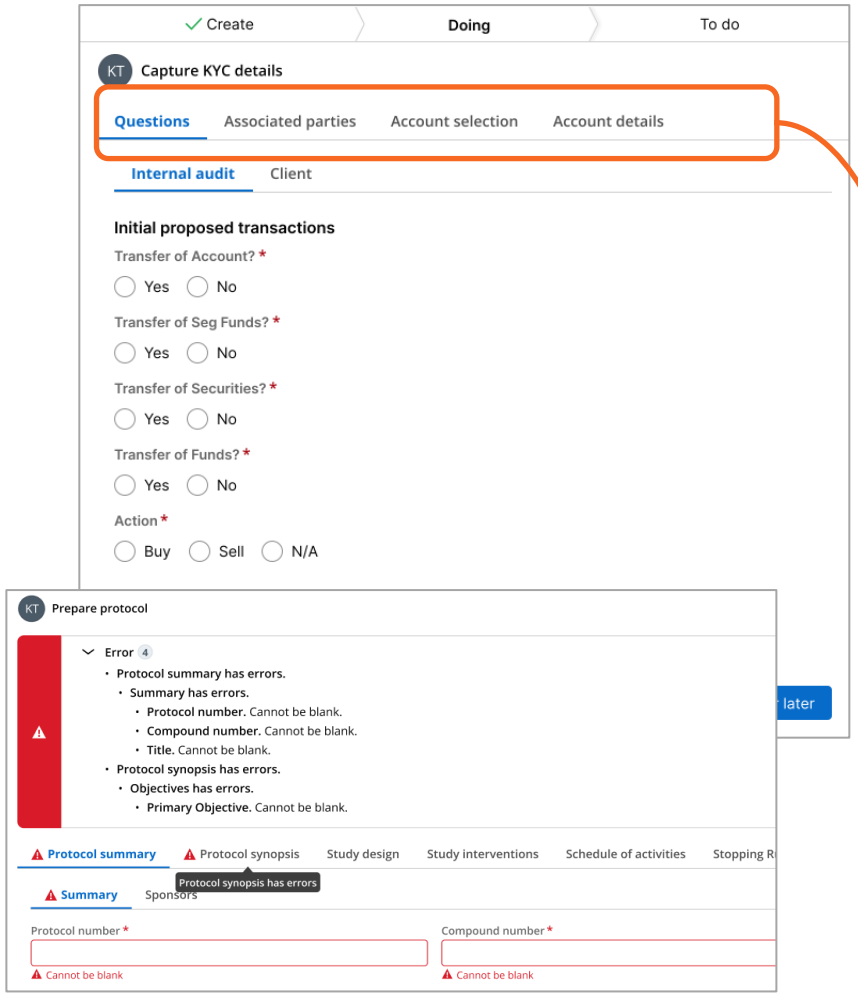
PEGA

Hierarchical Forms

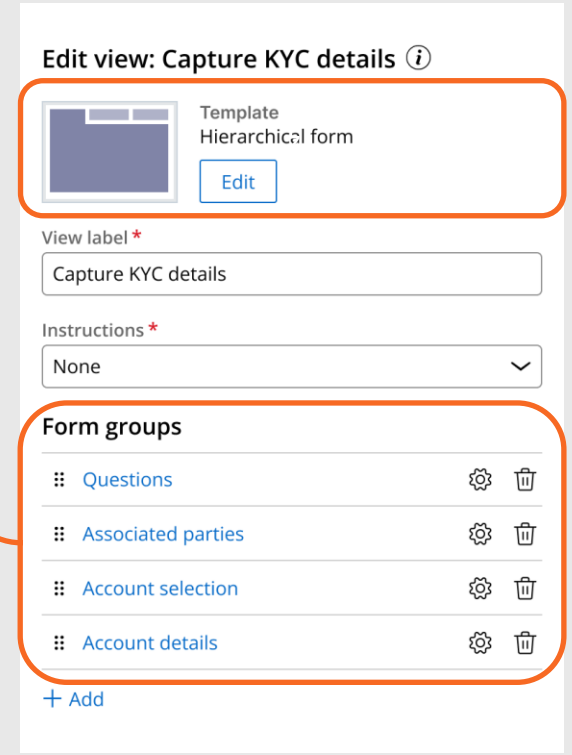
Improve case worker productivity in managing large forms with many fields

- Use App Studio and Hierarchical form template to organize form fields into logical groups for easier navigation.
- Designed for entering lots of form data non-sequentially over time.
- Guide users to tabs that need attention before moving on to the next Step.

Runtime experiences



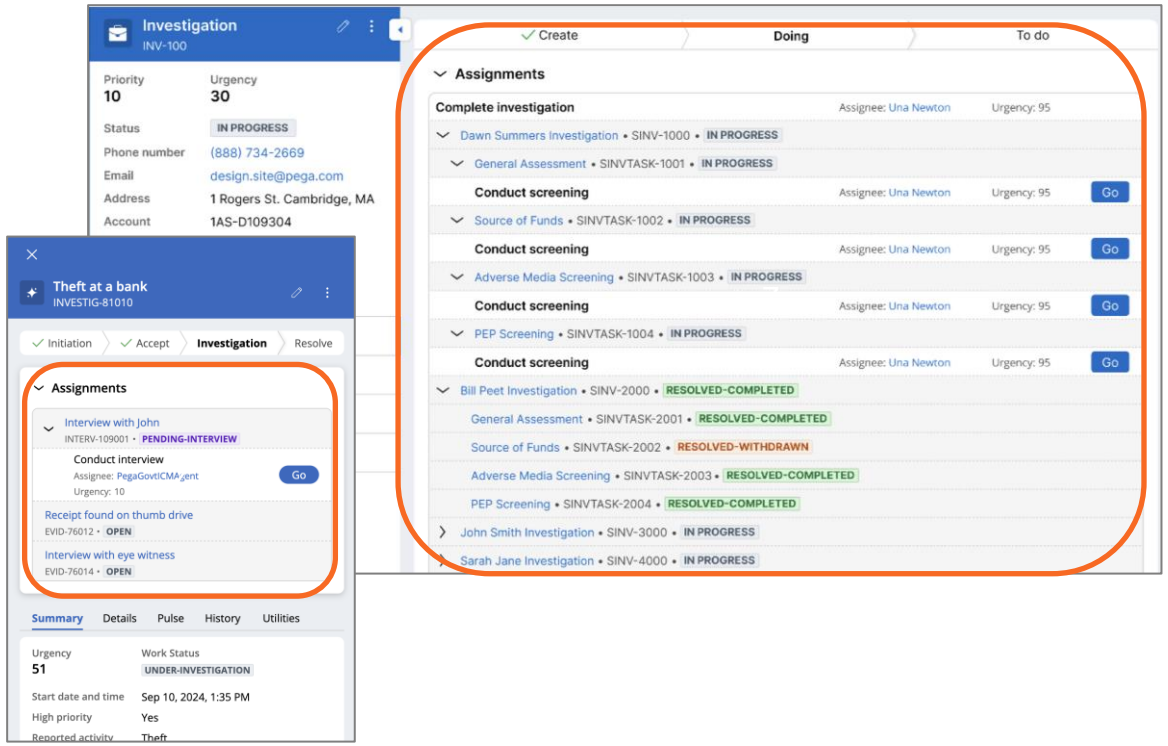
Authoring experience



The authoring experience is Center-Out; it's agnostic of the presentation. Currently, Form groups render as tabs.

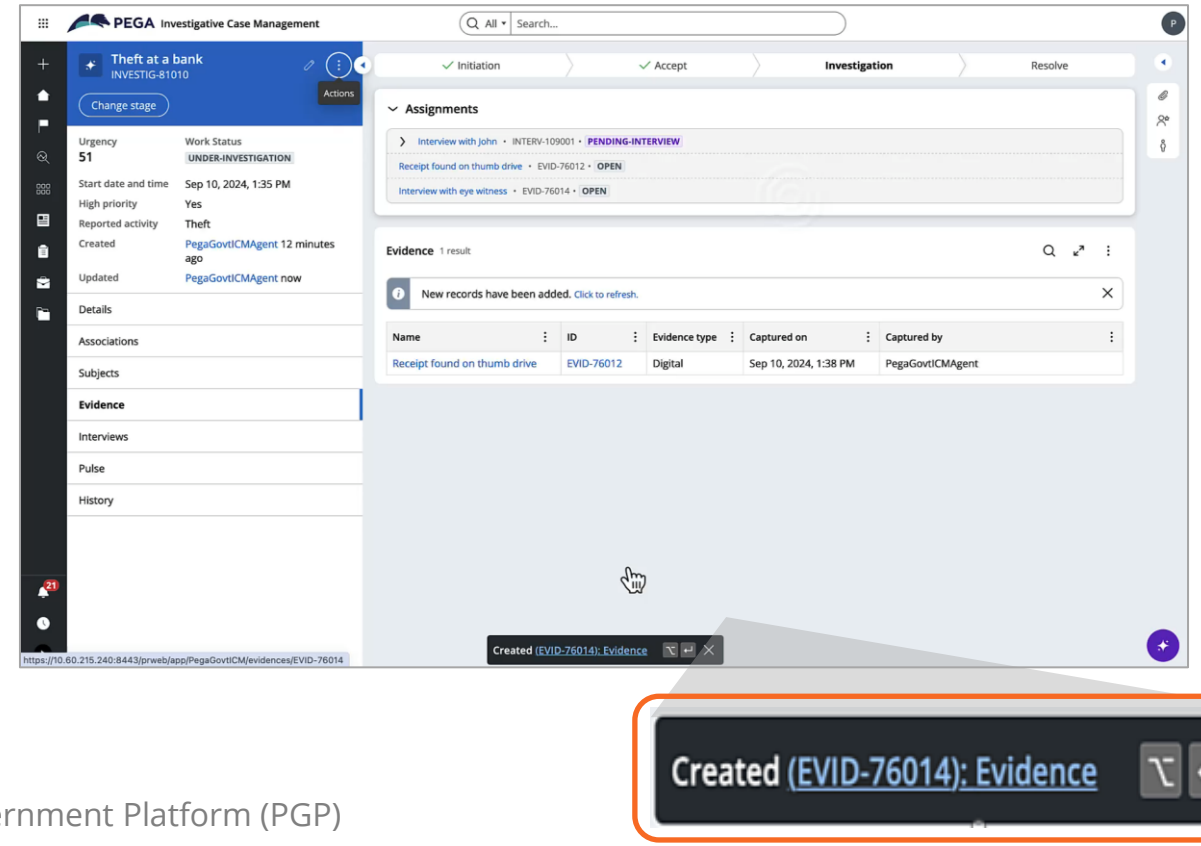
Improved visualization and navigation of case's relationships

Enhance productivity by quickly understanding and accessing related work



From an "Investigation" case, quicky see and navigate all related work.

