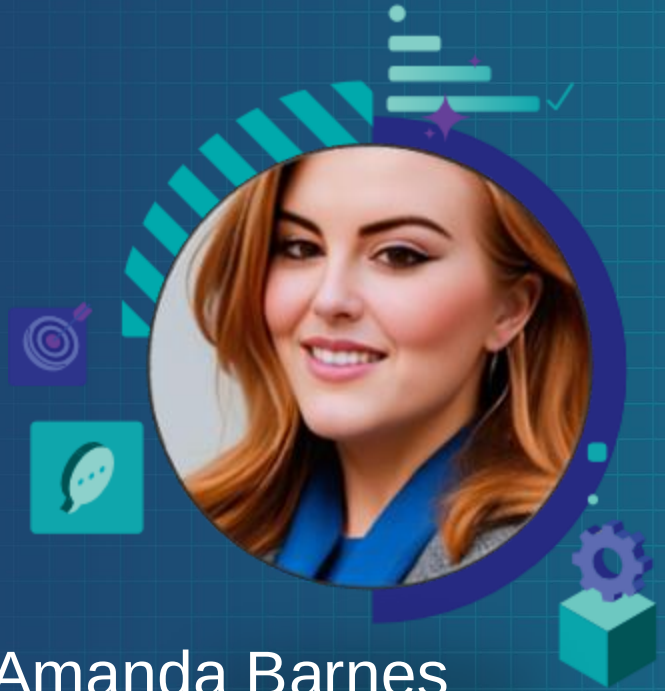
PEGA Government Empowered

Government Cloud & Compliance

What's Next and What It Will Mean for You



Amanda Barnes

Senior Director

Government Cloud and Compliance Lead

PEGA Government Empowered

A Bit About Why I'm at Pega

Government Empowered

Government Empowered

Government at the Heart of Pega

PEGA'S NEW GOVERNMENT CLOUD OFFICE

EMBED GOVERNMENT REQUIREMENTS INTO DEVSECOPS

HOLISTIC ENGINEERING AND DELIVERY TEAMS

PEGA'S NEW GOVERNMENT-CENTRIC CLOUD OFFICE AIMS TO PROVIDE A SECURE, COMPLIANT, AND TAILORED SOLUTION TO ADDRESS THE DISTINCT CHALLENGES FACED BY GOVERNMENT AGENCIES AND ORGANIZATIONS WITH MINIMAL TO NO DELAY.

Government Empowered

What Does This Mean For You?

INCREASED GOVERNMENT DOCUMENTATION

COMPREHENSIVE SECURE IMPLEMENTATION GUIDES BY CERTIFICATION

ALIGNED ROADMAPS AND TRANSPARENCY

BY EXPANDING THE GOVERNMENT DOCUMENTATION, STIG LIBRARY, AND CREATING TRANSPARENCY INTO THE GOVERNMENT PRODUCT ROADMAP WE AIM TO PROVIDE OUR CUSTOMERS WITH A MORE COMPREHENSIVE AND STREAMLINED SET OF RESOURCES TO SUPPORT THEIR GOVERNMENT-RELATED PROJECTS AND INITIATIVES.

Government Empowered

What Does This Mean For You?

SC and CSM Knowledge

Expanding expertise in the resources you see the most: your account teams

Compliance Guidance

Developing tailored guidance and resources for government entities to navigate compliance requirements and best practices.

Enablement Material

Creating educational and training content to empower users with the necessary knowledge and skills to effectively manage compliance.

Compliance Services

Offering a range of compliance-related services, including assessments, implementation, and ongoing support, to ensure organizations maintain compliance of Pega solutions.

