



PegaWorldiNspire

JUNE 9-11, 2024 | LAS VEGAS

# Turbocharging Delivery for Outcomes: Implementing 12 Pega Applications In a Year

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**corebridge**  
financial



# Corebridge Financial – Who We Are

Corebridge is one of the largest and most established providers of retirement solutions and insurance products in the United States, with a long and proven track record of serving our clients. At Corebridge, we're passionate about giving people the power to help them reach their financial goals. It's who we are.

## Corebridge at a glance

**\$384B**

in assets under  
management and  
administration as of  
December 31, 2023

**\$39.9B**

in premiums and deposits for  
the last twelve months ending  
December 31, 2023

**\$47B**

claims and benefits paid  
2018-2022 by the  
U.S. life insurance  
companies collectively\*

\*U.S. life insurance companies include American General Life Insurance Company (AGL), Houston, TX. The United States Life Insurance Company in the City of New York (US Life) and The Variable Annuity Life Insurance Company (VALIC), Houston, TX.



# The Pega Journey at Corebridge Financial

## ACCELERATION

Large scale transformation initiatives | Parallel delivery | Proven track record for larger adoption



## CONSOLIDATION

Reusability as a principle | Develop patterns for data migration to Pega | Standardize approach to data extracts to Datawarehouse for reporting | Rapid rollouts

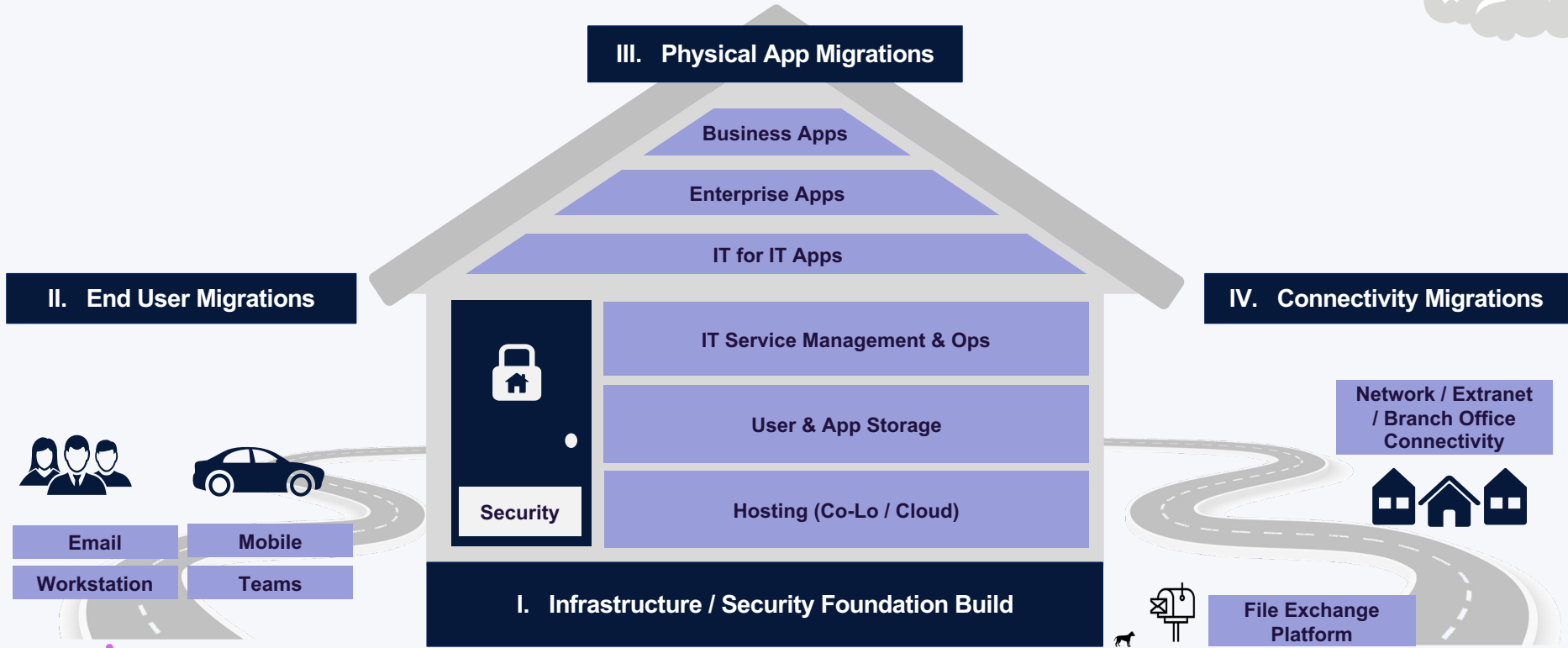


## FOUNDATION

E2E Claims | Build Pega reusable layers | Integrate with existing enterprise digital capabilities