Navigate directly to new case in notification popup



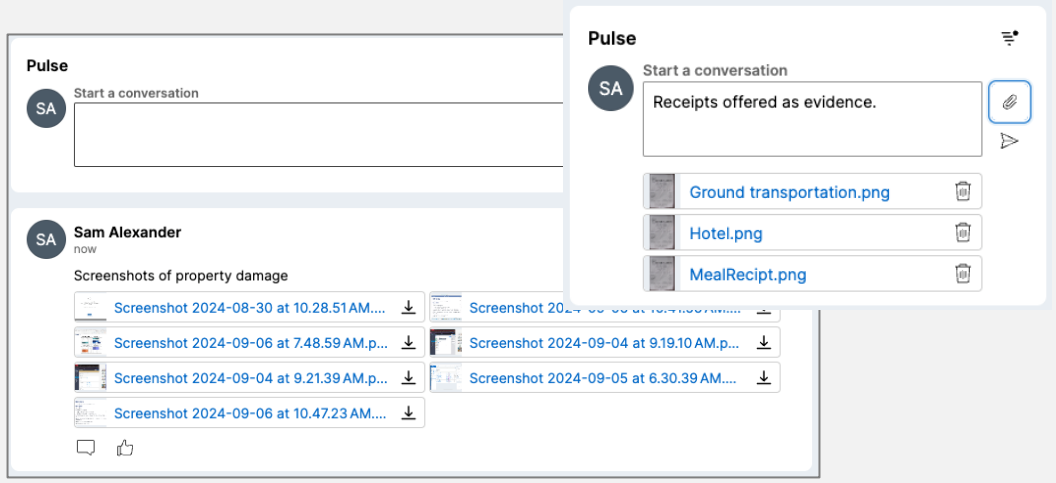
From "Investigation" case, quickly create & navigate to child "Evidence" cases

Examples from Pega Government Platform (PGP)

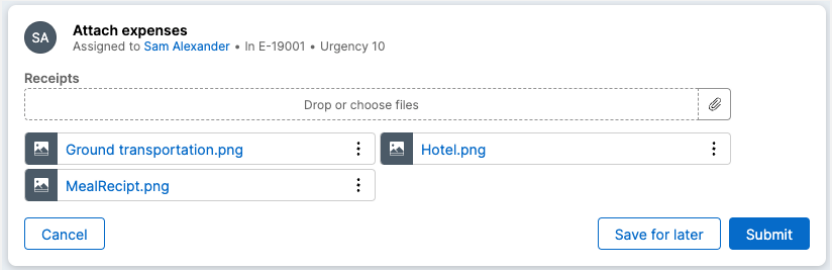
Unified Attachment UX

Help users more efficiently manage attachments

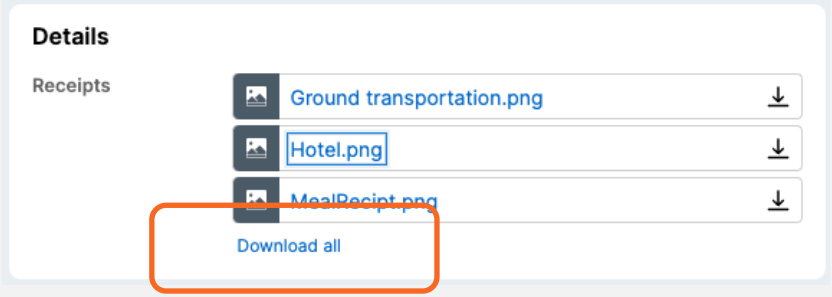
- Consistent experience for Previewing, downloading, and editing attachments across Forms, Views, and Pulse.
- Download all attachments with single click in read-only views.



Adding and viewing attachments in Pulse



Adding attachments in forms



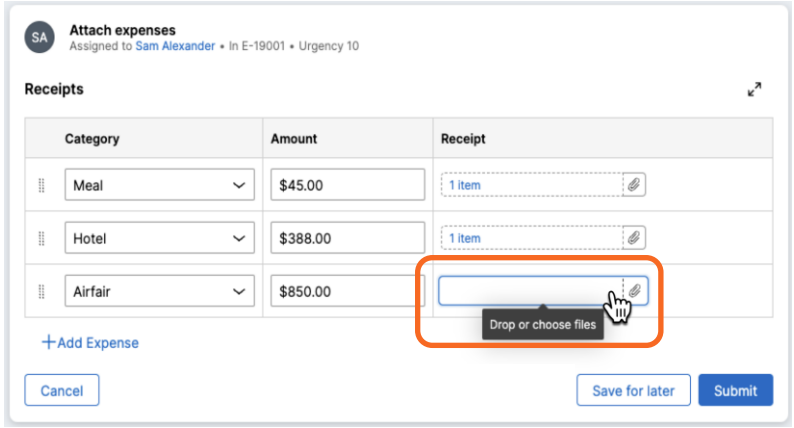
Attachments in read-only views. “Download all” attachments with single click.

Attachment fields on Embedded Data

Improving productivity, case workers can easily associate attachments with rows in a table.

- Embedded Data field types (Page or Page List) now support fields of type ‘Attachment’.
- App authors can add attachment fields at any level within an embedded class in the case data model.

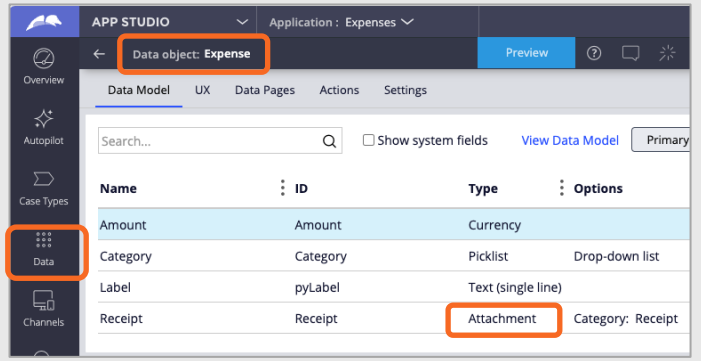
Runtime experience



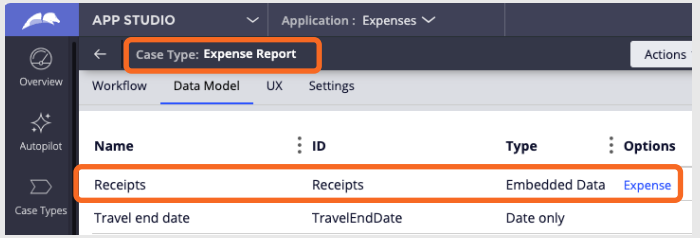
Relating attachments to items in an Embedded Page List

Add Embedded Dta

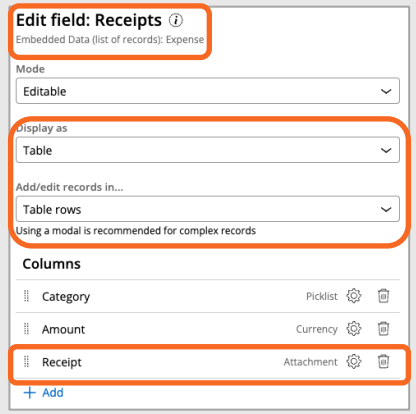
Authoring experience



Create an Embedded Data structure with Attachment field.

