



Global manufacturer saves \$30M by retooling legacy apps

- Legacy apps increase direct and shadow IT costs
- Operational intelligence informs standardized practices
- Application rationalization increases agility, scalability

The business issue

This \$20 billion manufacturing solutions provider delivers comprehensive design, manufacturing, supply chain, and product management services to a wide array of industries. The company's 200,000-strong workforce helps the world's best companies build and take products to market by designing intelligent supply chains.

The company's stated mission is to become the most technologically advanced and trusted in its field. It identified standardizing best practices as a critical first step to aligning to corporate strategy and reducing costs and risk. The company chose several areas of standardization that would position the company for continued growth and future acquisitions – starting with the reduction of legacy apps supported by IT.

The solution

The company chose Pega's visually-driven, low-code development environment as the best vehicle for addressing its loose collection of over 1,000 legacy apps. Using the Pega Platform™, business and IT collaborated to develop efficient new applications quickly and at a reduced cost.

With the strategic retooling of legacy applications, the company increased its global agility and economic competitiveness. Customers gained advantages from leveraging industry best practices in processes and new technology in the rapidly transforming supply chain industry. And the company eliminated costly internal "shadow IT" and retired redundant legacy applications and one-off point solutions, creating efficiencies and streamlining processes.

The results

- **\$30 million annual savings from reduced application support and maintenance costs**
- **Greater agility in response to rapid industry and technological change**
- **Improved management of risk across the supply chain**

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The value of Pega at our company is speed, simplicity, and ease of use. I sleep better at night as a CFO because of some of the applications we've put in place.

CFO

Global manufacturing and supply chain solutions provider