# The Separation Journey



# The App Rationalization Program



## The Problem

Legacy platforms  
High technology cost  
Not positioned for growth

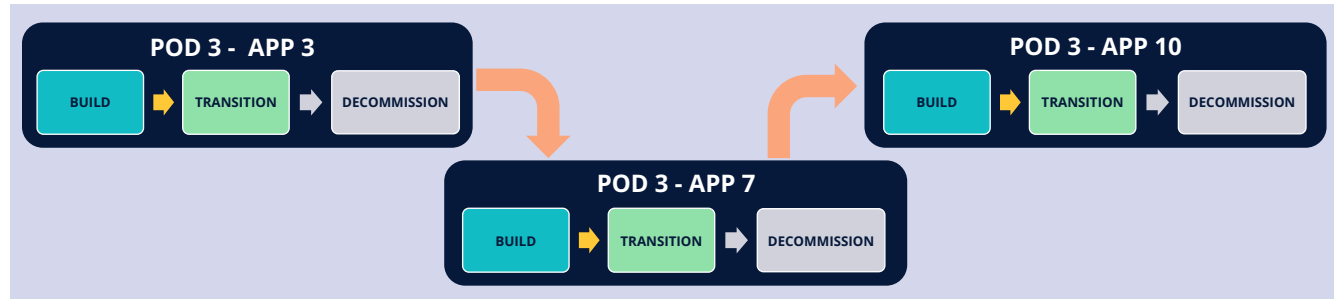
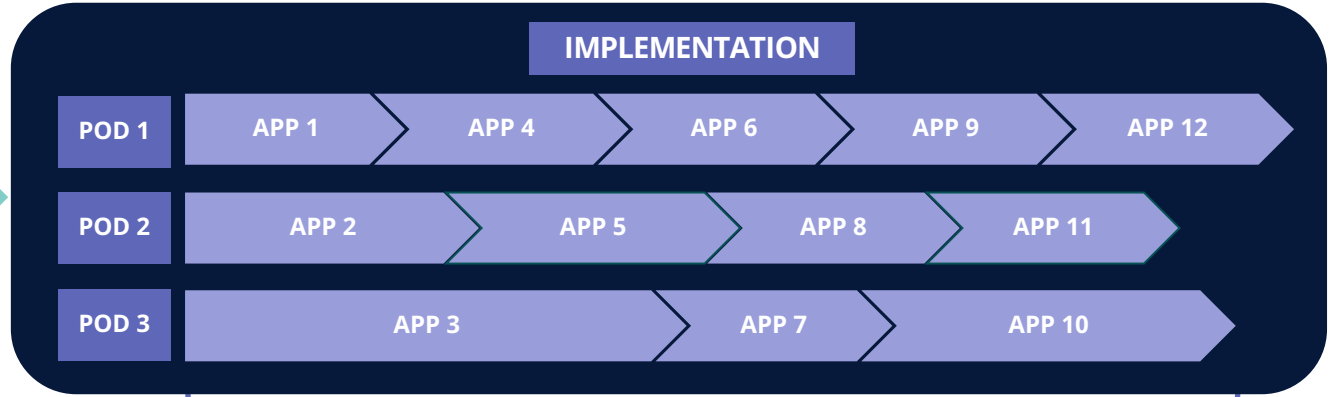
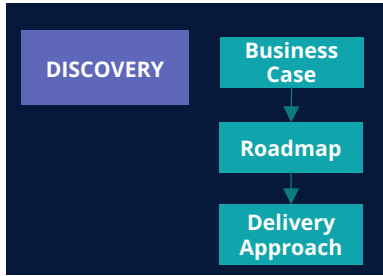


## The Solution

Rationalize app portfolio  
Reduce OpEx  
Position for target state



# Execution - Discovery Through Delivery



# Navigating a Dynamic Environment



Scope lockdown

Understanding of legacy apps

IT separation

System dependencies



# Here's What We Achieved

**Decommissioned legacy platform**

**Transitioned 500+ users**

**Managed for physical separation**

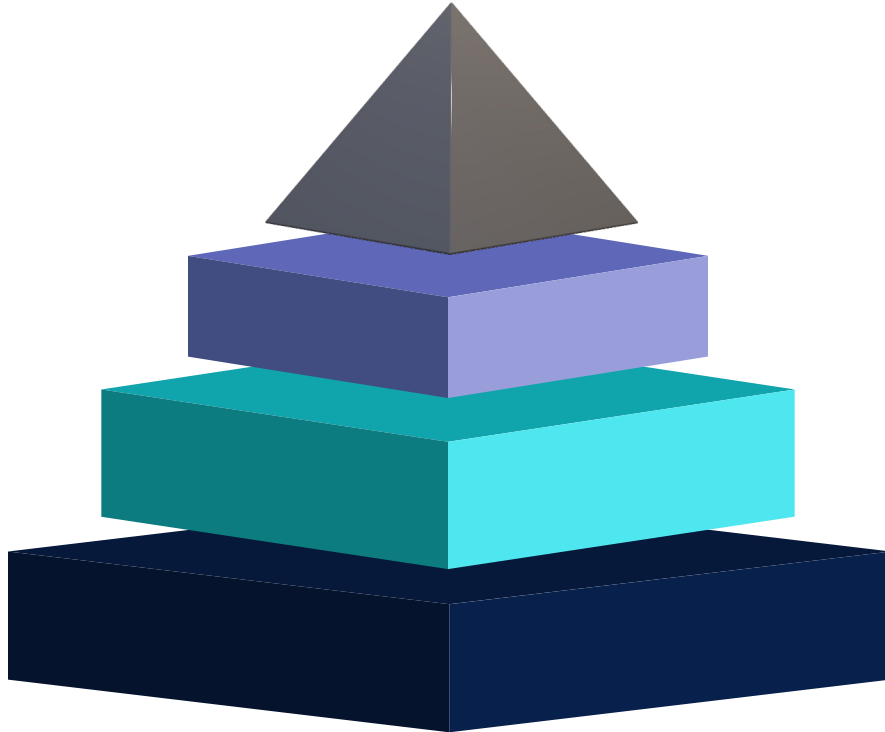
**Delivered on time and below cost**

**Reduce IT run cost**





# Why Were We Successful



4

**Focus on transition:** Early focus on business transition and technology controls

3

**Create rigor in execution:** Establish ownership, stringent gatekeeping, elevate risk and track

2

**Create the structure:** Standardize artifacts, communicate goals, establish governance

1

**Set up the foundation:** Focus on planning, establish delivery guidelines and principles, solution design and skills





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