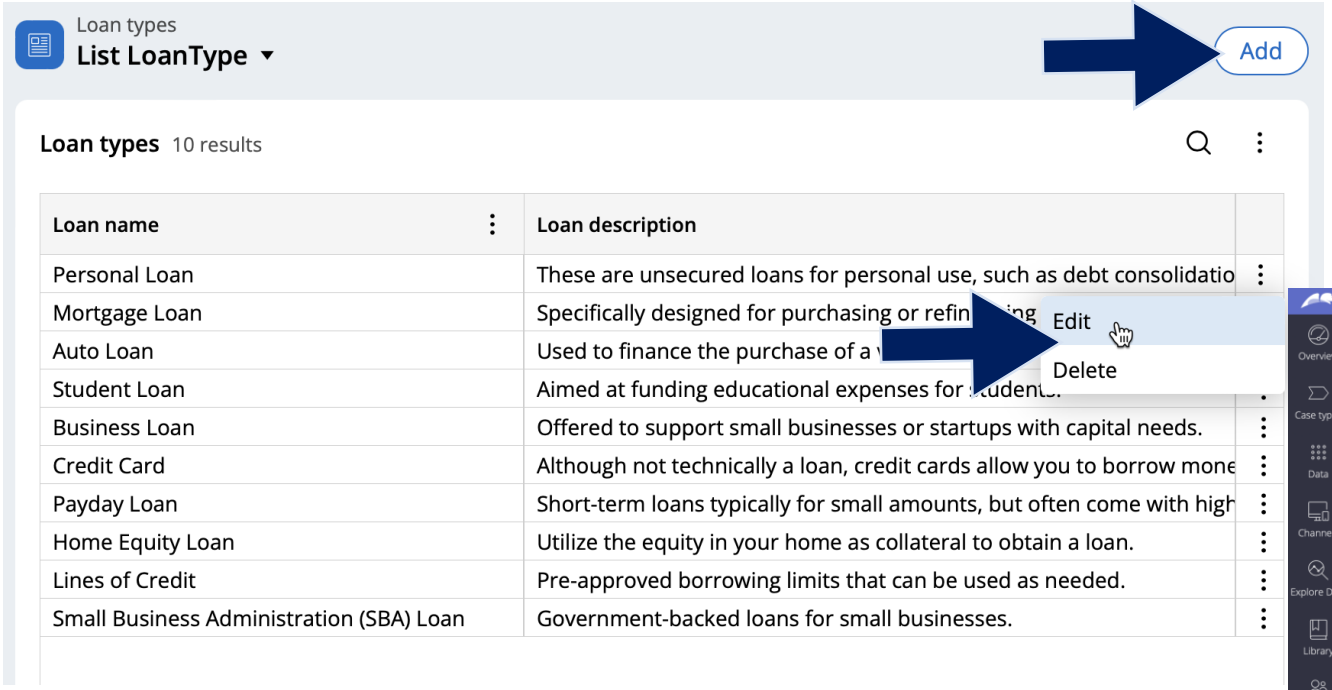


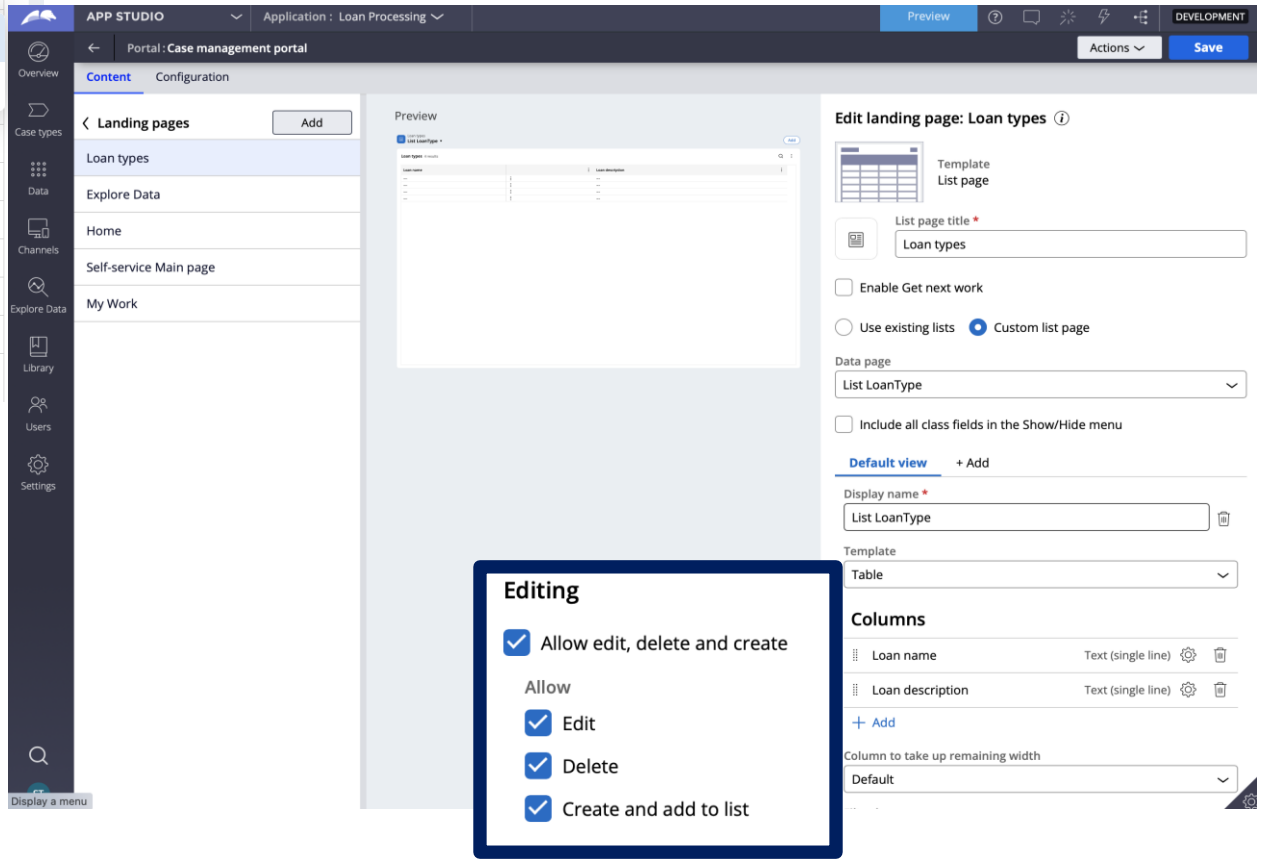
Add Embedded Data field type to case’s data model



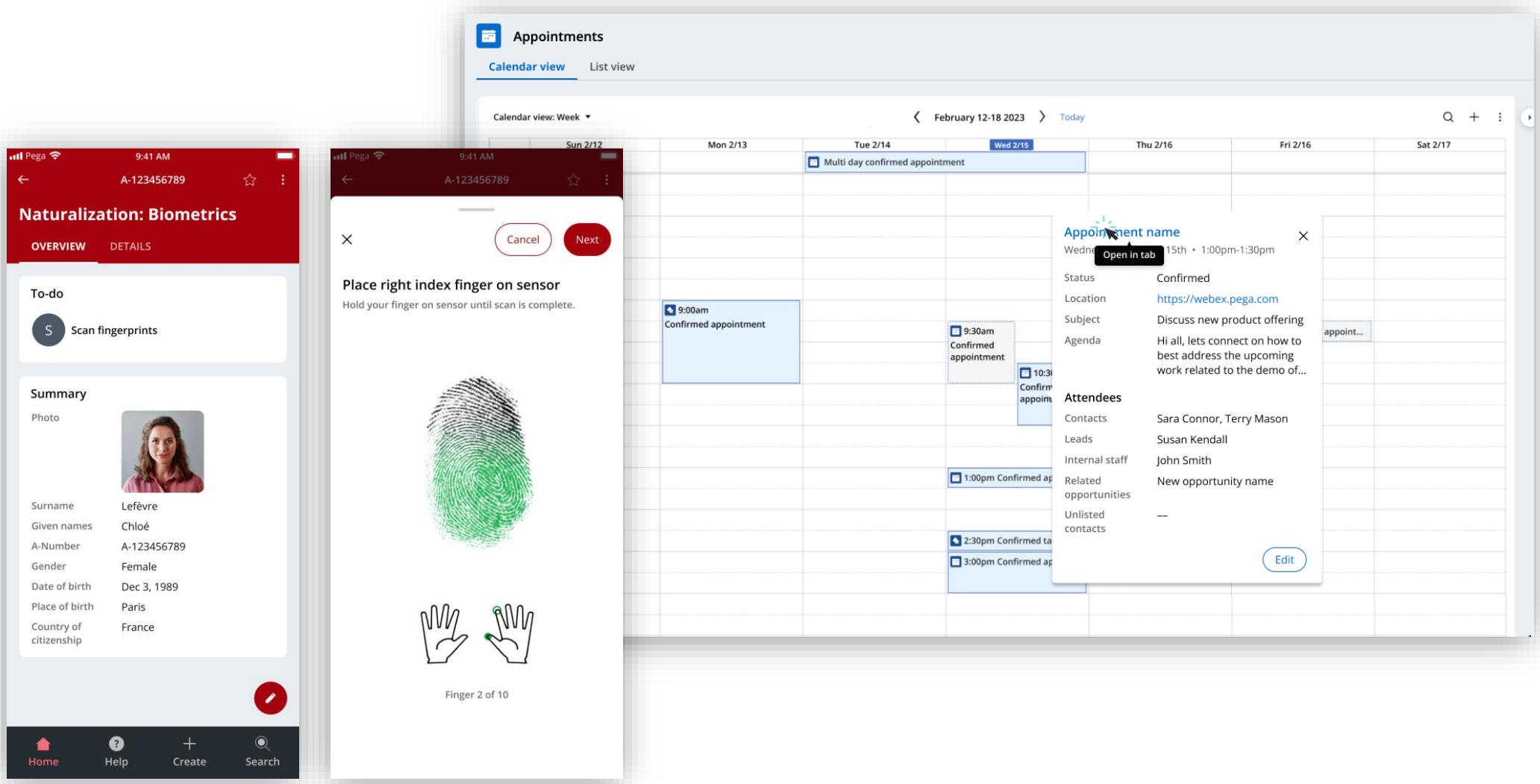
Configure the form view.