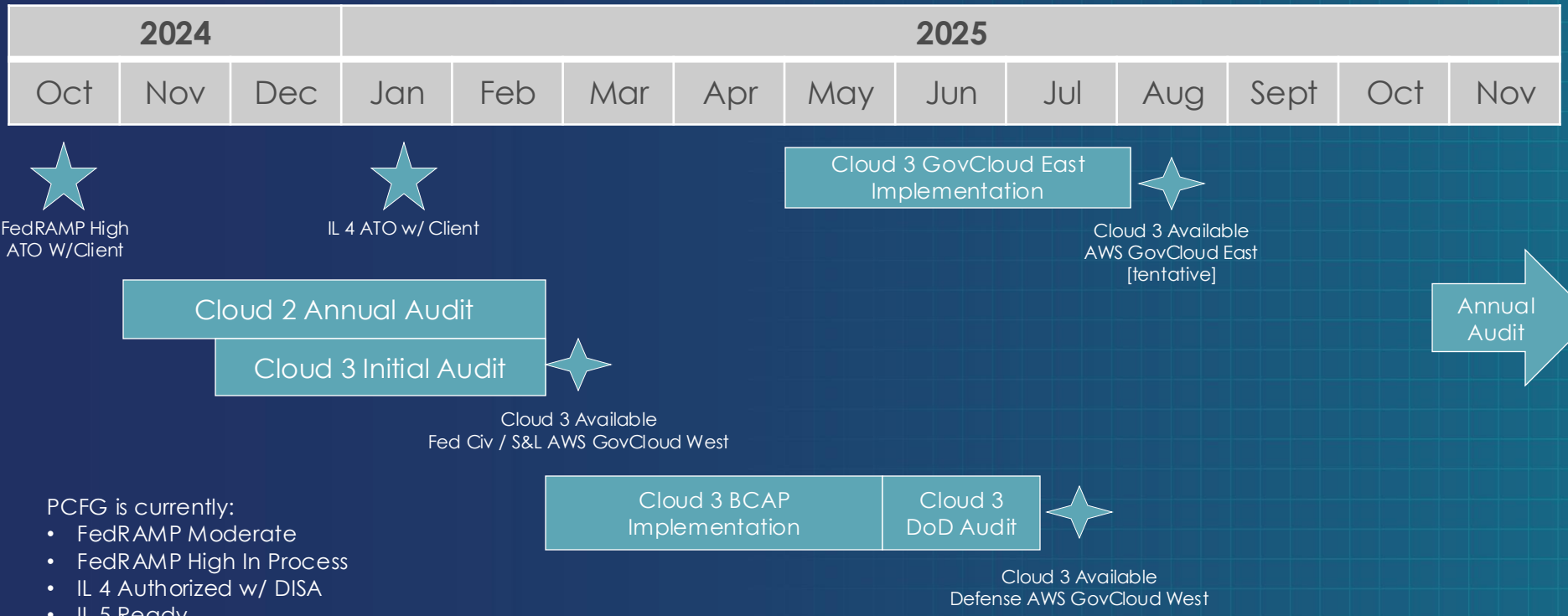
Partner Engagement

Strengthening our Partners' expertise with Pega Cloud Compliance to further enhancing the compliance capabilities and delivery to clients.

Cloud 3

Government Empowered

Roadmap for Pega Cloud For Government

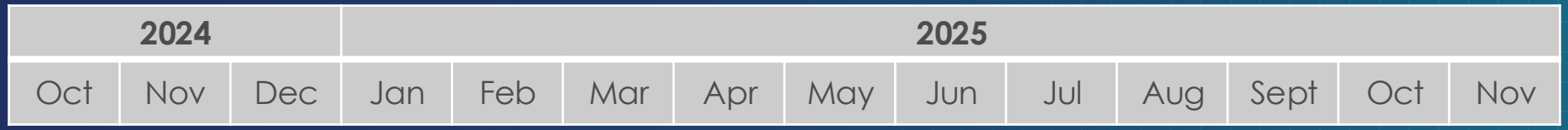


PCFG is currently:

- FedRAMP Moderate
- FedRAMP High In Process
- IL 4 Authorized w/ DISA
- IL 5 Ready

Government Empowered

Roadmap for Pega Cloud For Government Products



FedRAMP High
ATO W/Client

IL 4 ATO w/ Client

Cloud 3 Available
Fed Civ / S&L AWS GovCloud West

Cloud 3 Available
AWS GovCloud East
[tentative]

Cloud 3 Available
Defense AWS GovCloud West

Annual
Audit

Product Audit
Phase 1

GenAI
KnowledgeBuddy
Collections
& More

Product Audit
Phase 2

Blueprint
Digital Messaging
& More

PEGA

Government Empowered

Expand what's possible

Thank You