Delegation done in a different way



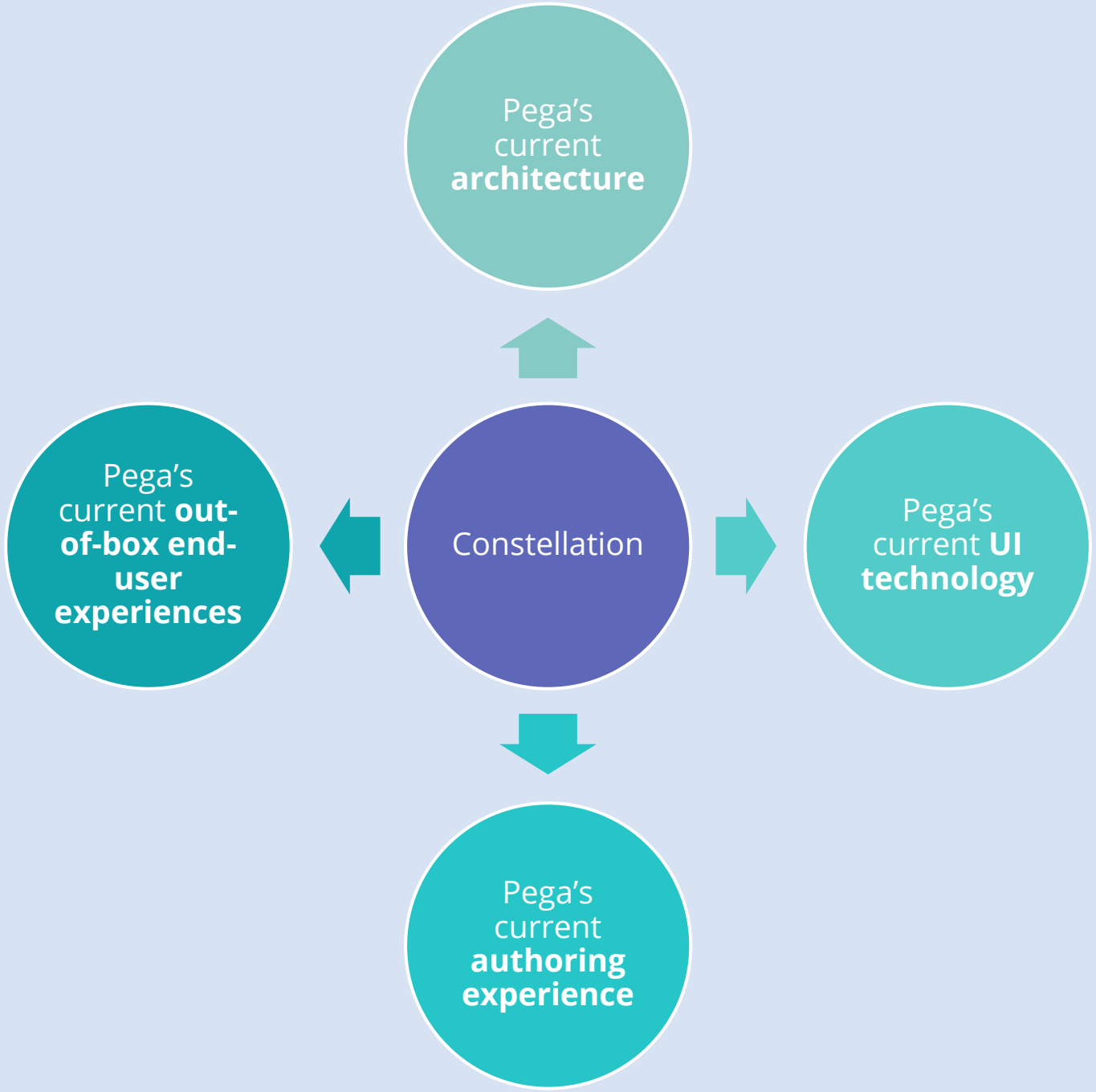


Extensible: Create advanced components



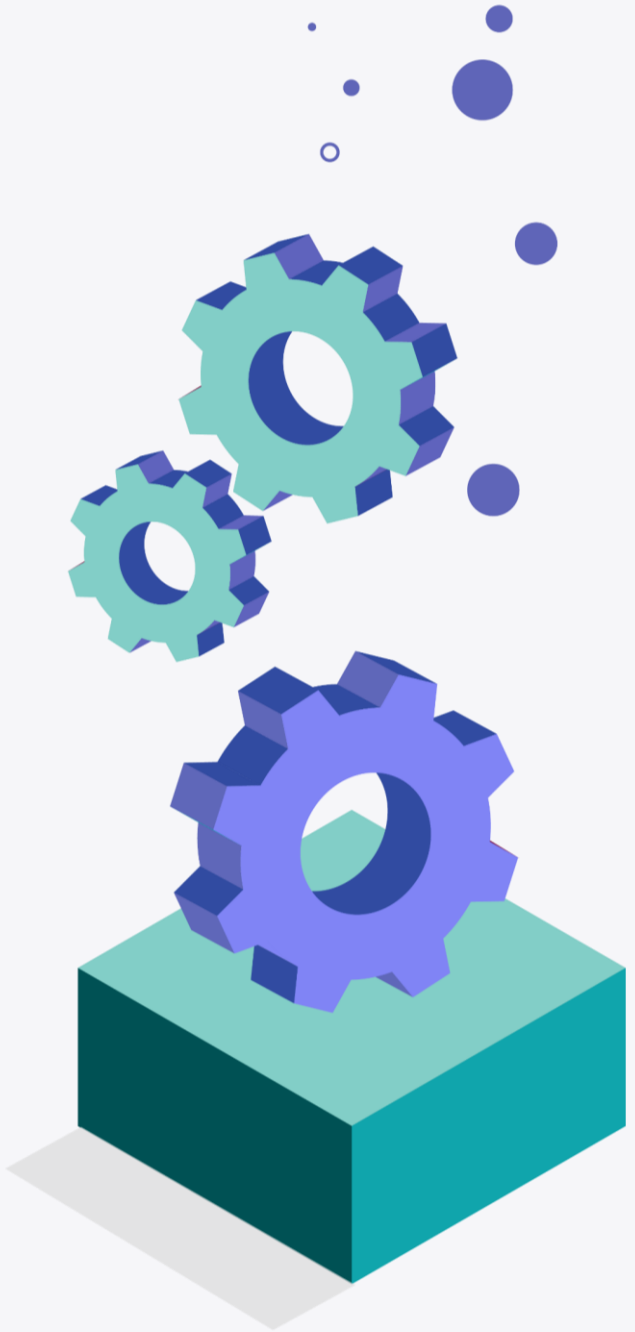
PEGA

Pega's current **authoring experience**

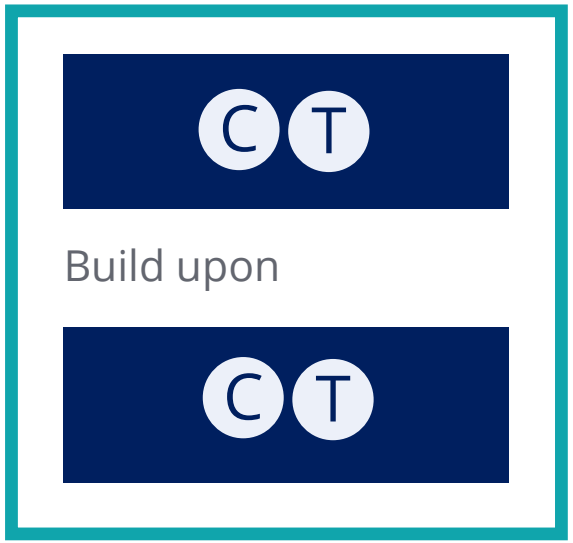

Pega's current **architecture**
Pega's current **out-of-box end-user experiences**
Constellation
Pega's current **UI technology**
Pega's current **authoring experience**

Use what you have!

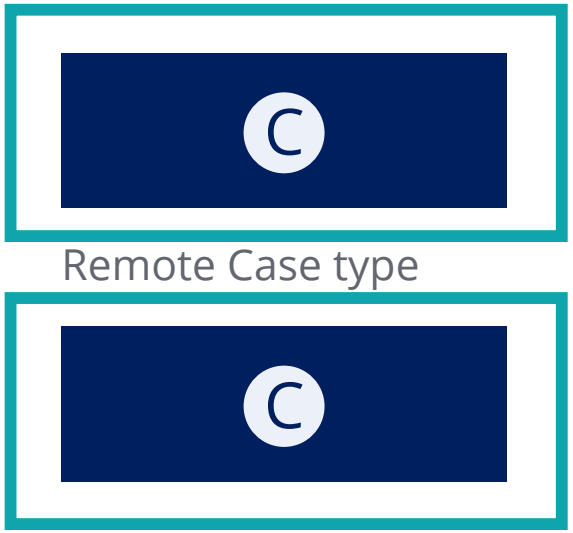
Save time by using what's already available



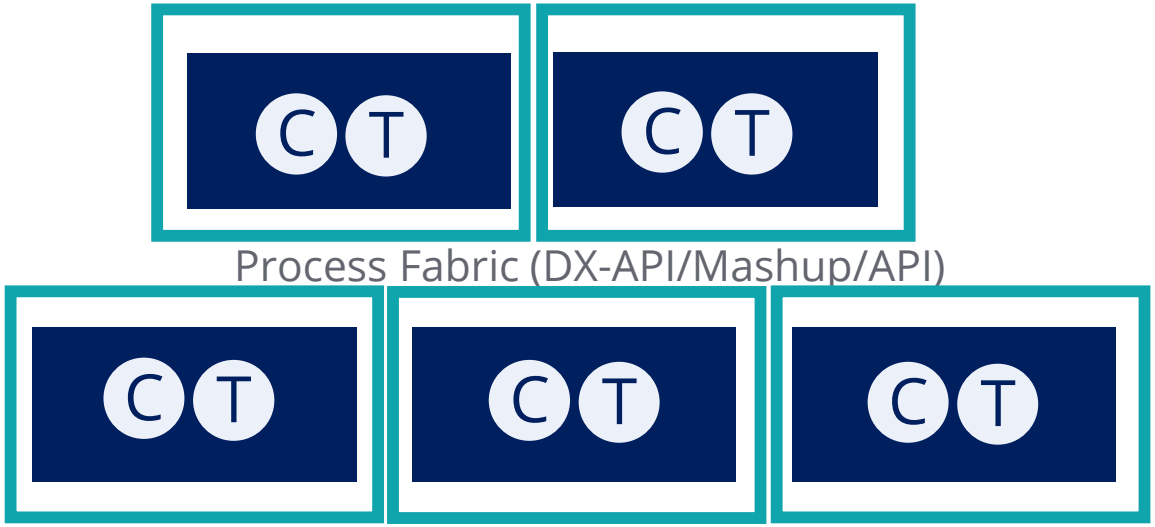
Options to combine UI architecture



https://docs.pega.com/bundle/platform/page/platform/user-experience/adding-traditional-case-constellation.html



https://docs.pega.com/bundle/platform/page/platform/case-management/remote-case-types.html



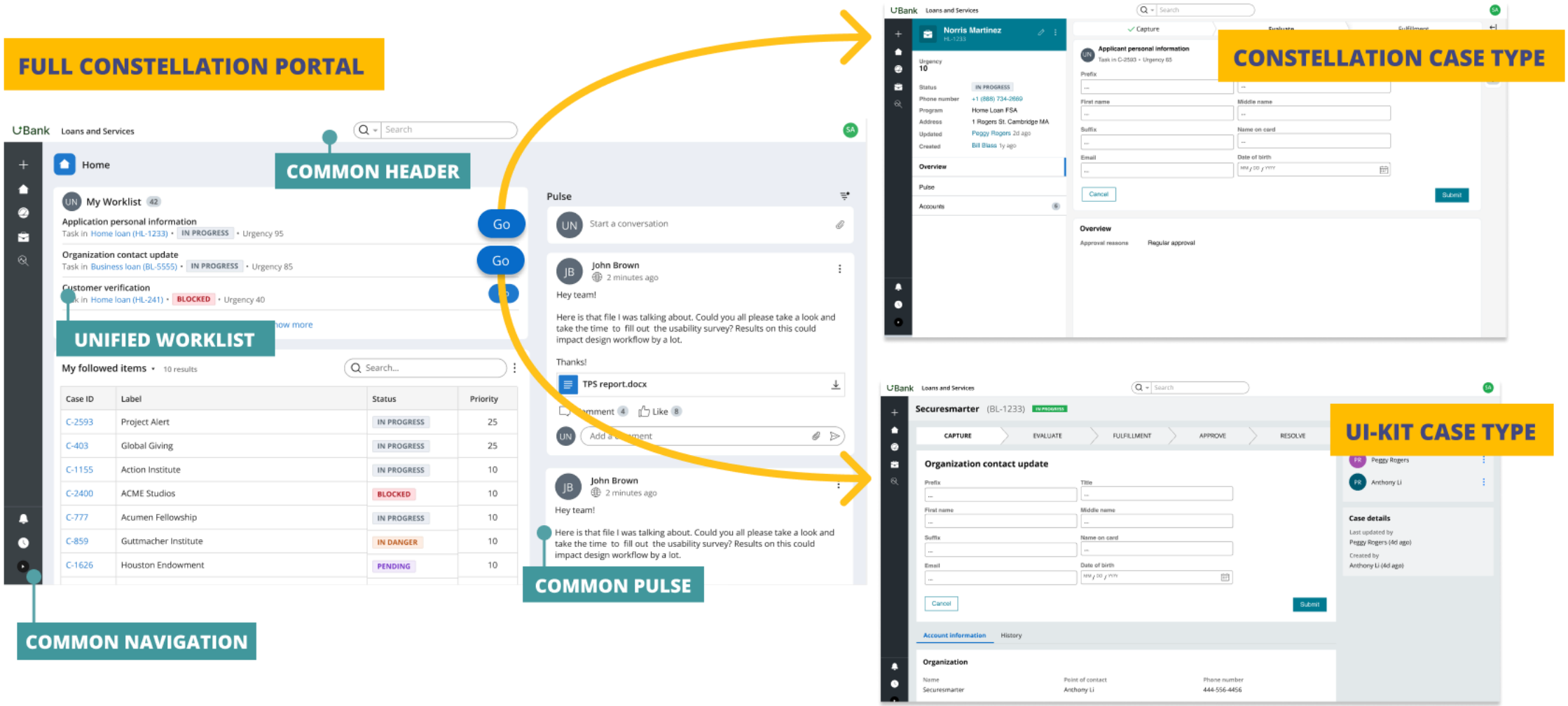
https://docs.pega.com/bundle/pega-process-fabric-hub-311/page/platform/pega-process-fabric/introduction-pega-process-fabric.html

C Constellation UI architecture

T Traditional UI architecture

Pega Instance

Combining UI architectures



Where? (to start)

Move to Constellation

New Project

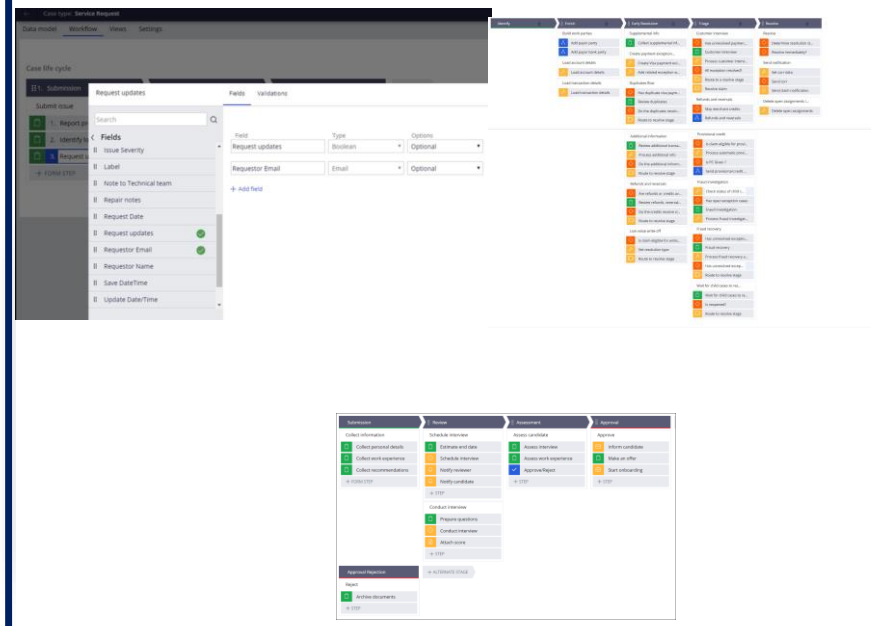
Pega Process Mining

Export

Pega GenAI Blueprint™

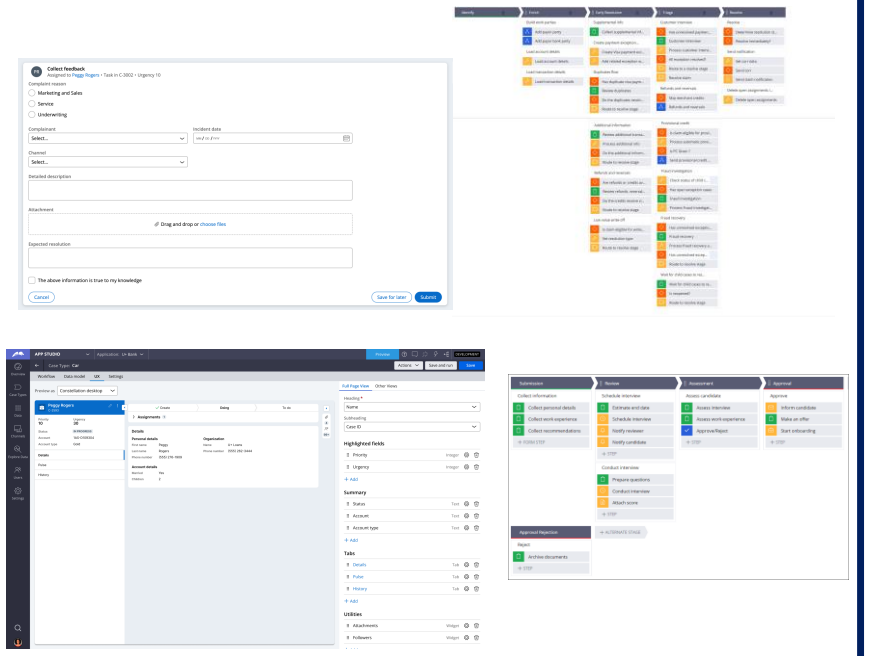
Import

Current Applications



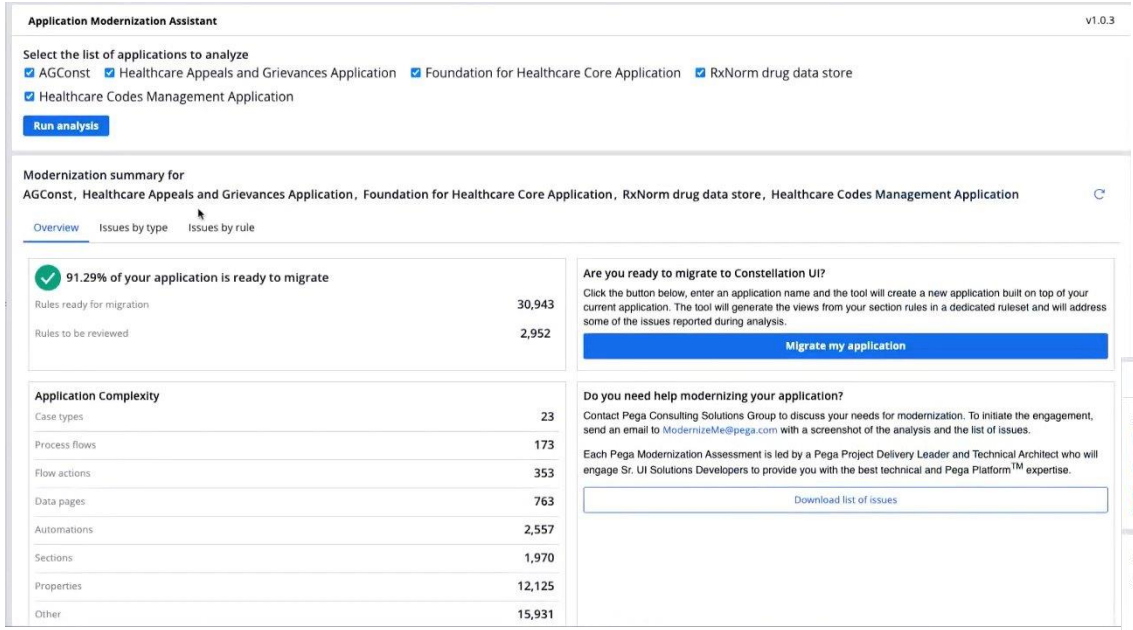
Assistant

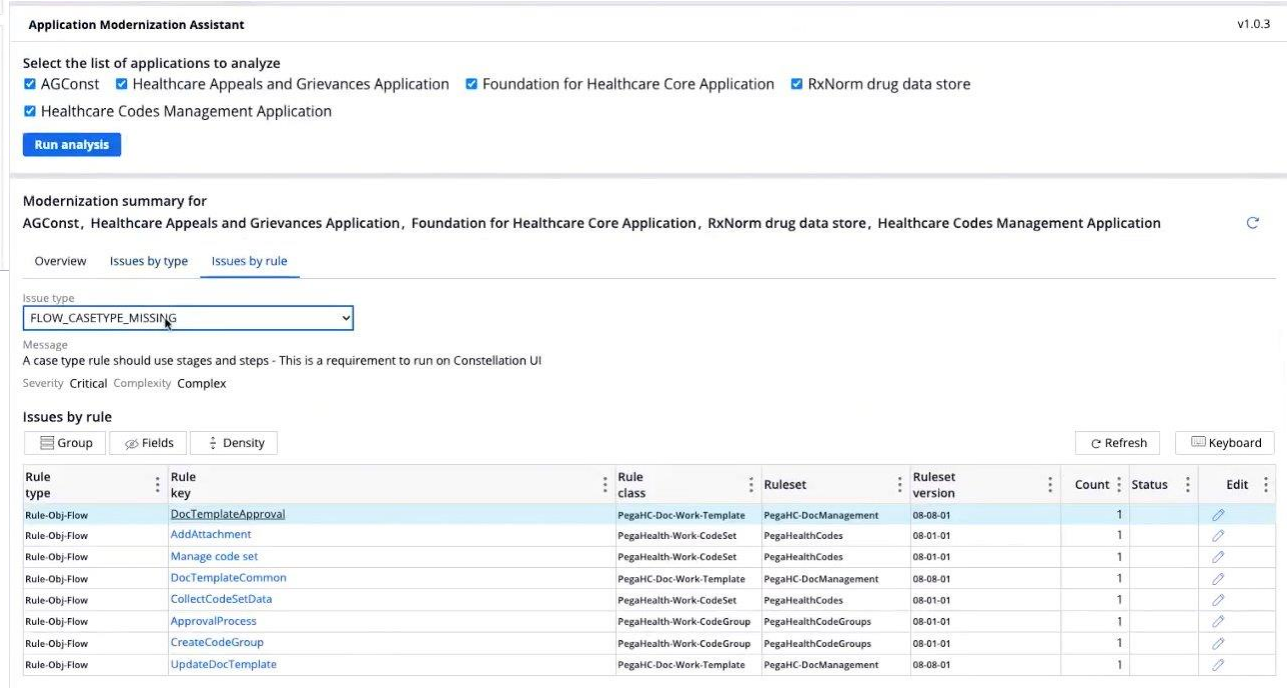
New Constellation Applications



Constellation modernization assistant

Market place





Identifying an adoption strategy

For a given workflow domain, or application, there are typically three choices

New applications

01

This strategy is about creating a new application quickly. It's focused on speed-of-delivery and ease-of-maintenance through leveraging the latest Pega Infinity has to offer.

Prioritize innovation
Uplift as needed

02

Introduce new Case types and uplift existing functionality with the modular approach.

This strategy is about adding new business value throughout the transition, and uplift future-facing features that will be reused.

Uplift existing

03

Modernize existing functionality to address governing body rules.

Reasons to use this approach:

- Security, such as strict CSP
- Accessibility concerns
- Front-end performance
- Authentication for legacy Mashup and 3rd party cookies

Next steps?

Scan the QR code for more content

More information is available on the Constellation Community page! Scan the QR code for:

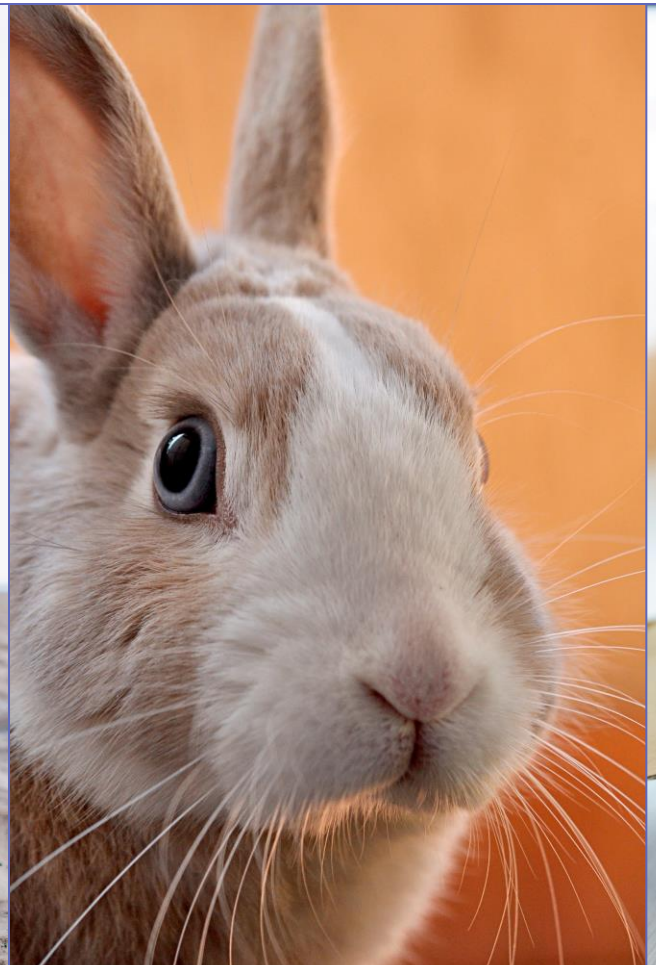
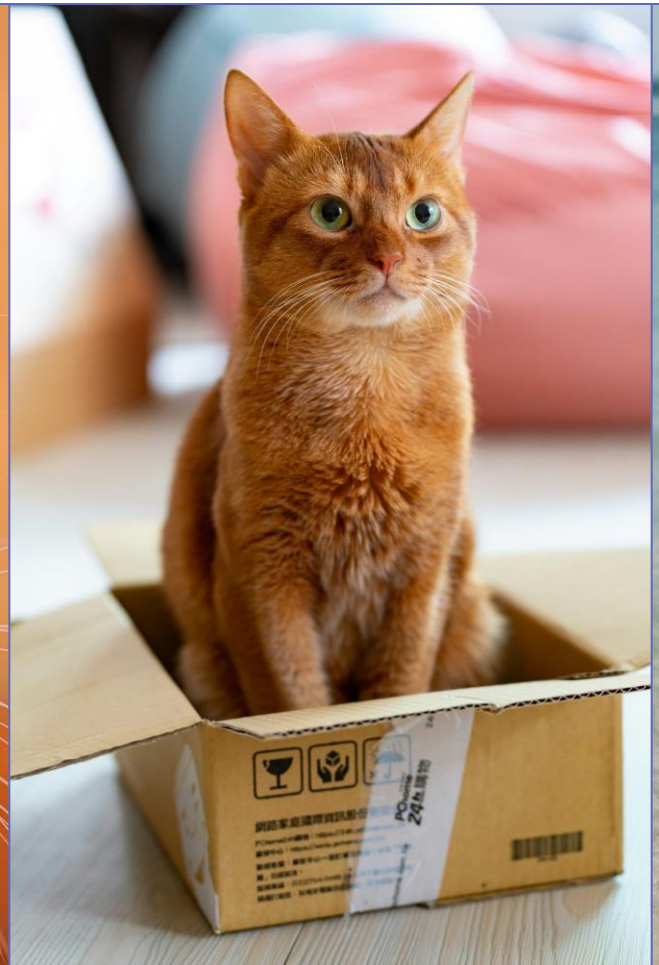
- Constellation Adoption Strategies
- Training
- Documentation
- Events
- Videos
- Blogs
- Support

https://community.pega.com/products/constellation

“Constellation 8”

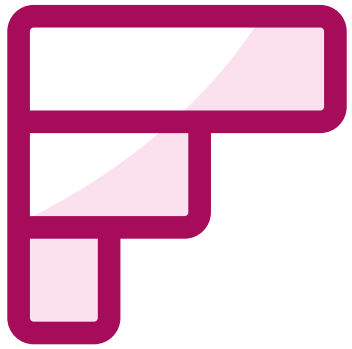
1. **Productivity**
2. **Developer experience/best practices**
3. **Performance**
4. **Extensibility**
5. **Maintainability**
6. **Accessibility**
7. **Security**
8. **Localization**

Which of these represents Constellation the best?*

slido

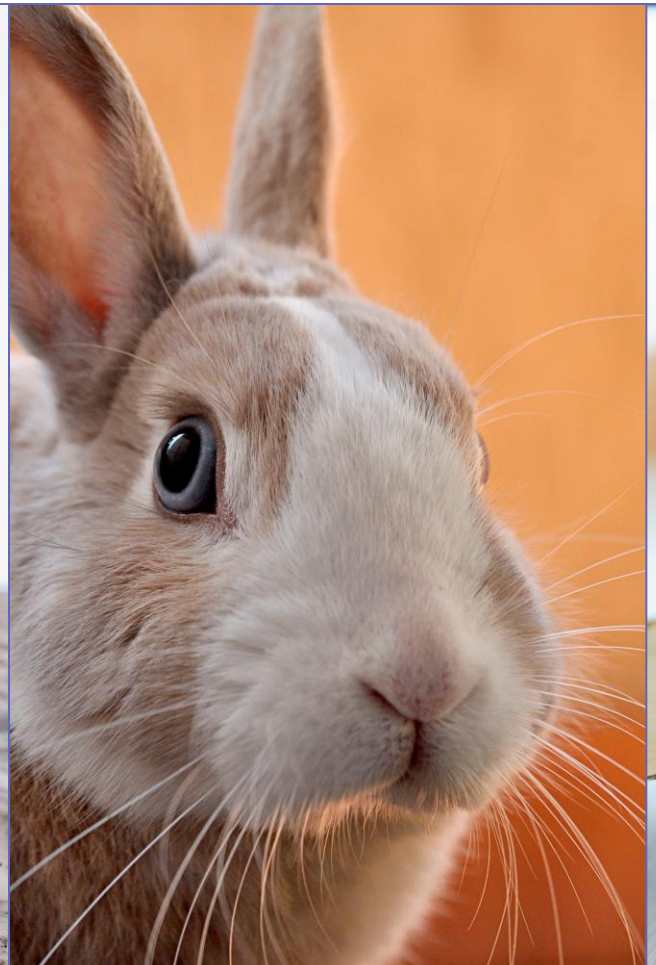
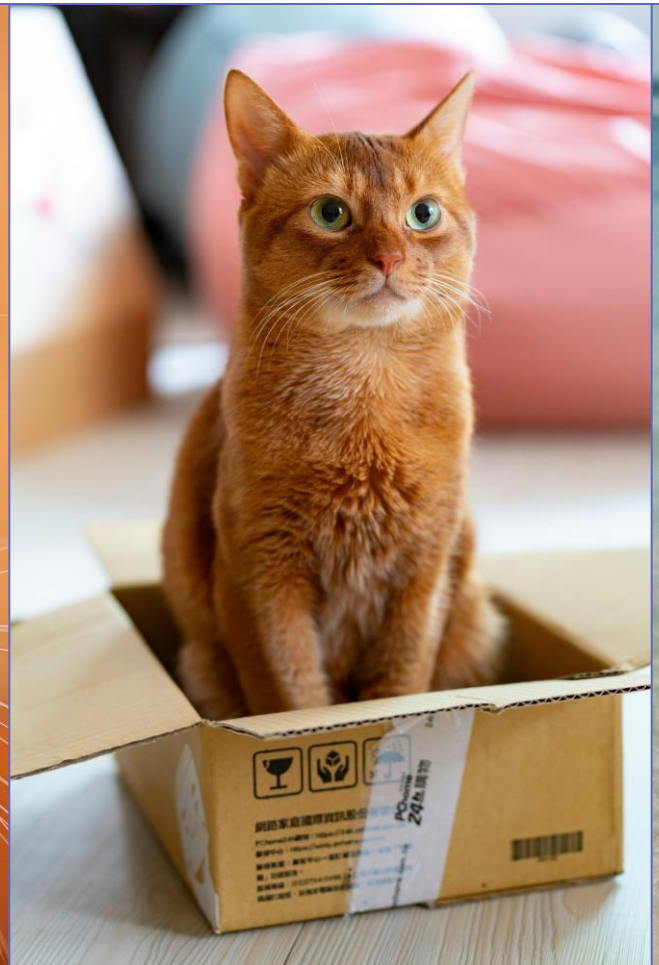
Please download and install the Slido app on all computers you use



Which of these represents Constellation the best?

ⓘ Start presenting to display the poll results on this slide.

Which of these represents Constellation the best?*

- Opinionated
- Low maintenance
- Fast
- Flexible
- Out-Of-The-Box
- Looks cute
- Excellent value ☺

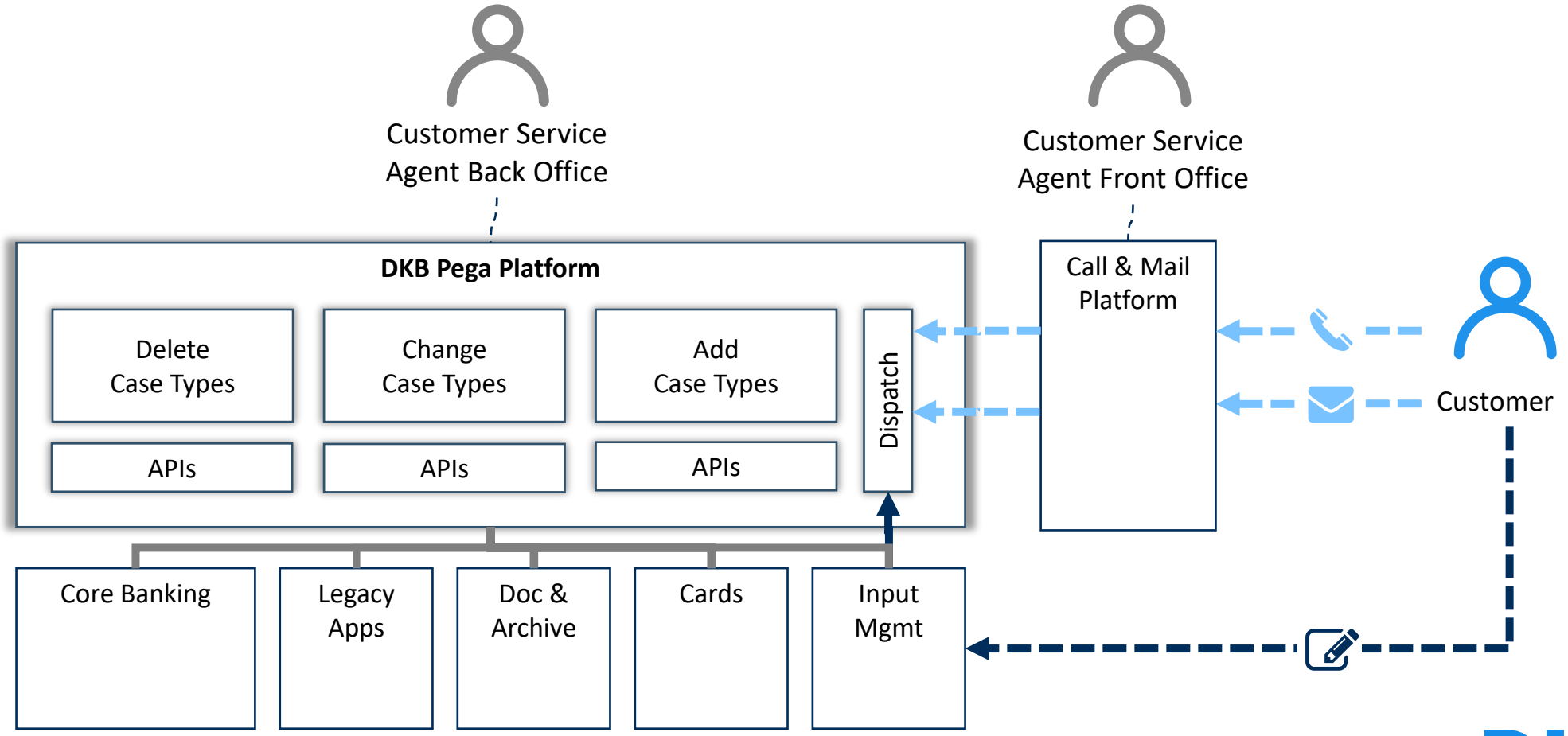
CONSTELLATION
Panel discussion & questions

Customer Experience Story and deep-dive - Constellation @ DKB

Jochen Reinartz, Marco Duizer, Jeroen Geerdink, Stephen Bixby

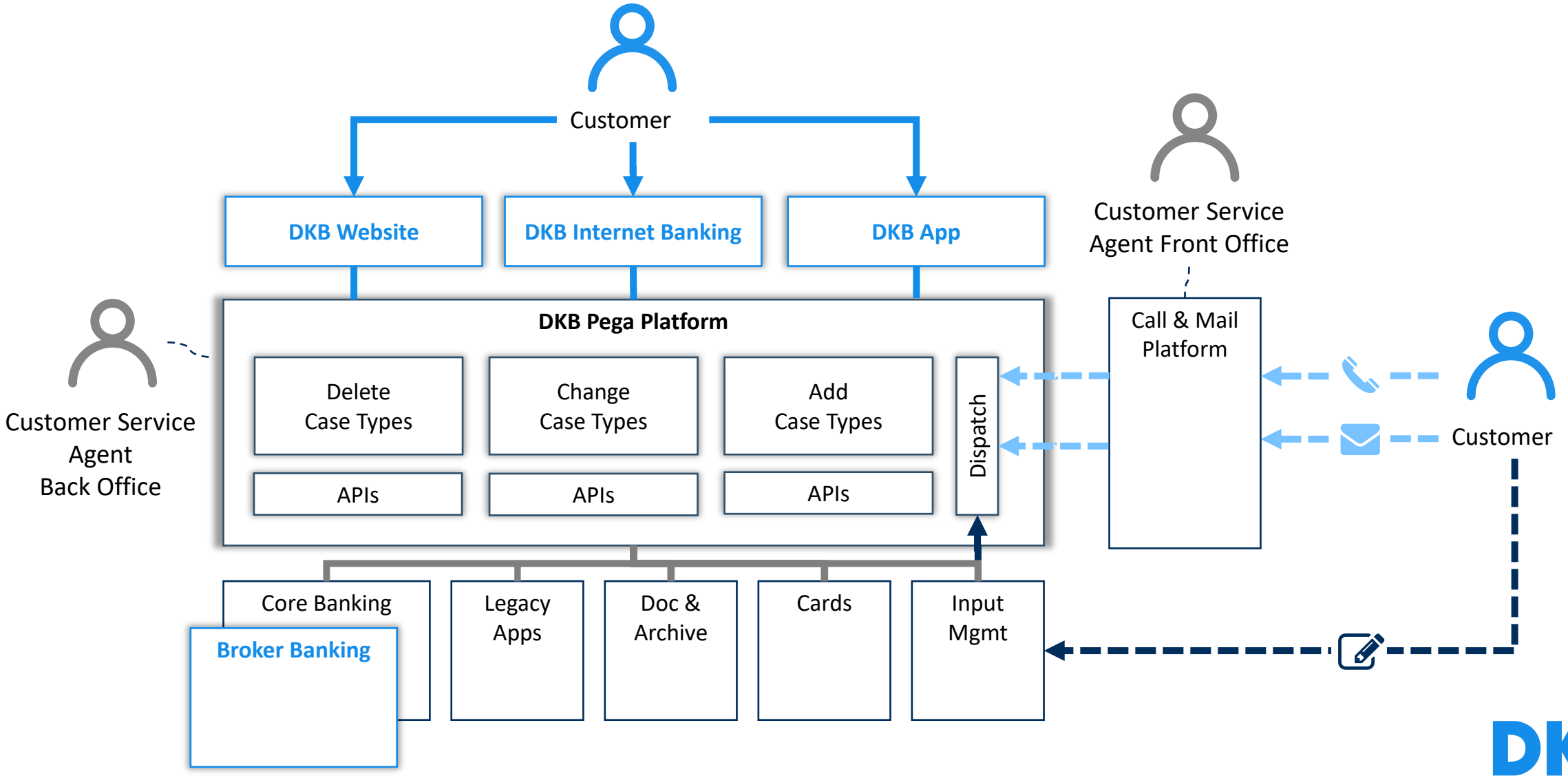
English

The DKB PEGA Journey – A Center-Out Success Story



DKB
Das kann Bank

The DKB PEGA Journey – A Center-Out Success Story



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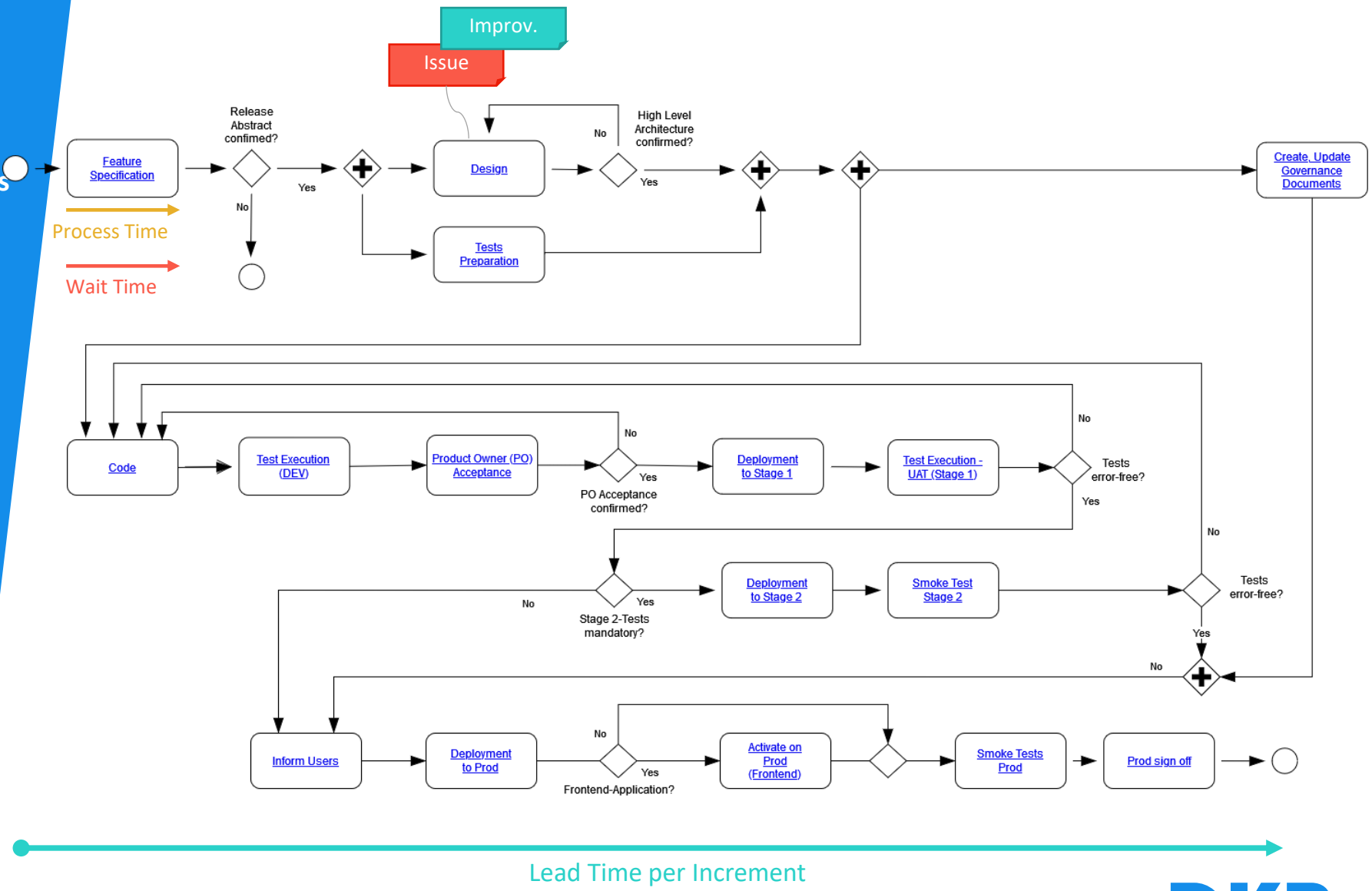
Speed up Pega (1/2)

Lean Initiative, founded in 2023, optimizing efficiency and effectiveness of the Pega Continuous Delivery Pipeline, by using

- quantitative methods (Value Stream Analyse: Lead, Process und Wait Time) and
- qualitative methods (Gemba, expert judgement)

to improve the flow of work.



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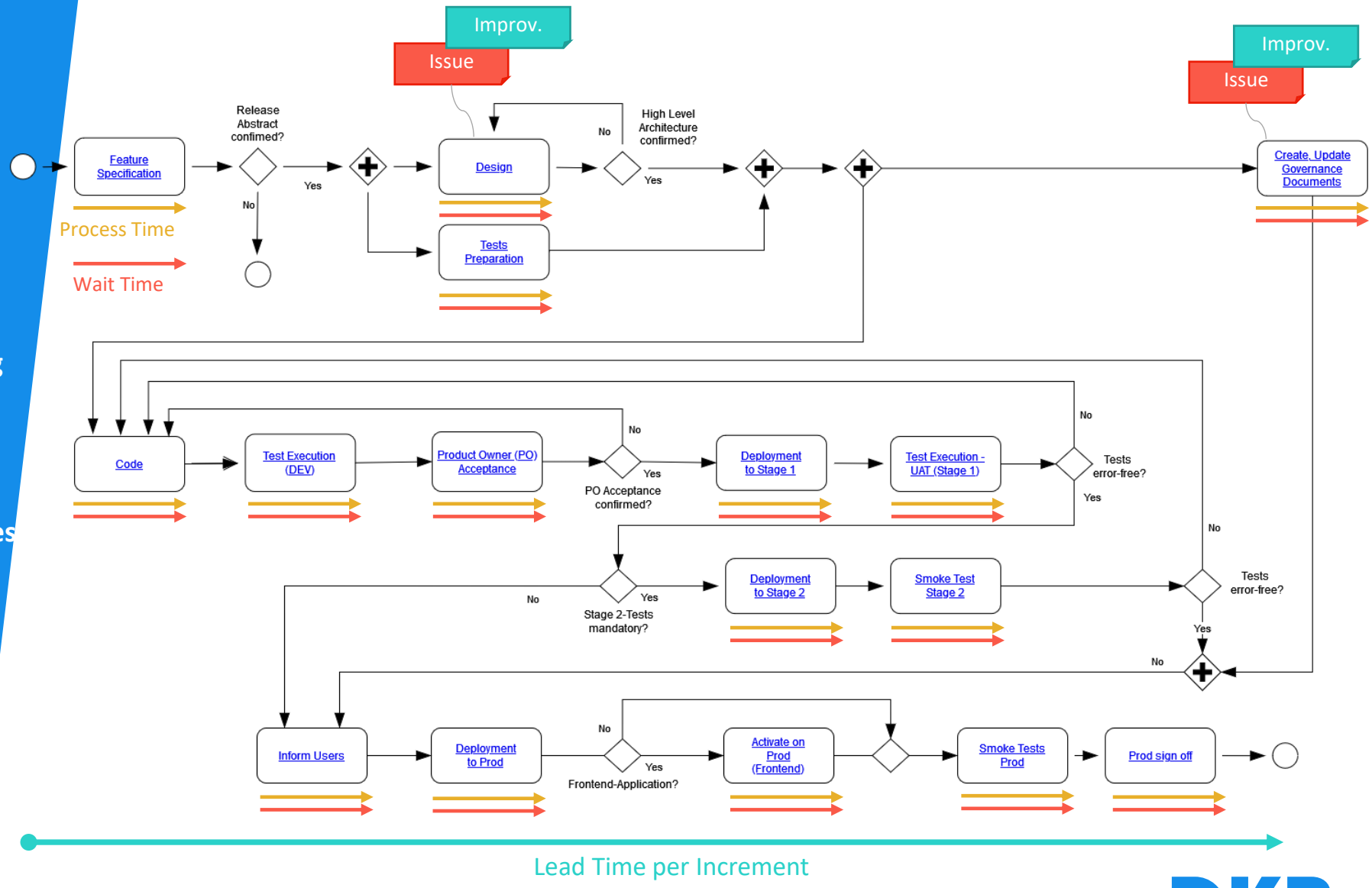
Speed up Pega (2/2)

15 Improvement Delivered e.g.

- **Eliminate Wait Time to integrate Constellation Frontends into Internet Banking**
- **Increase Testing Maturity: Test automation, Tools, way of working**
- **Increase Feature Specification and Design: Forcing Direct Capture Objective Workshops having the right people at the table, Templates**
- **Earlier and streamlined High Level architecture**
- **Slice Increments / Features**
- **Pega Express**

Increase Lead time by ~ 15%



DKB
Das kann Bank

Pega Express

Identified as improvement potential within the Speed Up Pega initiative

Proof of concept by Product Team Stammdatenänderung in Oct 2023, outcome:

Proof of Workshop concept and templates

All key Stakeholder aligned: Business, Business Architects, UI/UX Designer, PEGA Architects, Testers and Product Owner

Business Feedback based on running Software

Lessons learned and recommendation provided (e.g. slicing Features)

Statement Product Owner Sep 2024: “That how we starting each implementation.”

Other Team are following, and they are close by. The way of adopting differs (workshops, use of templates and tools), but this is essential to get teams on board.

We are promoting and adoping further!

Your questions ?